

Appendix A - Consultation report

Executive summary

This report summarises the responses to public consultation about important changes to Council Tax Benefit and the introduction of a local Council Tax Reduction Scheme.

Consultation took place between 29 August and 19 November 2012.

The consultation questionnaire was sent to all 36,000 current Council Tax Benefit claimant households and a sample of non claimants, was available online and it was prominently displayed at the Council's main offices, Customer Service Centres, libraries and the boroughs two Citizen Advice Bureaus (in Turnpike Lane and Tottenham). It was also distributed at area forums, to HAVCO's 250 members, at the Private Landlords Forum and the Homes for Haringey Leaseholder Forum. A telephone survey was conducted of a sample group of claimants to ensure they had received the consultation pack and were aware of the proposed changes.

On-street posters were used to advertise the consultation, and people discussed the Government's changes and draft scheme at area forum meetings during the consultation period. The issues raised were also covered by the local press.

This report is being published in full, on the Council website together with the report to Full Council for its meeting on 17th January 2013.

The Council received over 1400 responses/enquiries to the consultation which included: 1251 completed questionnaires, 36 letters and emails and 209 enquiries to its Customer Contact Centres and Call Centre.

The objectives of the consultation were to:

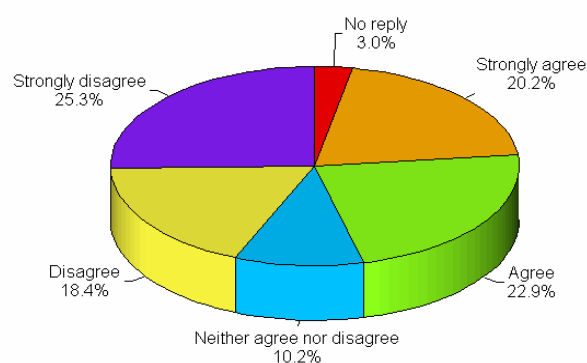
- Tell people about Government changes to the Council Tax Benefit system from 1 April 2013 – especially those most affected by the changes
- Tell people about the Council's proposed local Council Tax Reduction Scheme in Haringey and the impact of those proposals; and
- Ask people – especially those most affected by the changes – about their level of agreement with the four proposed elements of the Council's draft scheme:
 1. Reducing payments to all working age claimants by an equal flat proportion in line with the reduction in government funding

2. Reducing the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000
 3. Removing the entitlement if less than £1 per week is awarded
 4. Reducing the maximum period to backdate any claims
- Ask people whether or not the scheme should protect any specific groups of people (other than pensioners); and, if yes, what groups these were.
 - Ask people whether or not they currently receive council tax benefit and for some information about themselves.
 - Ask people if they had any other comments or observations they wished to make.

All responses have been analysed and evaluated and the key findings are summarised below along with some example comments – a full list of these can be found in Appendix P16.

Question 1 asked people to what extent they agreed that the reduction should be applied equally to all working age claimants:

Equally apply the Government's reduction in funding to all recipients of working age



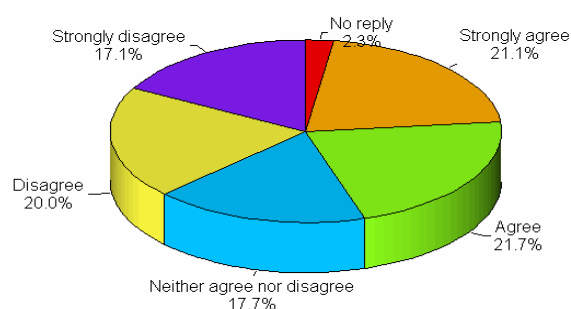
As can be seen in the pie chart, the response was divided with 43% who agreed and 44% who disagreed with this proposal, a sample of comments made in relation to this question are shown below:

- *"I think applying the cuts across all groups is fair"*
- *"I can barely pay for my gas and electric bills on what I receive now! Any more expenses and we will be in trouble"*
- *"I personally do not think this scheme will help whatever the Government is trying to achieve. This is only going to make the poor poorer"*

Officers have modelled various alternative options, including those based on the protected characteristics of the Equality Act 2010, and concluded that a reduction across claimants is the fairest approach: this will be included in the recommendations for the final scheme to be considered by Full Council.

Question 2 asked people to what extent they agreed that those with over £10,000 savings and investments should no longer be entitled to council tax reduction:

Those with savings and investments over £10,000 should no longer be entitled to Council Tax Reduction?



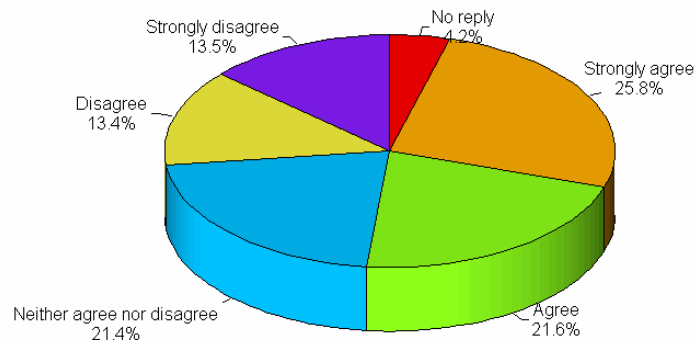
On the question of reducing the savings and investments threshold from £16,000 to £10,000, 43% of respondents agreed and 37% disagreed with this reduction, a sample of comments made in relation to this question are shown below:

- *"I have savings because I need to move out of this flat and buy my own property. If you remove the entitlement I will never be able to buy my own place"*
- *"Let people keep their life time savings for emergencies or for retirement years"*
- *"A 20% reduction would be fairer"*

The feedback has been considered and Officers calculated the effects of reducing this further, but concluded £10,000 was an appropriate threshold and falls above the median. If savings and investments fall below £10,000 (along with other eligibility criteria) then people will be able to claim a council tax reduction. The proposal that the savings and investments entitlement threshold is reduced from £16,000 to £10,000 will be included in the recommendations for the final scheme to be considered by Full Council.

Question 3 asked people to what extent they agreed that we should remove entitlement to council tax reduction if less than £1 per week is awarded:

Remove entitlement to Council Tax Reduction if less than £1 per week is awarded



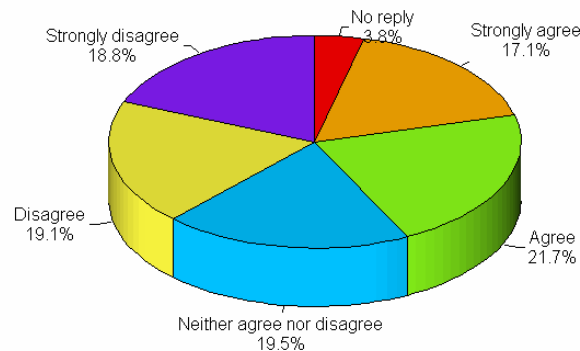
Responses show that 48% of respondents agreed that entitlement should be removed if the award is less than £1 per week, and 27% disagreed with this proposal, a sample of comments made in relation to this question are shown below:

- *“Those receiving £1 should lose this – the amount is too small to make a real difference”*
- *“It’s not worth the paperwork and hassle”*

Responses have been considered, and the recommendation that entitlement is removed if the award is less £1 per week will be included in the scheme to be considered by Full Council. This will assist with the administration of the scheme.

Question 4 asked people to what extent they agreed that we should reduce the maximum period allowed for backdating claims for council tax reduction:

Reduce the maximum period allowed for backdating claims for Council Tax Reduction?



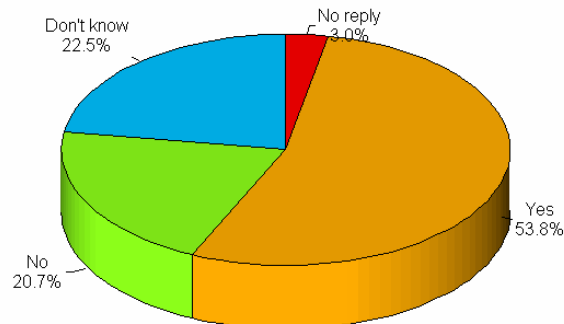
As can be seen from the pie chart, 39% of respondents agreed that we should reduce the backdate period, compared to 38% who disagreed and 19% who were neutral, a sample of comments made in relation to this question are shown below:

- *“Reducing the maximum period would cause problems for people with learning difficulties and mental health issues”*
- *“The allowable backdate period should be 30 days”*
- *“There should perhaps be more flexibility regarding backdating claims”*

Consultation feedback has been considered and it is proposed that the backdating period will not change; and will remain at 3 months for pensioners and 6 months for working age claimants. This recommendation will form part of the final scheme to be considered by Full Council. This maintains the time claimants have in which to submit their supported requests for backdating.

Question 5 asked people whether or not certain groups should be protected from any changes we make and continue to get the same level of support as they do now:

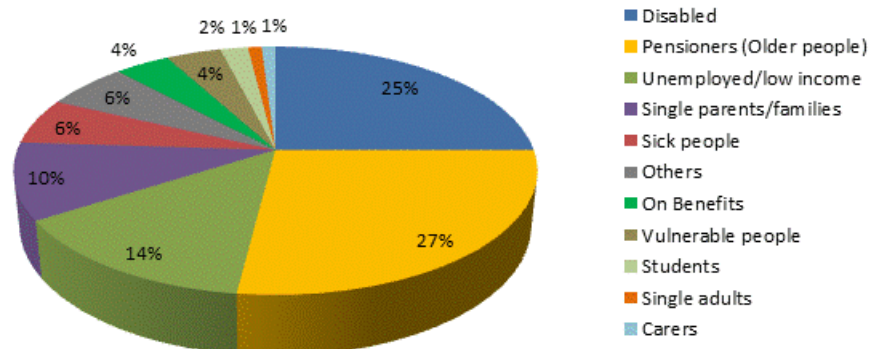
Protect certain groups.



When asked whether certain groups should be protected from the changes 54% agreed, 21% disagreed and 22% were unsure.

Of those who then specified which groups should be protected, the groups identified were;

Groups that people want to protect



A sample of comments made in relation to this question are shown below:

- *“People with mental health and disabilities should be protected”*
- *“Pensioners should be protected and people with disabilities”*
- *“Old people over 70 as they have worked all their lives”*

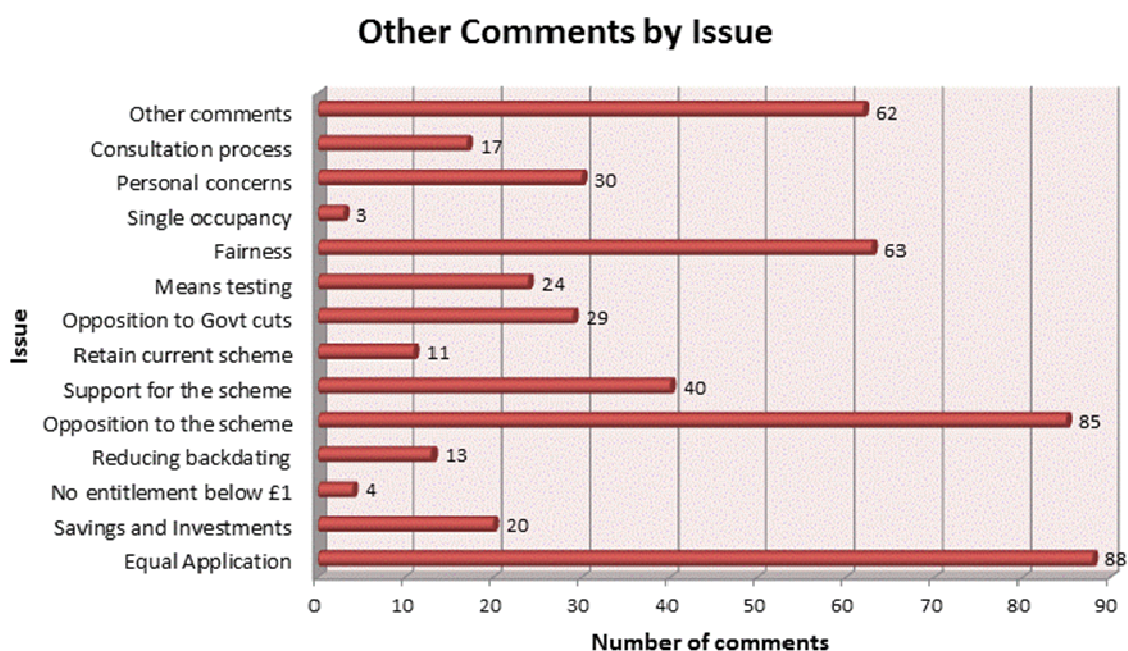
The top 2 groups were 27% pensioners and older people, and 25% disabled people. Pensioners are already a protected group and will not be affected by the proposed changes.

The Council has taken into consideration the views from the consultation and its duty under the Equality Act 2010, and recognise that disabled people's needs may be different from those of non-disabled people, and that they may have limited ability to work. As a result, it proposes that disabled claimants who are in receipt of one of the following are protected from the changes:

- Attendance Allowance (including Constant AA)
- Disability Living Allowance (including Care/Mobility components)
- Severe Disablement Allowance (including Exceptionally SDA)
- Long Term Rate Incapacity Benefit
- Mobility Allowance/Supplement
- Working Tax Credits – Disability element

** DLA to be replaced by PIP from April 2013*

In question 6 people were invited to make any other comments or observations, these can be viewed in detail Appendix P16 and have been grouped into the below broad categories:



The majority (97%) of people who responded lived in the borough and of those 66% currently receive council tax benefit.

A diverse mix of people responded to the consultation. The breakdown is included in the main body of this report and has been used to inform the EqIA.

Following this consultation the Council will continue to inform, engage and consult those affected about future Government changes to the wider welfare system. For

more information visit

http://harinet.haringey.gov.uk/index/advice_tax_and_benefits/benefits-advice/benefitchanges.htm

The report which follows outlines the consultation process in detail and contains an analysis of all consultation responses the Council received.

Our conversation: Telling you about the changes

Information

The Government is transferring the support for Council Tax to local authorities from 2013-14 with a reduction in funding of 10% as an element of its deficit reduction programme. Council Tax benefit will be abolished and local authorities will be developing their own systems for rebating Council Tax. However, entitlement rates for pensioners in England will still be set nationally and maintained at their existing level, this will have the impact of increasing the 10% reduction for other claimants as the reduction in benefit is passed on.

As part of the preparation for the introduction of the Council Tax Reduction Scheme, Haringey was required to consult with our precepting Authority – the Greater London Authority (GLA). The GLA's response to the consultation is attached at Appendix G7 and confirms that Haringey needs to pay due regard to the key principles as set out by Central Government.

To meet its legal obligations the Council needs to consult the public, and have agreed its own Council Tax Reduction Scheme by 31 January 2013. This consultation report sets out the results of the consultation it undertook to comply with the law. In consulting the Council sought to highlight the forthcoming changes to the Council Tax Benefits system – especially to those most affected them by them. The consultation included:

- An explanation of what council tax is;
- An explanation of what Council Tax Benefit is;
- Information about what is changing;
- A description of the four key elements of the Council's proposed Local Council Reduction Scheme;
- An explanation of how the changes could affect individuals;
- A list of the people the Council was consulting together with an invitation to be heard and have your say;

A dedicated web page also included this information. It invited people to:

- Indicate their level of agreement with the four key features of the Council's draft Local Scheme;
1. Reducing payments to all working age claimants by an equal flat proportion in line with the reduction in government funding
 2. Reducing the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000
 3. Removing the entitlement if less than £1 per week is awarded
 4. Reducing the maximum period to backdate any claims

- Tell the Council what groups, if any, they thought it should protect; and
- Make any other comment about the Council's draft Council Tax Reduction Scheme

Media coverage

Press coverage during the consultation included the following:

- ***'These unfair cuts must be opposed'*** (Letter, Journal series, 6 September)
- ***'These cuts come from Government'*** (Letter, Journal series, 13 September)
- ***'Decision must be challenged'*** (Letter, Journal series, 20 September)
- ***'Thanks to resident for explanation'*** (Letter, Journal series, 27 September)
- ***Cuts attack hard working families too*** (Daily Mirror, 18 October)
- ***'Changes to council tax benefit will hit poorest'*** (Haringey Independent, 2 November)
- ***'Women and the poor hit most by cuts'*** (The Guardian, 6 November)

A street poster promoting and advertising the consultation was displayed in prominent locations around the borough. A copy of this poster can be found in Appendix A1.

Different places: different conversations

Information

The following activity was undertaken as part of the consultation:

- the Council's existing online content management system and survey software to create online Council Tax Reduction Scheme web pages and an online questionnaire and FAQs (Appendix E5);
- the Council's marketing team to design and print consultation material;
- the Council's public website to promote the consultation;
- area forum meetings to highlight the consultation and update people locally;
- use of Council contractors to target information packs to:
 - current council tax benefit claimant households
 - libraries and customer service centres
 - Citizens Advice Bureaus
 - HAVCO's 250 members

The consultation started on 29 August and ended on 19 November 2012.

Comments and ideas made about the consultation process are shown in Appendix P16.

Our questions

Nine questions were designed to meet the purpose of the consultation as follows:

Questions about:	Reason for asking:
Applying the scheme equally	Question 1 asked people to indicate their level of agreement with the Council's proposal to apply the Government's reduction in funding equally to all recipients of working age (i.e. that every household of working age would need to pay something towards their council tax bill if the draft scheme were to be introduced). Pensioners are protected from any changes.
Introducing a £10k savings threshold	Question 2 asked people to indicate their level of agreement with the Council's proposal that those with savings and investments over £10,000 should no longer be entitled to Council Tax Reduction (currently £16,000).
Removing entitlement if less than £1	Question 3 asked people to indicate their level of agreement with the Council's proposal to remove entitlement to a Council Tax Reduction if this amounted to an award of less than £1 per week.
Reducing the backdated claim period	Question 4 asked people to indicate their level of agreement with the Council's proposals to reduce the maximum period to backdate any claims.
Protecting certain groups	Question 5 and 5a asked people to indicate whether or not they thought the Council should protect certain groups and, if they did, to name those groups.
Other comments	Question 6 provided people with a free-text box which they could use to make any other comments about the Council's draft Council Tax Reduction Scheme.
Recipients or non-recipients?	Question 7 asked people to indicate whether or not their household currently receives Council Tax Benefit. This was designed to find out if the levels of agreement differed between recipients and non-recipients.

Questions about:	Reason for asking:
Residency/post code	Questions 8 and 9 asked people this information

Why we ask equalities questions

Questions 10-20 asked the councils standard equalities monitoring questions to help better understand the responses and this data was used to inform the EQIA. This was particularly important for this consultation as the initial equalities impact assessment had identified a number of affected groups which could then be monitored using the specified monitoring categories.

Translation and interpretation

The printed questionnaire included a translation panel enabling people to request the document in one of 10 community languages, in large print, on audio and in Braille.

In response to requests the following formats were provided during the consultation:

Language	
Chinese	1
Kurdish	1
Polish	7
Portuguese	2
Somali	1
Turkish	13
TOTAL	25

Telephone interpretation was undertaken, where this enabled views to be captured quickly and make it easier for customers

Questionnaire distribution

A consultation pack was sent to all 36,000 households currently claiming Council Tax Benefit (see Appendix D4). Questionnaires were sent to Haringey's Citizens Advice Bureaus, HAVCO's 250 members and made available at the Councils customer services centres, libraries, area forums and other meetings. A free-post envelope was provided for their return. All the information (including an online questionnaire) was also available on dedicated pages of the Council's website.

A telephone survey was conducted with a sample of 100 claimants to confirm they had received a copy of the consultation.

Area forums

The Assistant Head of Revenues, Benefits and Customer Services attended the following 3 area forums (at the request of area chairs):

- 20/09/12 – St Ann's Area Forum
- 24/09/12 – Northumberland Park and White Hart Lane Area Forum
- 11/10/12 – West Green and Bruce Grove Area Forum

At all of these meetings the issue of whether the single person's discount would be affected by these changes was raised and whether Council Tax bills would increase for current council tax payers not on benefit. The general view was also expressed was that any changes to the current council tax benefits system would be difficult for people who are already struggling.

The Assistant Head of Revenues, Benefits and Customer Service also attended:

- 20/09/2012 – Private landlords forum
- 14/11/12 - HFH leaseholders forum
- 14/10/2012 – Housing Association meeting

The issue of single person discount and queries around owner and landlord liability when tenants move out were raised.

As part of its wider role to promote the Council's consultations and encourage people to have their say, the Corporate Consultation Team attended the following area forums:

- 20 September, St Ann's and Harringay;
- 24 September, Northumberland Park and White Hart Lane; and
- 11 October, West Green and Bruce Grove

Libraries

The Corporate Consultation Team also attended each of the boroughs libraries to promote the consultation and, where possible, answer questions as follows:

- 24 September – 2pm Marcus Garvey Library
- 26 September – 3pm Coombes Croft Library
- 1 October – 3pm St Ann's Library
- 3 October – 11am Wood Green
- 8 October – 2pm Hornsey Library
- 9 October – 2pm Alexandra Park Library
- 15 October – 3pm Highgate Library
- 24 October – 10am Stroud Green and Harringay Library
- 31 October – 3pm Muswell Hill Library

The team spoke to 46 people.

And it attended the Council's Customer Service Centres as follows:

- 26 September – 2pm South Tottenham
- 3 October – 10am Wood Green
- 4 October – 3pm Broadwater Farm

The team spoke to 23 people.

Voluntary sector

Consultation packs were given to Haringey's Citizens Advice Bureau at Turnpike Lane and Wood Green to help raise awareness of the consultation amongst people likely to be affected. They were also sent to all 250 members of Haringey's Association of Community and Voluntary Organisations together with a letter asking third sector organisations for their views about the impacts of the different elements of the scheme and their views about whether or not any specific groups should be protected and why.

Listening to you

Analysis of responses was undertaken to understand the views expressed – particularly those most likely to be affected. Analysis has been ongoing throughout the consultation period; themes being created and refined to reflect the content of the comments themselves.

In response to our consultation we received the following:

Format	Number
Questionnaire (paper)	1130
Questionnaire (online submission)	121
Emails	35
Letters	1
Telephone enquires to Customer Contact Centres	5
In-person at Wood Green Customer Contact Centre	172
In-person at Tottenham Customer Contact Centre	32
TOTAL RESPONSES	1496

About Respondents

Questions included in the equalities monitoring form covered the protected groups as defined by the Equality Act 2010. This information tells us that the following people responded to the consultation:

- 62% of respondents were under 59 years of age
- 53% of respondents were women

- 56% of respondents defined themselves as White (with 65% of those defining as British)
- 7% of respondents defined themselves as being of mixed ethnicity
- 7% of respondents defined themselves as Asian or Asian British
- 17% of respondents defined themselves as Black or Black British
- 1% of respondents defined themselves as Chinese or other ethnic group
- 46% of respondents subscribed to the Christian religion
- 59% of respondents said that they were heterosexual
- 67% of respondents said that they were not pregnant, and 63% that they hadn't had a baby in the last 12 months

The results summarised here are based on the full data contained in Appendices J10-N14.

Response to the main questions

Applying the scheme equally

- 43% agreed or strongly agreed
- 44% disagreed or strongly disagreed
- 10% neither agreed nor disagreed
- 3% did not answer the question

The results to this question can be found in Appendix J10.

In addition 88 comments were received about applying the scheme equally, which can be found in Appendix P16.

Introducing a £10k savings threshold

- 43% agreed or strongly agreed
- 37% disagreed or strongly disagreed
- 18% neither agreed nor disagreed
- 2% did not answer the question

The results to this question can be found in Appendix K11.

In addition 20 comments were received about introducing a £10,000 savings threshold which can be found in Appendix P16.

Removing entitlement if less than £1

- 48% agreed or strongly agreed
- 27% disagreed or strongly disagreed
- 21% neither agreed nor disagreed
- 4% did not answer the question

The results to this question can be found in Appendix L12.

In addition 4 comments were received about removing entitlement if less than £1, which can be found in Appendix P16.

Reducing the backdated claim period

- 39% agreed or strongly agreed that we should
- 38% disagreed or strongly disagreed
- 19% neither agreed nor disagreed
- 4% did not answer the question

The results to this question can be found in Appendix M13.

In addition 13 comments were received about reducing the backdating period, which can be found in Appendix P16.

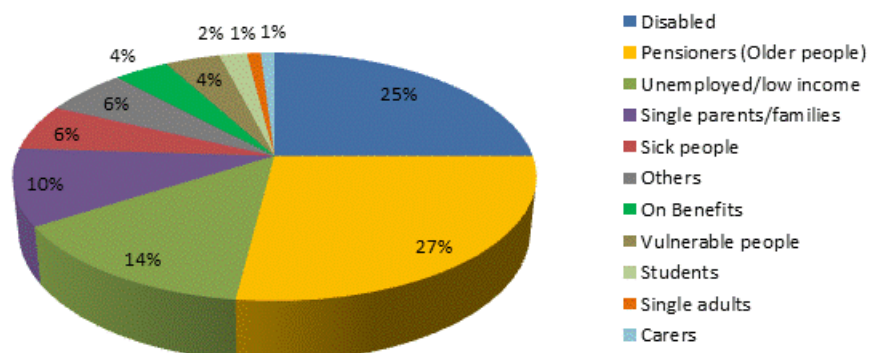
Protecting certain groups

- 54% said that we should protect certain groups
- 21% said that we should not
- 22% said that they didn't know whether we should do this
- 3% did not answer the question

The results to this question can be found in Appendix N14.

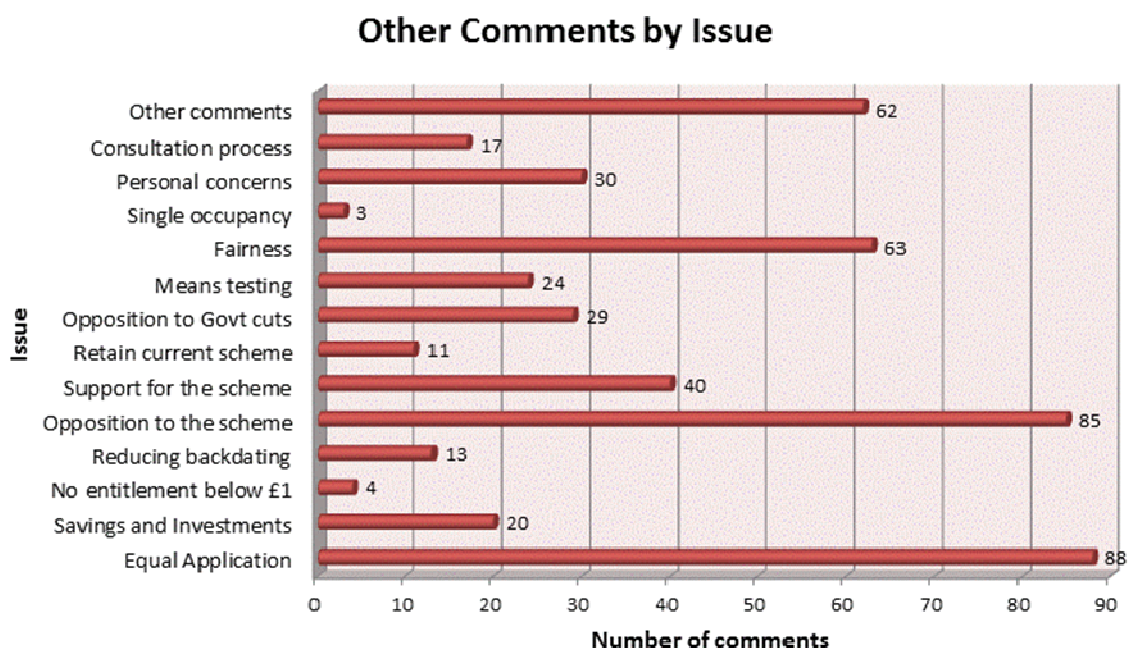
People told us they want the Council to protect the following;

Groups that people want to protect



Other comments

In addition to comments that related to aspects of the draft Scheme which have been included above, 489 other comments were received that related to:



The results to this question can be found in Appendix P16.

Recipients or non-recipients?

- 66% received Council Tax Benefits
- 28% did not
- 3% said that they didn't know
- 3% did not answer the question

People were also asked, by questions eight and nine whether or not they lived in Haringey and, if so, what their full post code was.

- 97% lived in Haringey
- 97% provided a post code

The results to this question can be found in Appendix I9.

Letting you know the outcome

This report is being published in full, on the Council website together with the report to Full Council for its meeting on 17th January 2013.

The headline results from the consultation will also appear in Haringey People magazine following January's Council meeting.

List of Appendices

Appendix A1	Poster
Appendix B2	Resident letter
Appendix C3	Third sector letter
Appendix D4	Questionnaire

Appendix E5	FAQs
Appendix F6	Voluntary community organisation responses
Appendix G7	GLA response
Appendix H8	Map of claimants
Appendix I9	Map of respondents
Appendix J10	Statistical analysis Q1
Appendix K11	Statistical analysis Q2
Appendix L12	Statistical analysis Q3
Appendix M13	Statistical analysis Q4
Appendix N14	Statistical analysis Q5
Appendix O15	Groups the Council should protect
Appendix P16	Other comments about the draft scheme
Appendix Q17	Emails

Appendix A1: Poster



To find out more about the proposed replacement scheme,
and to take part in the consultation:

Go to **www.haringey.gov.uk/benefitchanges**

Or visit one of our libraries or customer service centres, or call
020 8489 1000

www.haringey.gov.uk



Appendix B2: Resident letter



Dear Resident

Changes to Council Tax Benefit - Consultation on Haringey's Council Tax Reduction Scheme

I'm writing to you as you currently receive Council Tax Benefit, to tell you about Government changes to Council Tax Benefit that will happen next April. This letter is not about the current level of Council Tax Benefit you receive.

The Government is abolishing the current Council Tax Benefit from 1 April 2013. Councils have to replace the benefit with a new Council Tax Reduction Scheme. The Government will cut funding for the new benefit by at least 10%.

Pensioners will be protected from these changes. If you are a pensioner you will continue to receive the same level of support after 1 April 2013.

At present the Government gives us the money we need to fund Council Tax Benefit in Haringey. We will receive much less money for the new scheme and once we factor in the increasing number of people claiming benefit and the cost of protecting our pensioners, we estimate the shortfall could be as much as £5.7m.

This means that the introduction of a local Council Tax Reduction Scheme in Haringey will directly affect the assistance provided to anyone below pensionable age that currently receives council tax benefit.

The attached booklet provides all the information you need to understand the changes the Government are making. It sets out the proposed Council Tax Reduction Scheme and explains how this is likely to affect you. Please read this information carefully.

We want to know what you think of these proposals before reaching a final decision about the scheme we adopt. Once you have looked at the information please complete the attached questionnaire and return it in the FREEPOST envelope by 19th November 2012. Be heard – have your say.

You do not need to contact us about the current level of Council Tax Benefit you receive. There will be no change to your current Council Tax Benefit unless your circumstances change before 1 April 2013. You will not have to re-apply under the new Council Tax Reduction Scheme. You will be automatically re-assessed against the new rules and receive a letter telling you how much benefit you will receive and any amount that you need to pay.

Yours sincerely

Paul Ellicott
Head of Revenues and Benefits

Appendix C3: Third sector letter



Have your say on changes to Council Tax Benefit

I'm writing to you about Government changes to Council Tax Benefit that will happen next April and the impact this will have on 36,000 households in Haringey.

From 1 April 2013 the Government will abolish the national Council Tax Benefit system and replace it with local schemes created by councils. Pensioners will be protected from any changes and receive the same level of support that they do now.

At present the Government gives us the money we need to fund Council Tax Benefit in Haringey. We will receive much less money for the new scheme and once we factor in the increasing number of people claiming benefit, and the cost of protecting our pensioners, we estimate the shortfall could be as much as £5.7m.

Our preferred approach is to keep the current rules to work out how much support claimants should receive. Our proposed Council Tax Reduction Scheme seeks to apply the Government cut in Council Tax funds as fairly as possible. We believe the fairest way to do this is to:

1. Reduce payments to all working age claimants by an equal flat proportion in line with the reduction in Government funding. This is expected to be approximately 20%. This means that every household of working age would have to pay something towards their council tax bill.
2. Reduce the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000. Once savings reached £10,000 the recipient would no longer be entitled to a Council Tax Reduction.
3. Remove entitlement if less than a £1 per week is currently awarded.
4. Reduce the maximum period to backdate any claims.

These proposed changes would spread the Government's reduction in funding across everyone of working age who qualifies for a council tax reduction.

We also have to decide if certain groups should be protected from any changes we make and continue to get the same level of support as they do now. Doing this would mean that other claimants would get less support.

Information about the changes the Government is making, together with details of our draft Council Tax Reduction Scheme can be found at www.haringey.gov.uk/benefits-reduction

We have written to all current claimants to tell them about the Government's changes. However, before reaching a final decision we want to know what impact you think our draft scheme will have on the people your organisation serves.

Yours sincerely

Paul Ellicott
Head of Revenues and Benefits

Appendix D4: Questionnaire



The Government is abolishing Council Tax Benefit

Find out more about its proposed replacement inside.

If you receive council tax support and are of working age, it's important that you read the information below and tell us what you think about the changes.

You will be affected by these changes even if you have never paid council tax before.

The Government is abolishing the current Council Tax Benefit from **1 April 2013**.

The Government has demanded that councils replace the benefit with a new Council Tax Reduction Scheme. The Government will significantly cut funding for the new benefit.

Pensioners will be protected from these changes. If you are a pensioner you will receive the same level of support.

Early estimates suggest that the cut will leave Haringey with an actual shortfall in funding of around 20%. This means Haringey claimants will lose on average approximately £1 in every £5 of support they currently receive in Council Tax Benefit.

The council is required to consult on its proposals and have a scheme in place by 31 January 2013 to start by 1 April 2013.

www.haringey.gov.uk



What is council tax?

Council tax is based on the value of your property (in one of eight bands) on 1 April 1991. It part funds local services provided by the council. The level of council tax a household is required to pay is based on the allocated band of the property you live in; less any discounts or exemptions for which you qualify.

As a London borough we also collect money for the Mayor of London to provide police, fire and public transport services.

What is Council Tax Benefit?

Council Tax Benefit is a way of helping people on low or no income pay their council tax bill.

Currently recipients are either awarded benefit for their whole council tax bill or for just a part of it – anything from 1 penny upwards.

In Haringey, 36,000 residents (1 in 3 households) qualify for Council Tax Benefit. Of these, 25,560 households – two in three recipients – currently receive complete support of 100% Council Tax Benefit, meaning they don't pay anything towards their council tax bill.

What's changing?

At present the Government gives us the money we need to fund Council Tax Benefit in Haringey. From next April we must implement a new Council Tax Reduction Scheme. We'll receive much less money for the new scheme and once we factor in the increasing number of people claiming benefit and the cost of protecting our pensioners, we estimate the shortfall could be as much as £5.7m next year and this could rise in later years.

Although pensioners will move on to the new Council Tax Reduction scheme, they will receive the same amount of support they would have received under the current Council Tax Benefit regulations.

That means that the introduction of a local Council Tax Reduction Scheme in Haringey will directly affect the assistance provided to everyone below pensionable age that currently receives Council Tax Benefit.

The Government has also told us that any increase in the number of claims will have to be paid for locally.

Our proposals

Our preferred approach is to keep the current rules to decide how much support claimants should receive. Our proposed Local Council Tax Reduction Scheme seeks to apply the Government cut in council tax funds as fairly as possible. We believe the fairest way to do this is to:

1 Reduce payments to all working age claimants by an equal flat proportion in line with the reduction in Government funding. This is expected to be approximately 20%. This means that every household of working age would have to pay something towards their council tax bill.

2 Reduce the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000.

3 Remove entitlement if less than £1 per week is currently awarded.

4 Reduce the maximum period to backdate any claims.

These proposed changes will spread the Government's reduction in funding across everyone of working age who qualifies for a council tax reduction.

We also have to decide if certain groups should be protected from any changes we make and continue to get the same level of support as they do now. Doing this would mean that other claimants would get even less support.

Our proposal is subject to consultation. We may need to adjust our proposals depending on future funding announcements and significant changes in claimant numbers.

How will the changes affect you?

A 20% reduction to Council Tax Benefit recipients of working age would mean that every household of working age has to pay something towards their council tax bill. It would mean that Haringey claimants would lose on average approximately £1 in every £5 of support they currently receive in Council Tax Benefit. For example, a person who currently receives 100% Council Tax Benefit and pays nothing towards their council tax bill would in future only receive an 80% reduction and would have to pay the remaining 20% of their council tax bill. For a claimant in a Band D property this would mean they would have their benefit reduced by £298.21 a year. This is money they would need to pay towards their annual council tax bill of £1491.04. This equates to £5.73 a week.

The table below shows the council tax charge for each band and the additional amount you will need to pay as a result of the changes if you currently receive 100% Council Tax Benefit:

Band	Council tax charge	Previous amount paid if on full Council Tax Benefit	Amount to pay per year as a result of the new scheme (20% of the full council tax bill)	Amount to pay per week as a result of the new scheme (20% of the full council tax bill)
A	£994.04	£0	£198.81	£3.82
B	£1,159.70	£0	£231.94	£4.46
C	£1,325.37	£0	£265.07	£5.10
D	£1,491.04	£0	£298.21	£5.73
E	£1,822.27	£0	£364.45	£7.00
F	£2,153.74	£0	£430.75	£8.28
G	£2,485.07	£0	£497.01	£9.56
H	£2,892.09	£0	£578.42	£11.12

If you currently have savings and investments over £10,000 you would no longer be entitled to any support towards your council tax bill.

If you receive entitlement of less than £1 per week you would no longer be entitled to any support towards your council tax bill.

Under the proposals, new requests for support or changes to existing claims will need to be notified to the council as soon as possible as we are looking to reduce the maximum period to backdate any claims.

If you are currently in receipt of Council Tax Benefit you do not need to reapply, we will automatically transfer your claim to the new scheme.

Who are we consulting?

1. All residents
2. All Council Tax Benefit recipients
3. All voluntary and community sector organisations that provide support to people receiving Council Tax Benefit or have an interest in the level of Council Tax Benefit provided by the council
4. All landlords.

When does the consultation end?

Our consultation ends on 19 November 2012.

How can I have my say?



online

Completing the questionnaire online at
www.haringey.gov.uk/benefits-reduction



by email

E-mailing **ctbconsult@haringey.gov.uk**



by post

Completing and returning a copy of this questionnaire to:
Benefits Reduction Scheme Consultation, London Borough of
Haringey, FREEPOST NAT 20890, Po Box 264, London N22 8BR

If you have any questions, or would like extra paper copies of this questionnaire and supporting information, you can contact us by email, telephone or letter:

E-mail: **ctbconsult@haringey.gov.uk**

Telephone: **020 8489 1000**

Write to: **Council Tax Benefit Consultation, 3rd Floor, Alexandra House, 10 Station Road, Wood Green, London N22 7TR**

Further information is available

online at **www.haringey.gov.uk/benefits-reduction**

At Citizens Advice Bureau and other advice centres across the borough.

If you have any concerns about council tax or difficulties paying your tax, it's important that you let us know as soon as possible. You can find advice, support and information online at www.haringey.gov.uk or by calling 020 8489 1000 or emailing council.tax@haringey.gov.uk

Confidential debt counselling is available from Citizen's Advice Bureaux at 551b Tottenham High Road, N17 6SB and 14a Willoughby Road, N8. For information and opening hours, call 0844 826 9715.

What are the next steps?

We will publish the results of this consultation and the following steps on our website: www.haringey.gov.uk

Note:

All responses we receive will be treated confidentially and only used to help shape the Local Council Tax Reduction Scheme we adopt. We will NOT use any personal information to identify your response and we will NOT use personal information when analysing and reporting the responses.

Questionnaire

Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age?

This means that every household of working age will have to pay something towards their council tax bill.

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree, nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Q2 To what extent do you agree those with savings and investments over £10,000 should no longer be entitled to Council Tax Reduction?

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree, nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Q3 To what extent do you agree that we should remove entitlement to a Council Tax Reduction if less than £1.00 per week is awarded?

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree, nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax Reduction?

- ☐ Strongly agree
- ☐ Agree
- ☐ Neither agree, nor disagree
- ☐ Disagree
- ☐ Strongly disagree

Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support as they do now.

Should some groups of people continue to get the same support as now even if doing this would mean that other claimants would get less support?

- ☐ Yes
- ☐ No
- ☐ Don't know

Q5a If the above answer is yes, which groups of people should be protected?

Q6 Please use the space below to make any other comments about our draft Council Tax Reduction Scheme:

Q7 Does your household currently receive Council Tax Benefit?

- ☐ Yes
- ☐ No
- ☐ Don't know

Q8 Do you live in Haringey?

- ☐ Yes
- ☐ No

Q9 What is your post code?

Equal Opportunities Monitoring Form

The Public Sector Equality Duty does not expressly require the council to collect equality information. However, collecting, analysing and using the information helps us to see how our policies and activities are affecting various sections of our communities. In employment and service provision, it helps us to identify any existing inequalities and where new inequalities may be developing and take action to tackle them.

In addition to the nine "protected characteristics" (Age, Disability, Gender Reassignment, Marriage and Civil Partnership, Sex [formerly Gender], Race, Religion or Belief and Sexual Orientation) identified in the Equality Act 2010, we have added categories of Refugees and Asylum Seekers and Language in order to reflect the full diversity of Haringey.

We will be grateful if you could take a little time to complete and return this form. Please go through it and tick all the categories that most accurately describe you.

The information you provide on this form will be held in the strictest confidence and only be used for the purposes stated above.

Age

Please tick one box

- | | | | |
|-----------------------------------|--------------------------------|--------------------------------|--------------------------------------|
| <input type="checkbox"/> Under 20 | <input type="checkbox"/> 30-44 | <input type="checkbox"/> 65-74 | <input type="checkbox"/> 90 and over |
| <input type="checkbox"/> 21-24 | <input type="checkbox"/> 45-59 | <input type="checkbox"/> 75-84 | |
| <input type="checkbox"/> 25-29 | <input type="checkbox"/> 60-64 | <input type="checkbox"/> 85-89 | |

Disability

Under the Equality Act 2010, a person is considered to have a disability if she/he has a physical or mental impairment which has a substantial and long-term adverse effect on her/his ability to carry out normal day-to-day activities. Haringey Council accepts the social model of disability. However, in order to be able to identify and respond to your specific needs, it is important that we know what kind of disability you have.

Do you have any of the following conditions which have lasted or are expected to last for at least 12 months?

- | | |
|--|---|
| <input type="checkbox"/> Deafness or partial loss of hearing | <input type="checkbox"/> Long term illness or condition |
| <input type="checkbox"/> Blindness or partial loss of sight | <input type="checkbox"/> Physical disability |
| <input type="checkbox"/> Learning disability | <input type="checkbox"/> Other disabilities |
| <input type="checkbox"/> Developmental disorder | <input type="checkbox"/> No disabilities |
| <input type="checkbox"/> Mental ill health | |

Ethnicity

Please tick the box that best describes your ethnic group

White

- ☐ British
☐ Irish

White Other

- | | |
|--|--|
| <input type="checkbox"/> Greek/Greek Cypriot | <input type="checkbox"/> Turkish/Cypriot |
| <input type="checkbox"/> Turkish | <input type="checkbox"/> Kurdish |
| <input type="checkbox"/> Gypsy | <input type="checkbox"/> Irish Traveller |
| <input type="checkbox"/> Other, please specify _____ | |

Mixed

- ☐ White and Black African
☐ White and Black Caribbean
☐ White and Asian
☐ Other, please specify _____

Asian or Asian British

- ☐ Indian
☐ Bangladeshi
☐ Pakistani
☐ East African Asian
☐ Other, please specify _____

Black or Black British

- ☐ African
☐ Caribbean
☐ Other please specify _____

Chinese or other ethnic group

- ☐ Chinese
☐ Any other ethnic background

Sex

- ☐ Male ☐ Female

Gender reassignment

Does your gender differ from your birth sex?

- ☐ Yes
☐ No
☐ Prefer not to say

Religion

Please tick as appropriate

- ☐ Christian
☐ Hindu
☐ Muslim
☐ Sikh
☐ Prefer not to say
☐ Jewish
☐ Rastafarian
☐ Buddhist
☐ No Religion
☐ Other (please specify)

Sexual orientation

Please tick the box that best describes your sexual orientation

- ☐ Heterosexual
☐ Bisexual
☐ Gay
☐ Lesbian
☐ Prefer not to say

Pregnancy and maternity

Please tick one box

Are you pregnant?

- ☐ Yes ☐ No

Have you had a baby in the last 12 months?

- ☐ Yes ☐ No

Relationship status

Please tick one box

- ☐ Single ☐ Separated
☐ Married ☐ Divorced
☐ Co-habiting ☐ Widowed
☐ In a same sex civil partnership

Refugees and Asylum Seekers

Are you?

- ☐ A Refugee
☐ An Asylum Seeker

What country or region are you a refugee/
asylum seeker from?

Language

Please tick the box that best describes your language

- ☐ Albanian ☐ Lingala
☐ Arabic ☐ Somali
☐ English ☐ Turkish
☐ French

Other (please specify): _____

Thank you for completing this form.

Please return this form to

Benefits Reduction Scheme Consultation,
London Borough of Haringey,
FREEPOST NAT20890,
PO Box 264, London N22 8BR

This document asks your views about the changes being made to Council Tax Benefit from April 2013.
To have this document translated into another language, please fill in the form
below and return it to the freepost address.

Albanian

Ky dokument kërkon pikëpamjet tuaja rreth ndryshimeve që do t'i bëhen Benefit-it të Taksës së Këshillit (Council Tax) nga Prilli 2013. Për ta përthyer këtë dokument në gjuhën tuaj, lutemi plotësoni formularin e mëposhtëm dhe postoheni falas në adresën e dhënë.

Kurdish

Ev dokument li ser guhertinên li alîkariya Baca Şaredariyê nêrînen we dipirse. Heke hun dixwazîn ev dokument ji bo zimanekî din were wergerandin, ji kerema xwe forma jêrîn tije bikin û ji navnîşana posta bêpere re bişînin.

Arabic

هذه الوثيقة لتطلب منكم وجهات نظركم حول التغييرات التي تبذل للأمانة الضريبية البلدية من شهر أبريل 2013. ترجمت هذه الوثيقة إلى لغة أخرى، يرجى ملء النموذج أدناه وإعادته إلى عنوان البريد المجاني freepost.

Polish

W niniejszej publikacji pytamy o opinie w sprawie zmian wprowadzanych w zasilku na podatek lokalny (Council Tax Benefit) od kwietnia 2013 roku. Aby otrzymać tekst publikacji w języku polskim należy wypełnić formularz poniżej i odesłać go bezpłatnie na podany adres.

Bengali

এই দস্তাবেজ আপনার মতামত জানতে চাইছে কাউন্সিল ট্যাক্স ভাতা সম্পর্কে যেটা এপ্রিল ২০১৩ সাল থেকে পরিবর্তন হতে যাচ্ছে। এই দস্তাবেজটি অন্য ভাষায় অনুবাদ পেতে চাইলে, দয়া করে নিচের ফর্মটি পূরণ করুন এবং বিনামূল্যের নাম্বার ডিকানায় পাঠিয়ে দিন।

Portuguese

Este documento pede as sua opinião em relação as modificações que estão sendo feitas ao Benefício do Imposto Municipal a partir de 2013. Para obter este documento traduzido em outro idioma, por favor, preencha o formulário abaixo e envie para o endereço gratuito.

French

Ce document vous demande votre opinion sur les changements aux Allocations aux impôts locaux à partir d'avril 2013. Si vous souhaitez le faire traduire vers une autre langue, veuillez compléter le formulaire ci-dessous et le renvoyer à l'adresse en port payé.

Somali

Qoraalkani waa mid la rabo in lagu ogaado waxii aad fikrad ka qabto arimaha la xiriira Isbadalka kaalmada Council Tax Benefit marka laga bilaabo Abriil 2013. Hadaad rabto in qoraalkan luuqadaada laguugu tarjumo, fadlan soo buuxi foomkan hoos ku qoran kuna soo dir ciwaanika hoose ee boosta diristu lacag la'aan tahay.

Greek

Το παρόν έγγραφο ζητά τις απόψεις σας για τις αλλαγές που θα γίνουν στο Επίδομα Δημοτικού Φόρου από τον Απρίλιο του 2013. Για να έχετε μεταφρασμένο το παρόν έγγραφο στη γλώσσα σας, παρακαλώ συμπληρώστε τη φόρμα παρακάτω και επιστρέψτε την δωρεάν στη διεύθυνση freepost.

Turkish

Bu belgede 2013 Nisan ayından itibaren yapılan Belediye Vergisi Yardımı değişiklikleri hakkında görüşleriniz istenmektedir. Bu belgenin Türkçe kopyasını edinmek için lütfen aşağıdaki formu doldurun ve belirtilen ücretsiz posta adresine geri gönderin.

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☐ In large print ☐ On audio tape ☐ In Braille
☐ In another language, please state: _____



Name: _____ Tel: _____
Address: _____
Email: _____

Please return to: Freepost RLXS-XZGT-UGRJ, Haringey Council,
Translation and Interpretation Services, 8th Floor, River Park House, 225 High Road, London N22 8HQ

Haringey Council offers this translating and interpreting service to Haringey residents. We can translate this document into one language per resident ONLY.
Council Tax Consultation



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Appendix E5: FAQs

Important changes to Council Tax Benefit - Frequently Asked Questions

What is Council Tax?

Council tax is based on the value of your property (in one of eight bands) on 1 April 1991. It part funds local services provided by the council. The level of tax a household is required to pay is based on the rate of council tax and the allocated band of the property you live in; less any discounts or exemptions for which you qualify.

As a London borough we also collect money for the Mayor of London to pay for police, fire and public transport services.

Who has to pay council tax?

Council tax is a charge which is usually paid by the occupants of the property. The full tax assumes that there are at least two adults living in the property. If there is only one occupant in the home, they may be eligible for a discount. The tax is also paid by the property owner where the property is unoccupied and no relief is applicable.

What is Council Tax Benefit?

Council Tax Benefit is a way of helping people on low or no income pay their council tax bill.

Currently recipients are either awarded benefit for their whole council tax bill or for just a part of it – anything from 1 penny upwards.

Who receives Council Tax Benefit in Haringey?

In Haringey, 36,000 residents (1 in 3 households) qualify for Council Tax Benefit. Of these, 25,560 households – two in three recipients - currently receive complete support of 100% Council Tax Benefit, meaning they don't pay anything towards their council tax bill.

Who can get Council Tax Benefit currently?

Anyone who pays council tax can apply. The Government currently sets the rules on eligibility and how much each applicant might be entitled to. The amount of benefit given is based on the make-up of the household, the amount of money coming in each week and the council tax charge on the property.

Important changes to Council Tax Benefit - Frequently Asked Questions

What's changing?

At present the Government sets the rules on eligibility and the level of benefit entitlement. The Government gives us the money we need to fund Council Tax Benefit in Haringey. From next April we must create a new Council Tax Reduction Scheme. We'll receive much less money for the new scheme and once we take into account the increasing number of people claiming benefit and the cost of protecting our pensioners, we estimate the shortfall could be as much as £5.7m next year and this could rise in later years.

Although pensioners will move on to the new Council Tax Reduction scheme, they will receive the same amount of support they would have received under the current Council Tax Benefit regulations.

That means that the introduction of a local Council Tax Reduction Scheme in Haringey will directly affect the assistance provided to everyone of working age that currently receives Council Tax Benefit.

The Government has also told us that any increase in the number of claims will have to be paid for locally.

What are Haringey's proposals?

Our preferred approach is to keep the current rules to decide how much support claimants should receive. Our proposed local Council Tax Reduction Scheme seeks to apply the Government cut in council tax funds as fairly as possible. We believe the fairest way to do this is to:

1. Reduce payments to all working age claimants by an equal flat proportion in line with the reduction in Government funding. This is expected to be approximately 20%.
 - This means that every household of working age would have to pay something towards their council tax bill.
2. Reduce the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000.
 - This means if you have savings over £10,000 you will no longer be entitled to receive a reduction in your council tax bill. If you have savings below £10,000 you may be entitled to council tax reduction depending on your circumstances.
3. Remove entitlement if less than £1 per week is currently awarded.
 - This means if you receive less than £1 per week in Council Tax Benefit you will no longer be entitled to receive a reduction in your Council Tax bill

Important changes to Council Tax Benefit - Frequently Asked Questions

4. Reduce the maximum period to backdate any claims.
 - This means we will not backdate claims beyond the month in which the application is made

These proposed changes will spread the Government's reduction in funding across everyone of working age who qualifies for a council tax reduction.

What is the funding cut likely to be?

Early estimates suggest that the cut will leave Haringey with an actual shortfall in funding of around 20%, taking into account the increasing number of people claiming the benefit each year and the cost of ensuring our pensioners receive the same support. **This means Haringey claimants of working age will lose £1 in every £5 of Council Tax Benefit support they currently receive.**

Who will the changes affect?

All current Council Tax Benefit claimants of working age will be affected by the Government's changes and will see their benefit change. Pensioners will move onto the new Council Tax Reduction Scheme from 1 April 2013 but will be protected from any changes to the amount of support they receive.

Will any groups be protected from the changes?

Pensioners are protected from these changes and will continue to receive the same level of support they do now. We have to decide if other groups should be protected from any changes we make and continue to get the same level of support as they do now. However, doing this would mean that other claimants would get less support and have to pay more towards their council tax bill.

Will I have to re-apply under the new Council Tax Reduction Scheme?

If you currently receive Council Tax Benefit you will not have to re-apply under the new Council Tax Reduction Scheme. A decision on the new scheme will be taken in January 2013. You will automatically be re-assessed against the new rules and be informed of the new amount of benefit you will receive as a result of the approved changes.

Can the Council Tax Reduction Scheme be changed in the future?

The council can change the scheme each year if it wishes. However, we must consult residents before any changes are made. The council is not allowed to change the scheme for people of pension credit age, nor are we allowed to change the scheme in-year.

Important changes to Council Tax Benefit - Frequently Asked Questions

How much will I have to pay under the new Council Tax Reduction Scheme?

A 20% reduction in benefit to Council Tax Benefit claimants of working age would mean that every household of working age has to pay something towards their council tax bill.

The table below shows the council tax charge for each band and the additional amount you would need to pay as a result of the changes if you currently receive 100% Council Tax Benefit:

Table 1: Changes for people currently receiving 100% Council Tax Benefit

Band	Your council tax charge	The amount of council tax you pay now	Amount you would pay per year as a result of the new scheme*	Amount you would pay per week as a result of the new scheme
A	£994.04	£0	£198.81	£3.82
B	£1,159.70	£0	£231.94	£4.46
C	£1,325.37	£0	£265.07	£5.10
D	£1,491.04	£0	£298.21	£5.73
E	£1,822.27	£0	£364.45	£7.00
F	£2,153.74	£0	£430.75	£8.28
G	£2,485.07	£0	£497.01	£9.56
H	£2,892.09	£0	£578.42	£11.12

*You will pay 20% of the full council tax charge; the weekly amount (shown in column 5) has been calculated by dividing the amount you will pay per year (column 4) by 52 weeks.

Will council tax increase as a result of the changes?

At the moment there are no plans to increase the level of council tax. It is the amount of council tax reduction that is changing and not the overall council tax charge.

Why are you consulting on the scheme?

We are required to consult you about our proposed scheme and want to hear your views.

Appendix F6: Voluntary community organisation sector responses



Patron Her Majesty The Queen

*Dr. Chris Simpkins DMA, Hon.DUniv, DL
Director General*

The Royal British Legion
199 Borough High Street
London SE1 1AA

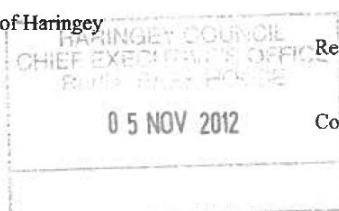
T 020 3207 2361
F 020 3207 2276
W www.britishlegion.org.uk

Mr K Crompton
Chief Executive
London Borough of Haringey
River Park House
225 High Road
LONDON
N22 8HQ

Date: 1 November 2012

Reference: 12/077

Contact: dmartin@britishlegion.org.uk



Dear Mr Crompton

Localised support for council tax – consultation submission

As you will no doubt be aware, as part of the Government's localisation agenda local authorities are now required to design and operate their own council tax support schemes. As part of this process local authorities must consult stakeholders on the proposed design of their schemes. Please accept this letter as The Royal British Legion's submission to your authority's consultation process.

I strongly urge you to ensure that your local authority provides a 100% disregard of military compensation payments when calculating entitlement to council tax support. This includes all War Disablement Pensions, War Widow's Pensions and Armed Forces Compensation Scheme payments. These payments are not an income support payment but are paid as compensation for injury, illness or loss as a result of Service in HM Armed Forces. It is therefore not appropriate, nor a recognition of commitment to the nation, to include such compensation payments in calculations for means tested benefits.

Until the recent changes local authorities were statutorily required to disregard the first £10.00 of these compensation payments. However, following our campaigning work, almost every local authority in the country has used its discretionary power to fully disregard these payments, and this is an approach that we strongly support.

The Government, in its guidance to local authorities, provides a reminder that the discretion to provide a full disregard to them is still available under the new regulations. Indeed it encourages them to do so, in line with the principles of the Armed Forces Covenant¹.

An increasing number of authorities are signing up to the Armed Forces Community Covenant and we are very grateful to those who have done so, or are looking to do so. I believe that the provision of a full disregard of military compensation payments when it comes to calculating council tax support is an essential step in delivering on the principles of the Covenant at a local level.

¹ Localising Support for Council Tax: Vulnerable people – key local authority duties, Communities and Local Government, May 2012.

Shoulder to shoulder with all who Serve

Registered Charity: The Royal British Legion, Haig House, 199 Borough High Street, London SE1 1AA
Registered Charity Number: 219279

I would be very grateful if you could confirm to me that your local authority intends to provide a full disregard of War Disablement Pensions, War Widow's Pensions and Armed Forces Compensation Scheme payments in the design of your council tax support scheme.

Yours sincerely

A handwritten signature in black ink, appearing to read 'C Simpkins', with a long horizontal stroke underneath.

Chris Simpkins DMA, Hon.DUniv, DL

Director General

The following amendments to the scheme as proposed should be adopted:

- Protection from the 20% reduction should be extended to those claimants over 55 who are in receipt of ESA with a support component or those in receipt of Disability Living Allowance care component at middle/higher rate.
- Where there are mixed age couples of working/pensionable age full protection from the changes should apply.
- Challenges to council tax benefit decisions under the new scheme should reflect the current system of being able to appeal decisions to an independent tier if necessary, and the system should be no more complicated than at present.

1. General Comments on the proposed scheme

1.1 Council Tax Benefit is the least claimed income related benefit

Age UK Haringey (AUH) recognises that Haringey Council has been placed in a difficult position by the reduction in funding from central government for localisation of the council tax benefit scheme. We welcome the protection of those of pensionable age from the proposed 20% reduction in council tax benefit. Existing pensioners have had their benefit incomes protected but in spite of these positive moves 1.8 million pensioners still live in poverty in the UK¹ and council tax benefit is the least claimed income related benefit with between 36-44% of older people entitled to benefit not in receipt of it.²

1.2 Potential to further increase poverty experienced by residents

AUKH appreciate the desire for fairness in the operation of any cash limited replacement Council tax benefit scheme. We are however concerned about the measures proposed for those of working age and their impact in particular on the growing number of Haringey residents in their late 50s and

¹ Age UK Agenda for Life 2012 Policy Priorities for Active Aging

² Income related benefits – estimates of take up in 2008-09 DWP 2010

early sixties who have not yet reached pensionable age and who will not enjoy the protection that is extended to existing pensioners. For this group increasing poverty is an issue now and any further impact on their ability to manage will only result in increased poverty for the next tranche of those reaching pensionable age.

1.3 Possible disincentive to Council of age related Benefits take-up initiatives

Reduced funding for a localised scheme can be seen to set the needs of older people against the needs of working age claimants. We do not believe that it is in the interests of inter age relations for perceived unfairness to be inherent in any system. Over time it is possible that pressure will be brought to bear to bring those of pension age into a cash limited scheme. Furthermore the effect of protection for those of pensionable age is likely to act as a disincentive to the local authority carrying out take up work with this group who statistics show are still under claiming council tax benefit.

2 Response to Specific Proposals

2.1 20% across the board reduction for working age claimants

At AUH our information and advice team are increasingly receiving enquiries from those over sixties who are in receipt of working age benefits, who are currently unable to work by virtue of caring responsibilities, ill health or disability. The majority are dealing with interruptions in their benefit payments due to decisions about limited capability for work and to a lesser extent sanctions and compliance with the job-seeking regime. If they seek to challenge decisions delays in the system for appealing means that clients are highly likely to be living on very low incomes for some time. Many will be vulnerable by virtue of long term mental or physical health problems. The proposed blanket 20% cut in council tax benefit for those of working age will have a disproportionate impact on this group, currently already struggling with living longer term on a low income and in debt. As the retirement age continues to rise numbers of residents in Haringey in the working age group over 60 will inevitably increase. The needs of this group should be addressed in the Haringey council tax benefit reduction scheme.

The changes to the council tax benefit scheme will come into effect just at the time that Universal Credit will be introduced together with the replacement benefit for disability living allowance. These major changes will have an impact on the incomes of all those of working age but particularly those up to the age of 65 (the upper qualifying age for disability living allowance). We anticipate that many with mental or physical disabilities will be unable to manage the reporting regimes that Universal Credit requires and will therefore be subject (at the minimum) to regular gaps in payment of benefits. The Government's own modelling for the personal independence payment that is to replace disability living allowance acknowledges that up to 500,000 disabled people under 65 will no longer qualify for the benefit and others will have their entitlement reduced as transitional protection is lost.

2.2 Reduction in the capital limit

For many older people whose savings over a lifetime mean that they do not qualify for council tax benefit under the current rules because of the capital limit the council tax bill is one of their biggest items of expenditure every year. The IFS reported in 2007 that pensioners spent 7.2% of their budget on local taxes compared to 4.4 % for non pensioners³. The reduction in the capital limit by £6,000 will have the inevitable effect of discouraging saving for those residents over 60 but not yet of pensionable age who are already struggling to meet their council tax liability. Some of this group are owner occupiers who are faced with the costs of mortgages, maintaining repairs to their home and meeting service charges (some in debt to Homes for Haringey for the latter). Others will be renting and will be also facing the impact of changes to reduce housing benefit.

2.3 Backdating to one month

A reduction in the permitted backdating period to one month will disproportionately affect those of working age who are vulnerable and find it hard to manage their own affairs. This group already struggle with debt due to gaps in entitlement, because of suspension of benefit payments if they fail to report changes of circumstances on time, or simply by failing to claim in time. With help from advice agencies such as AUKH our clients can make backdating claims so that council tax arrears can be effectively dealt with. One month's backdating will make the work we currently do

³ The expenditure increase of older households IFS 2009

impossible and the inevitable outcome will be an increase in priority debt for those over sixties not protected by having reached pensionable age.

3. Problem areas not addressed in the consultation

3.1 AUH is concerned how the scheme will operate for mixed working/pensionable aged couples.

3.2 The consultation document is silent on the procedure under the proposed scheme for challenging decisions on for example entitlement and backdating,

info@ageukharingey.org.uk

November 2012

enclosed Case Study 'Mrs P from N17'

Case Study – Mrs P (N17 resident)

Mrs P (from N17) who recently consulted Age UK Haringey's Information and Advice Service, is in her late fifties and is one of many women affected by government changes to pensionable age. She will therefore remain on working age benefits until she reaches the age of 65. Due to long term ill health she has been in receipt of Incapacity Benefit (IB) since 2003.

As a result of the abolition of IB and its replacement by Employment Support Allowance (ESA) Mrs P was asked to undergo a new medical assessment and the Department for Work and Pensions (DWP) decided she was able to work. This decision was made in April 2012. Mrs P appealed against the decision and an Independent Tribunal was due to hear her appeal in October this year. Mrs P was unable to attend her Tribunal and the Judge granted an adjournment to give Mrs P an opportunity to attend. She is now waiting for a further date to be issued for her appeal hearing.

At this stage Mrs P has already waited eight months. The practical result of such a delay is that Mrs P has had an extended period living on the basic rate of ESA (£71.00 per week), while she waits for the hearing that will determine her entitlement to a higher rate of benefit. *Mrs P is finding it a considerable challenge to manage on this weekly income but at least at present she is entitled to maximum council tax benefit.*

If the proposed scheme goes ahead those who have not yet reached pensionable age and are in receipt of assessment rate ESA or Jobseekers Allowance (both paid at the rate of £71 weekly) will be expected to pay 20% of their council tax liability, which even on the lowest council tax band will be nearly £4 per week.

Haringey Liberal Democrat Group's response to the Haringey Council's consultation on changes to Council Tax Benefit

The Liberal Democrat Group believes that the Council should be doing all that it can to protect the most vulnerable people in the Borough.

We firmly believe that a 20% increase in council tax bills for all working age households is not acceptable and would hit people on low incomes. We therefore do not agree with the first proposal in the consultation:

1. Reduce payments to all working age claimants by an equal flat proportion in line with the reduction in Government funding. This is expected to be approximately 20%. This means that every household of working age would have to pay something towards their Council Tax bill

The other proposals have our cautious support:

2. Reduce the amount of savings and investments people are allowed to have and still be entitled to claim from £16,000 to £10,000
3. Remove entitlement if less than a £1 per week is currently awarded
4. Reduce the maximum period to back date any claims

We believe that there should be a review of the implemented proposals after 6 months to see how they are working and if the estimated savings are likely to be met.

We are concerned that it will prove difficult to gather some of this money particularly from those on low incomes. We are also concerned that harassing some of the poorest residents' in the borough for relatively small amounts of money will be expensive and time consuming for the council.

We also believe that the technical changes to rules and exemptions recommended in the Cabinet paper from July of this year should also be introduced.

Appendix G7: GLA response

GREATER LONDON AUTHORITY

Resources

Paul Ellicott
Head of Revenues, Benefits and Customer Services
London Borough of Haringey
Alexandra House
10 Station Road
London N22 7TR

City Hall
The Queen's Walk
More London
London SE1 2AA
Switchboard: 020 7983 4000
Minicom: 020 7983 4458
Web: www.london.gov.uk

Our ref: CTB Localisation
Your ref:
Date: 19 November 2012

Dear Paul

LONDON BOROUGH OF HARINGEY – DRAFT COUNCIL TAX SUPPORT SCHEME GREATER LONDON AUTHORITY RESPONSE TO CONSULTATION

Thank you for your communication setting out the draft council tax support (CTS) scheme which the London Borough of Haringey was intending to issue for consultation with local residents and stakeholders as required under Schedule 4 to the Local Government Finance Bill. The draft scheme published for consultation is summarised in Appendix A to this letter. This letter sets out the Greater London Authority's formal response to your public consultation.

Introduction

Firstly the GLA recognises that the determination of council tax support schemes under the provisions of a Local Government Finance Bill is a local matter for each London borough. Individual schemes will need to be developed which have regard to specific local circumstances both in respect of the potential impact of any scheme on working age claimants (particularly vulnerable groups) and more generally the financial impact on the council and local council taxpayers and the final policies adopted may differ therefore across the capital's 33 billing authorities for legitimate reasons.

This fact notwithstanding the GLA also shares in the risks and potential shortfalls arising from the impact of council tax benefit localisation in proportion to its share of the council tax in each London billing authority. It is therefore important that we are engaged in the scheme development process and have an understanding both of the factors which have been taken into account by boroughs in framing their proposals as well as the data and underlying assumptions used to determine any forecast shortfalls which will inform their final scheme design.

Framing and Publicising Proposals

The Government has expressed a clear intention that in developing their scheme proposals billing authorities should ensure that:

- Pensioners see no change in their current level of awards whether they are existing or new claimants
- They consider extending support or protection to other vulnerable groups
- Local schemes should support work incentives and in particular avoid disincentives to move into work

The GLA concurs with those general broad principles and would encourage all billing authorities in London to have regard to them in framing their final schemes.

It is essential that schemes are presented in a way which is transparent, understandable and accessible to claimants and we therefore welcome the efforts Haringey has made to communicate its proposals to local residents and stakeholders.

It is likely, however, that the level of awareness amongst those working age claimants who may be affected by the potential changes in the borough and across London remains limited and may not crystallise until these individuals receive their revised benefit notifications and council tax bills for 2013-14 early next year. There remains a significant risk that collection rates will be affected adversely in the first year of the new system as it will take time for some claimants to set up new or revised payment arrangements.

The GLA therefore considers that before finalising their schemes billing authorities should consider the challenges which they will face in collecting relatively small sums of money from claimants on low incomes who may not be in a position to pay by direct debit or other automatic payment mechanisms.

Financial Context

According to the consultation paper 'Localising Support for Council Tax in England – Funding arrangements consultation' issued by CLG in May Haringey is provisionally estimated to receive £26.11m in council tax support grant in 2013-14 with the GLA forecast to receive £6.76m in respect of the Haringey borough area and around £159m for London as a whole. Slightly less than 50% of this funding will be allocated to the business rates retention baseline and will thus have the potential to move in line with the NNDR tax take including the impact of the annual RPI uplift in the multiplier with the balance being provided through revenue support grant (RSG). The RSG element has the potential to be reduced further over the next CSR period commencing in 2015-16.

In developing its proposals for consultation Haringey has identified a potential difference of around £5.7m between the cost of the Council continuing to provide council tax support on the same basis as at present for its share of council tax through the 'default scheme' for working age claimants and its expected level of council tax support grant. The estimated forecast shortfall in respect of the GLA's share is around £1.5m i.e. a total forecast shortfall for the Haringey borough area of £7.2m.

The Council's draft scheme therefore seeks to identify an approach which would allow it to close the expected funding gap. Haringey is therefore proposing changes to the existing council tax benefit scheme – the most significant being the proposal to reduce support to claimants in line with the eventual reduction in Government Grant. This reduction is forecast by the Council to be approximately 20%.

Technical Reforms to Council Tax

The GLA considers that in formulating its council tax support scheme each billing authority should both consider and address how it intends to take advantage of the technical reforms to council tax which will provide greater flexibility in relation to discounts and exemptions for second and empty homes. The additional revenues from the technical reforms could be used to reduce any shortfalls and thus the sums which need to be recovered from working age claimants via any changes to council tax support.

The GLA notes that your authority has still to determine formally if and how it intends to take advantage of the technical reforms to council tax. We would encourage the Council to inform the GLA of your proposed changes in respect of these discounts and exemptions once confirmed in order to assist us in assessing the potential impact on the Mayor's funding and your council tax base for 2013-14 and future years.

Protecting Vulnerable Claimants

Where boroughs choose not to adopt the default scheme and therefore pass on any shortfalls to claimants they should seek in their scheme to provide an element of protection to the most vulnerable and those in the most difficult circumstances either within the framework of their scheme or through a hardship scheme.

The GLA notes that Haringey's draft scheme does not provide explicitly for any additional protection for any claimant group at this stage although pensioners will of course continue to receive council tax support on the same basis as at present in line with the national framework set by central Government. We also note that this policy on vulnerable groups is subject to the results of your consultation and may be changed in your final scheme.

Ultimately the decision as to which groups are designated as vulnerable is a matter for local determination having regard to the potential impact on other working age claimants or council taxpayers and service users more generally.

Incentivising Work

The GLA considers that a key priority for the design of a localised council tax support scheme is to ensure that it does not disincentivise those in work or those seeking to move into work. In order to ensure that schemes meet this objective billing authorities should therefore take particular care in determining their policies on earnings disregards and extended payment periods (i.e. run ons).

The GLA notes that the limited changes being made by Haringey should not have a materially adverse impact on incentivising work.

Other Elements of Haringey's Draft Scheme

The GLA notes that as part of the proposed draft local scheme Haringey have also put forward the following amendments to the default scheme:

- Reduce the amount of savings and investments people are allowed to have before they lose entitlement to council tax support from £16,000 to £10,000;
- Reduce the maximum period by which claims may be backdated.

The GLA has no specific comments on these proposed options at this stage as it regards them as being a legitimate matter for local determination notwithstanding the need for the Council to consider the equalities impact of its final decision.

Impact of the Government Announcement on 16 October of an Additional £100m to Support Development of Council Tax Support Schemes

Before determining its final scheme the GLA would encourage Haringey to take into account the Government's announcement on 16 October that it will provide up to £100m of additional reward grant to authorities which adopt schemes which limit the impact of changes in council tax support on working age claimants. Haringey's share of this Transition Grant would be £0.706 million with GLA receiving £0.182 million.

The GLA notes that Haringey's draft scheme as designed would not meet the Government's criteria for the incentive grant. In order for it to do the maximum amount payable by claimants currently in receipt of 100% council tax benefit would have to not exceed 8.5% of their council tax liability.

Setting the Council Tax base for 2013-14 and Assumptions in Relation to Collection Rates

The Council will be required to set a council tax base for 2013-14 taking into account the potential impact of the changes being made. This will require the Council to make a judgement as to the forecast collection rates from those claimants affected by the changes. It is likely in respect of those working age claimants currently in receipt of 100% benefit that the recovery rates will be significantly below the average percentage collection for council tax as a whole.

The GLA would encourage the Council to provide it with an indicative council tax base forecast as soon as options are presented to members for approval in December or January (if not before) in order that it can assess the potential implications for the Mayor's budget for 2013-14. This should be accompanied ideally by supporting calculations disclosing any assumptions around collection rates.

Varying Council Tax Payments in Year

The GLA is keen to develop a dialogue with all 33 London billing authorities as to how the budgeting, cashflow and accounting arrangements for council tax support will operate under the new system – particularly in order to manage the sharing of risks. These discussions would also need to address the mechanisms and triggers under which billing authorities will be able to vary their instalment payments to preceptors (i.e. the GLA) in year where, for example, council tax collection rates are lower than anticipated or the actual demand for council tax support is greater than budgeted for.

We anticipate that the Government will address these issues in the secondary legislation on council tax support and business rates retention in the autumn as similar issues are also likely to apply where business rates revenues are lower than forecast.

In the absence of any nationally prescribed policy the GLA would be keen to develop a common wide approach in London which would apply equally across all 33 billing authorities.

This could for example follow the current approach used for the Crossrail Business Rate Supplement where instalments may be varied no more than once per quarter with the trigger for any variation being where the forecast shortfall in revenues exceeds a set percentage of the total precept instalments payable for the year. This would recognise that there is a balance to be struck between cashflow and resource management and the additional administration which would result for both parties if instalment payments were to be changed.

In practice, where shortfalls are not material, the GLA would envisage that any deficits would be recovered through the collection fund deficit calculation in January in the normal way (and thus recovered in the following financial year in cash terms).

Finally I would like to thank you for consulting the GLA and we look forward to working with the London Borough of Haringey over the coming months in order to ensure the successful implementation of the council tax support localisation reforms.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Martin Mitchell', with a stylized, cursive script.

Martin Mitchell
Finance Manager

SUMMARY OF DRAFT COUNCIL TAX SUPPORT SCHEME PROPOSED FOR CONSULTATION BY THE LONDON BOROUGH OF HARINGEY

At present there are approximately 34,600 council tax benefit claimants in Haringey of which just over 23,820 are of working age. Of these around 14,310 are working age claimants passported by DWP who therefore pay no council tax at present.

The Council has identified a potential £5.7m funding shortfall (the difference between providing council tax support to all claimants on the same basis as at present with its forecast council tax support grant of £26.11m). The GLA's potential shortfall in respect of Haringey is forecast to be around £1.5m compared to its notional support grant allocation for that borough of £6.76m.

Haringey commenced its consultation on 22 August with a closing date of 19 November. The consultation is available at the following link

www.haringey.gov.uk/Index/council/haveyoursay/currentconsultations.htm

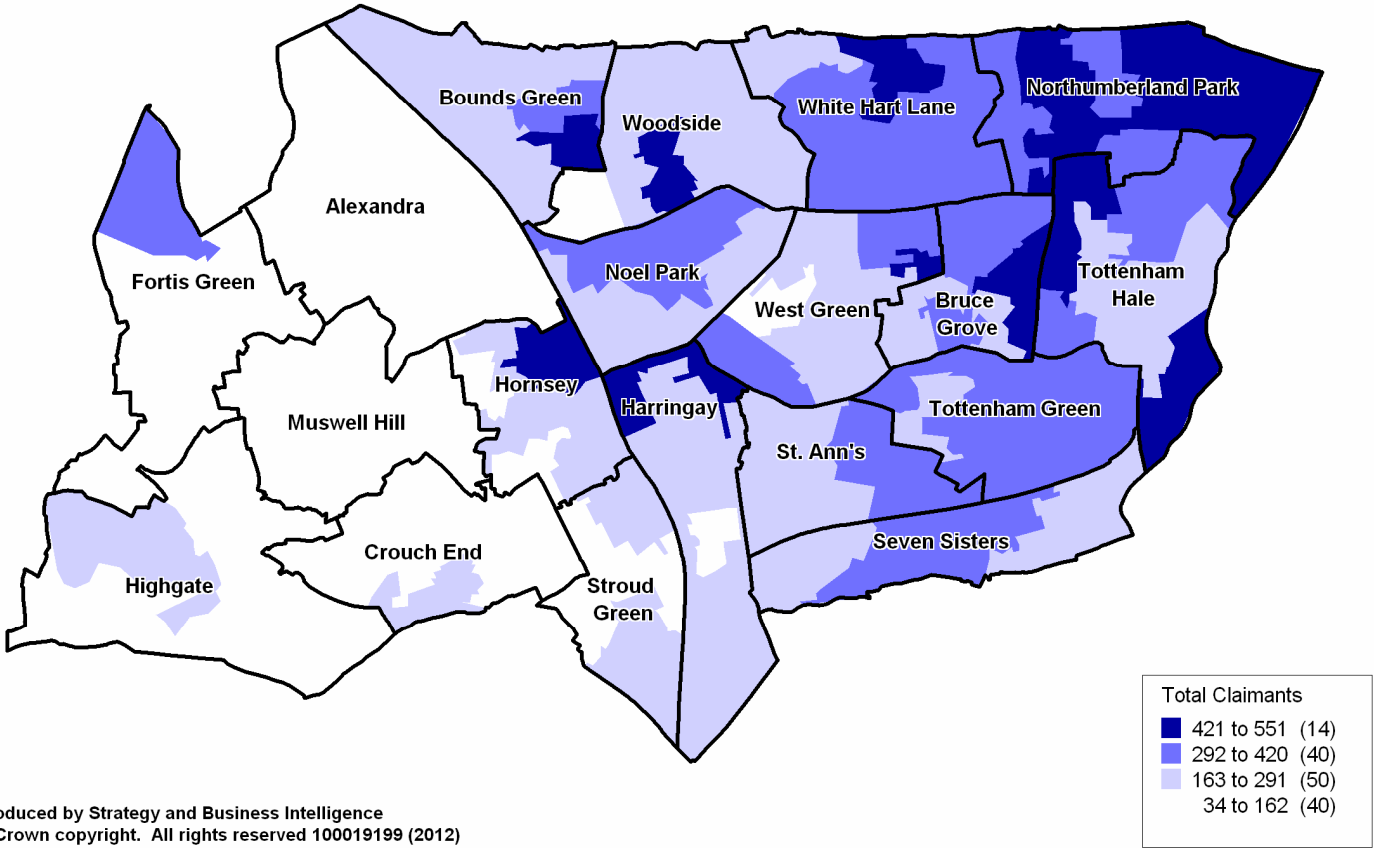
Haringey intend to retain the existing council tax benefit framework with the exception of the following changes:

- Reducing payments to all working age claimants by an equal flat proportion in line with the reduction in Government funding. This is expected to be approximately 20%. This means that every household of working age would have to pay something towards their council tax bill.
- Reducing the amount of savings and investments people are allowed to have and still be entitled to claim council tax support from £16,000 to £10,000
- Removing entitlement to support entirely if the weekly awarded is less than £1
- Reducing the maximum period by which claims can be backdated

Haringey are also inviting views as to whether any claimant groups should be protected from the proposed changes.

Appendix H8: Claimants

Total Council Tax Benefit Claimants
September 2012
Haringey Council

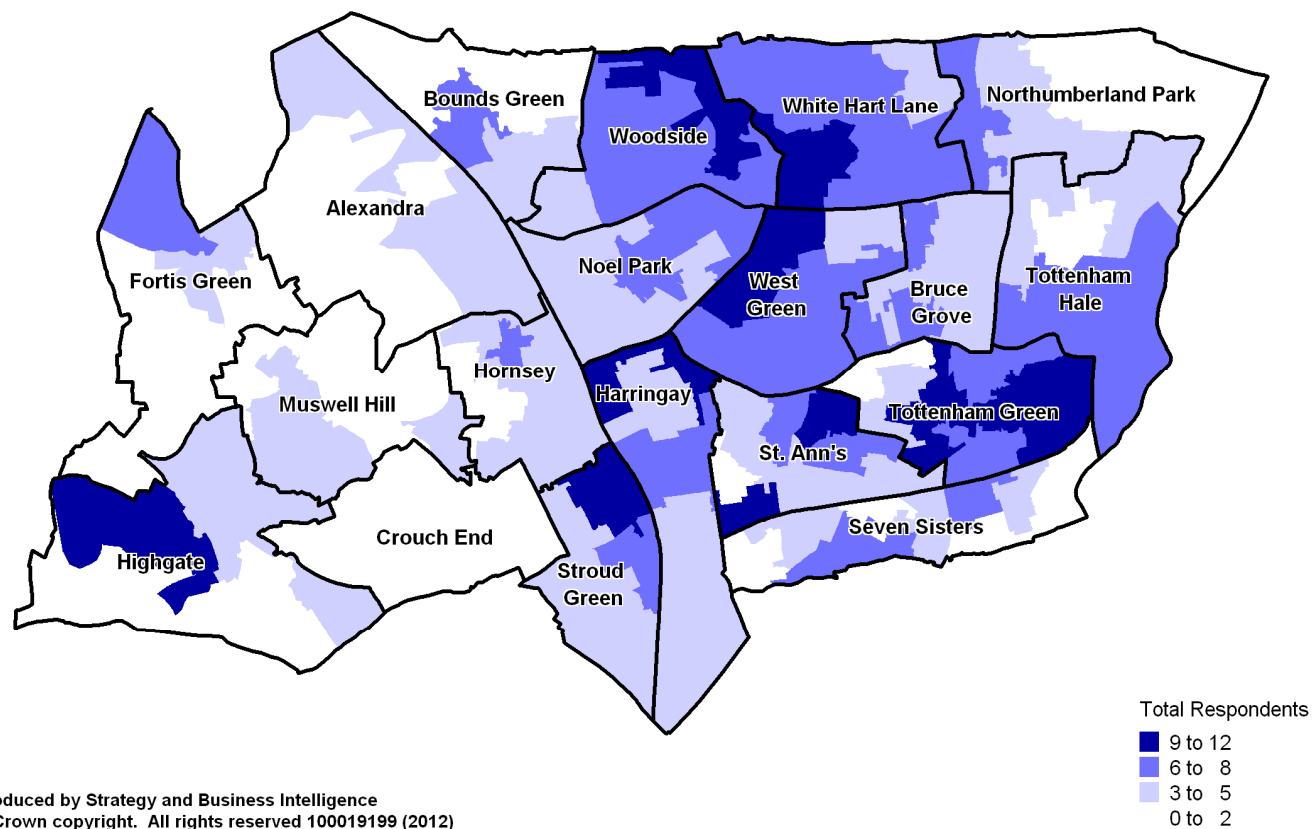


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Appendix I9: Respondents

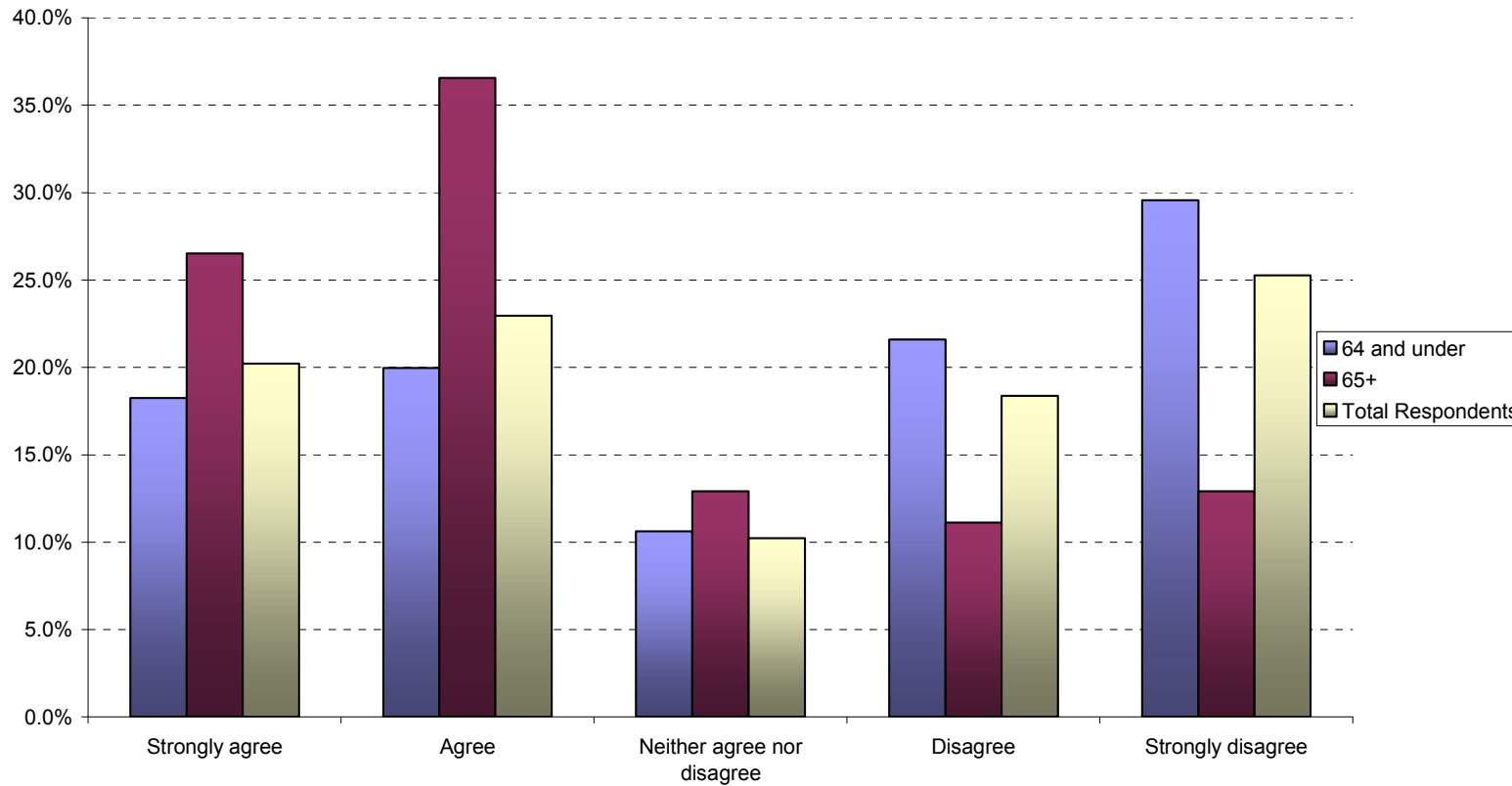
Total respondents of Council Tax Benefit consultation

(only includes respondents who completed full postcode)

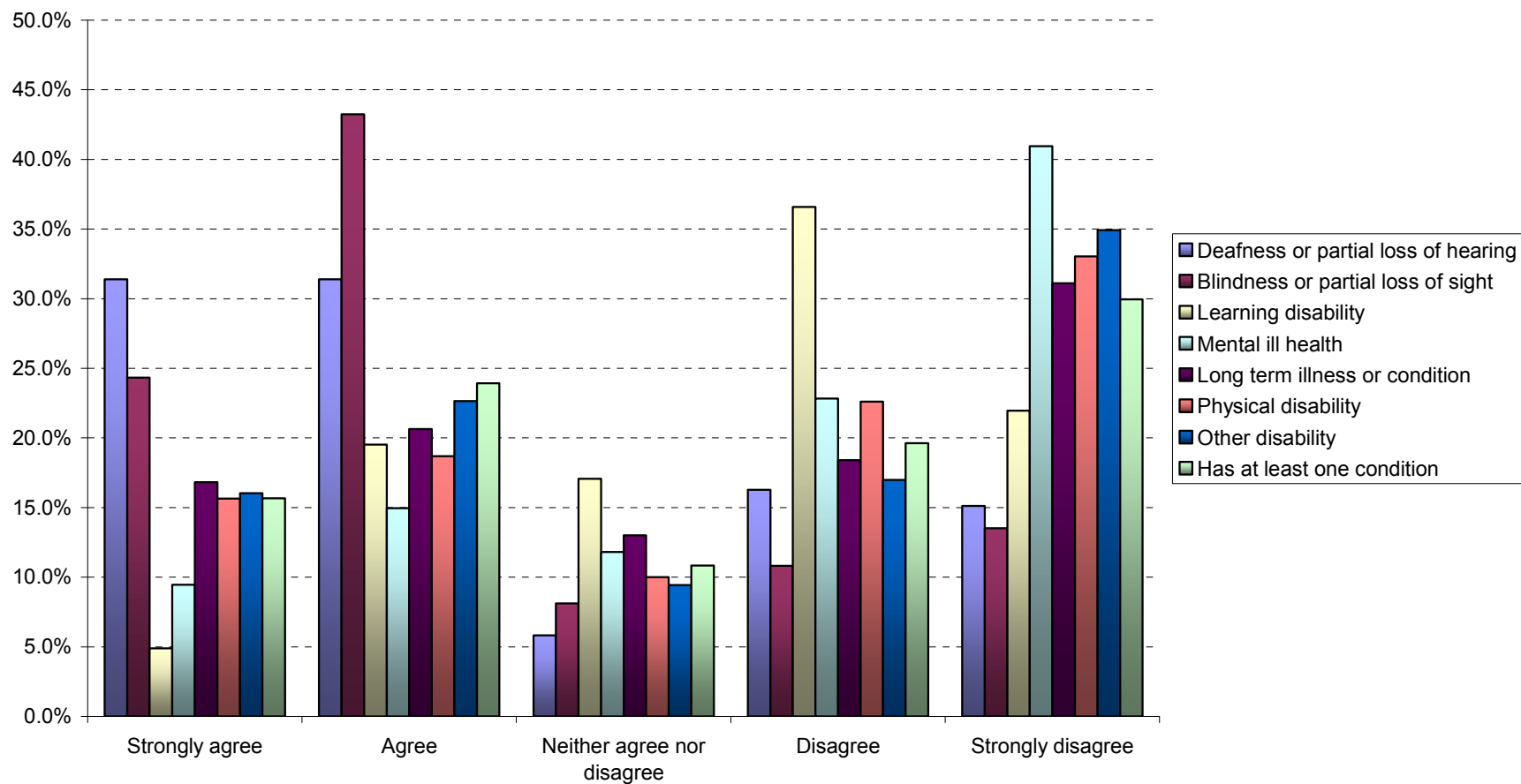


Appendix J10: Statistical Analysis – Question 1

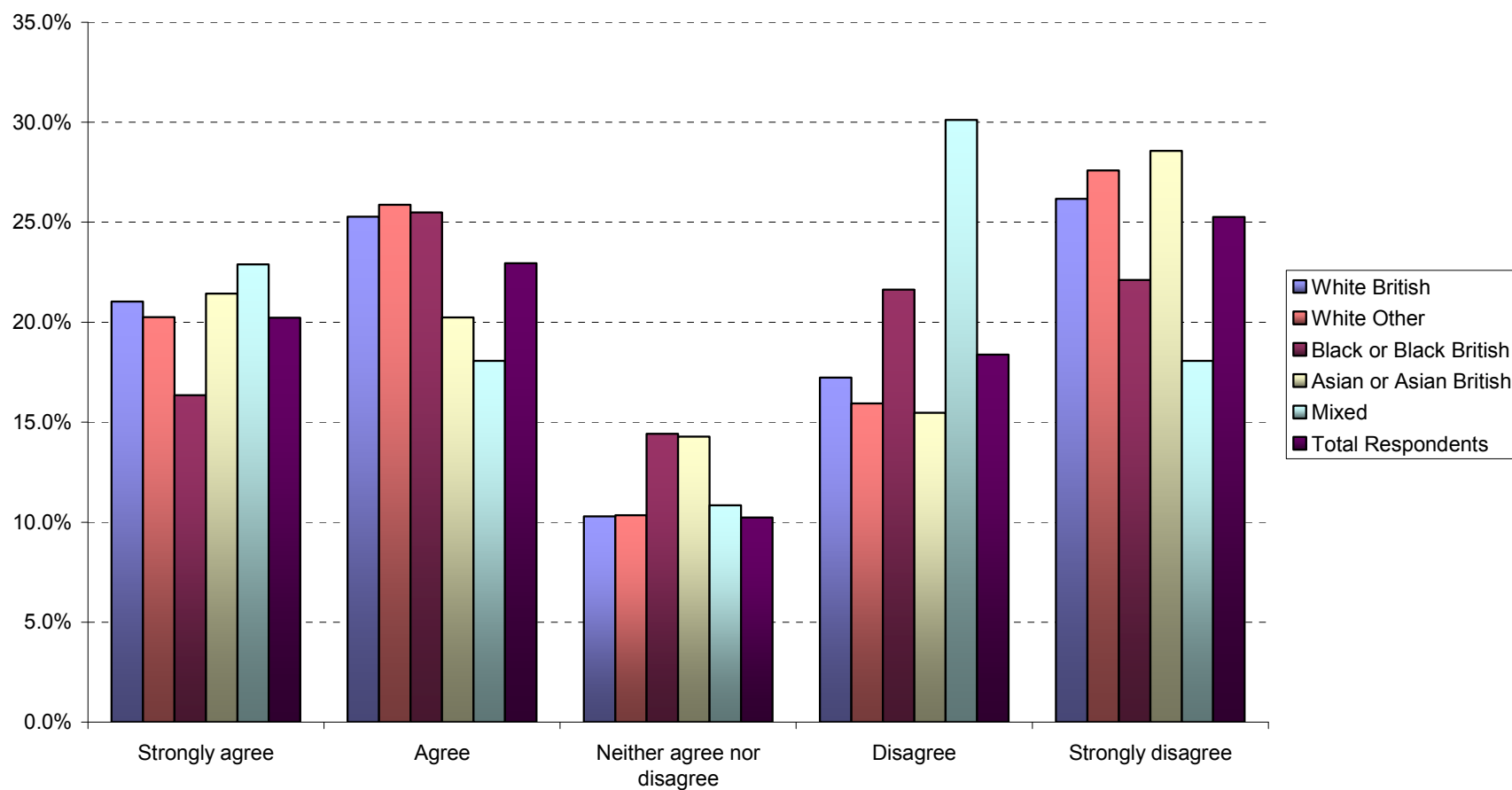
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By age



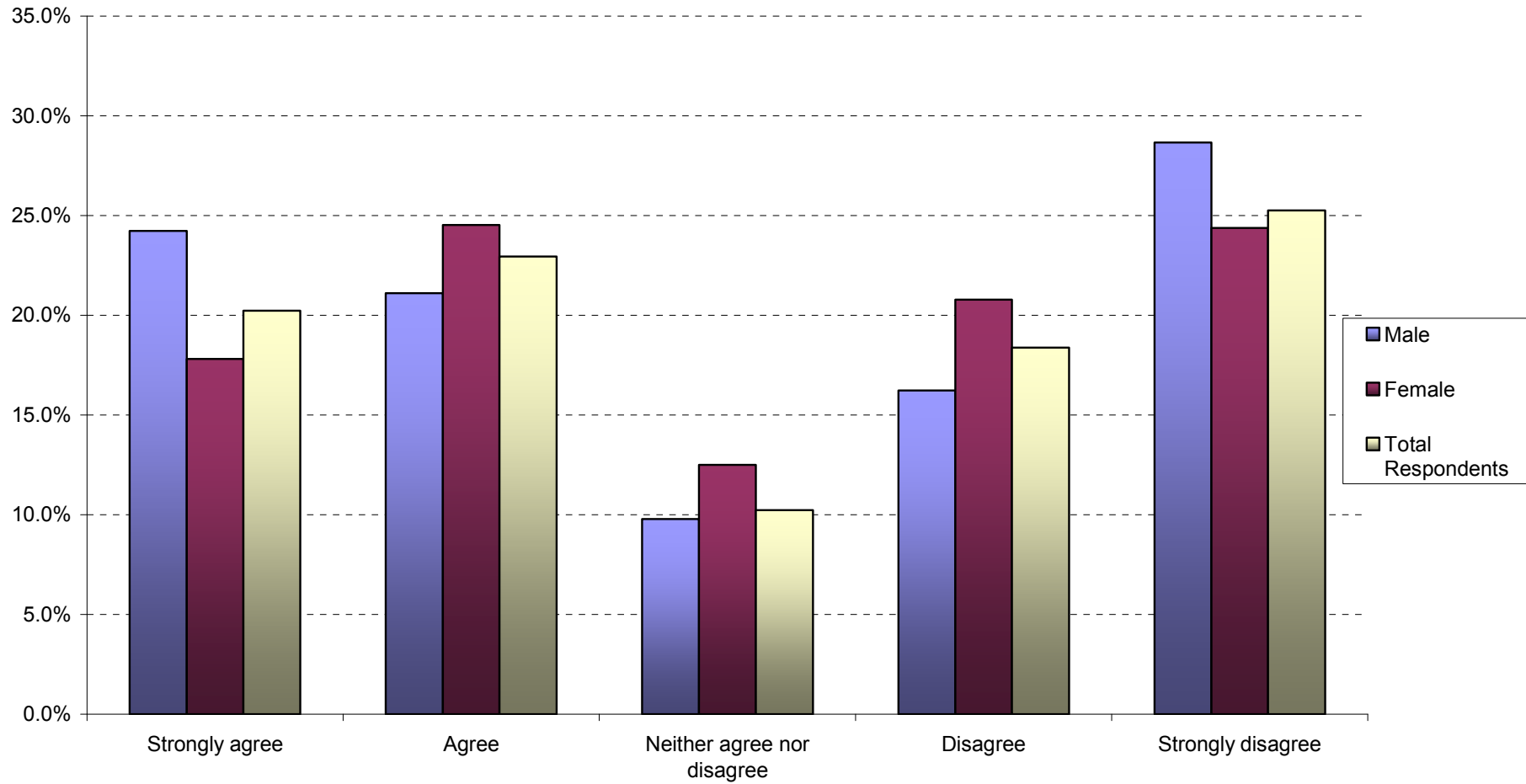
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By disability



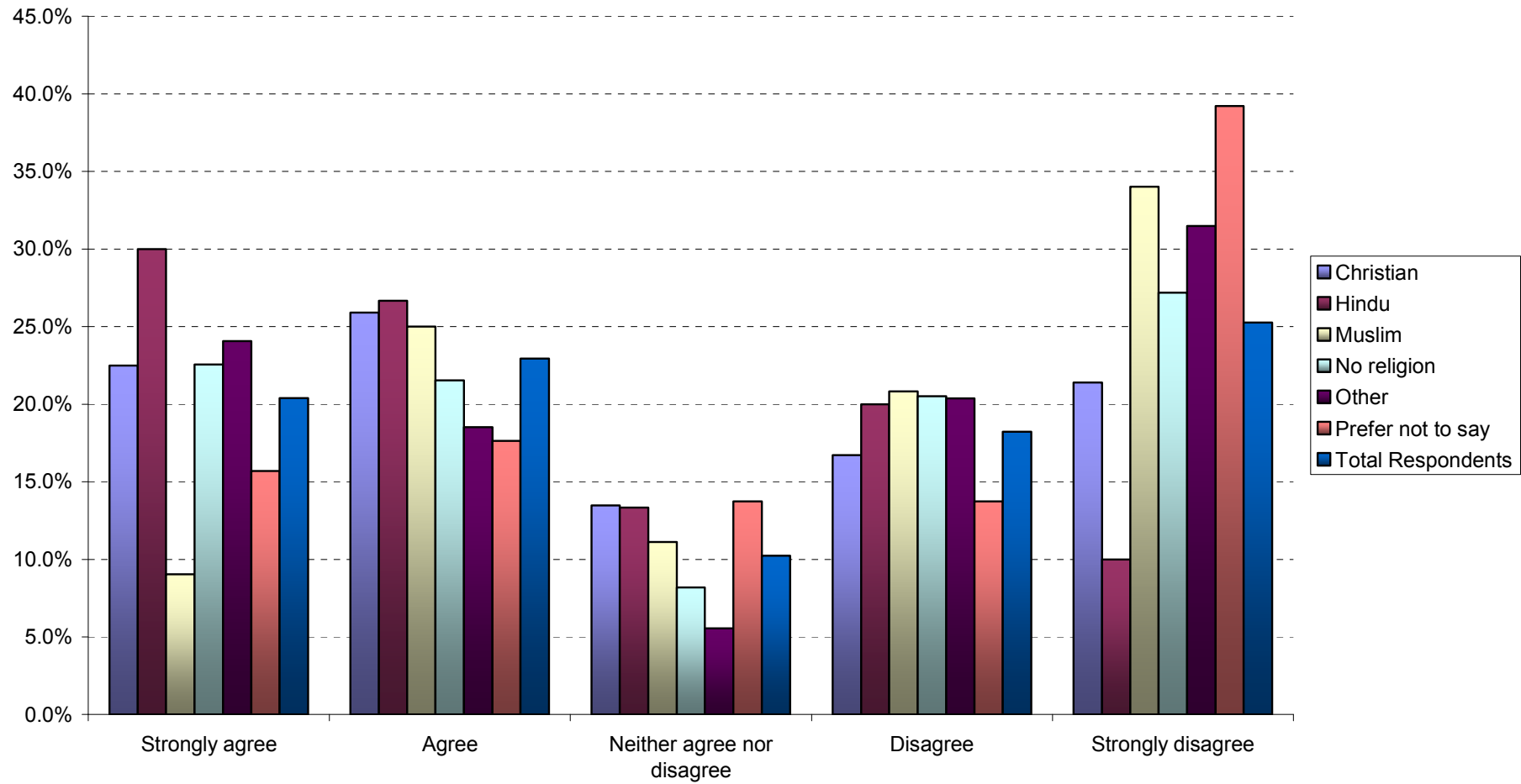
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By ethnicity



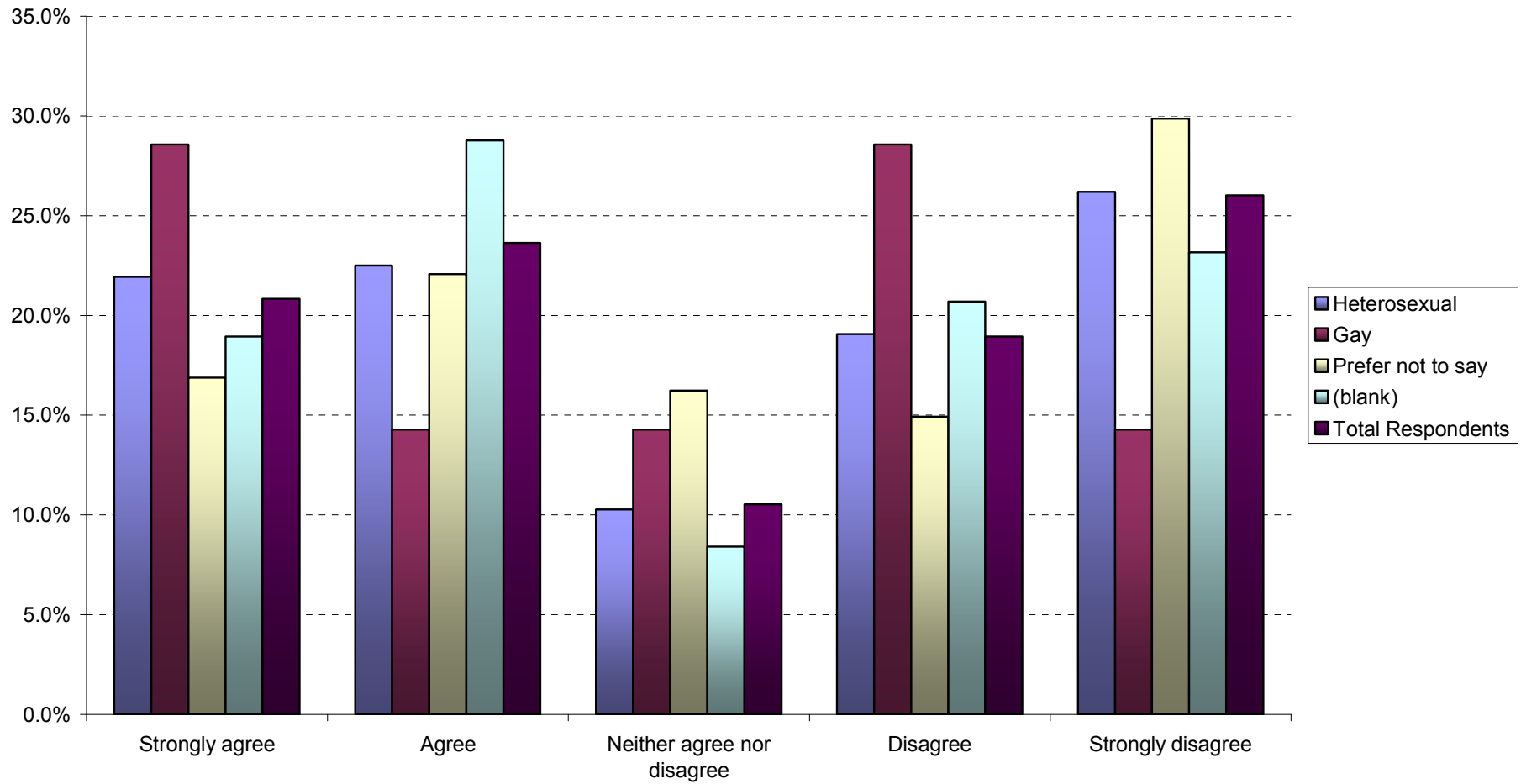
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By gender



Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By religion



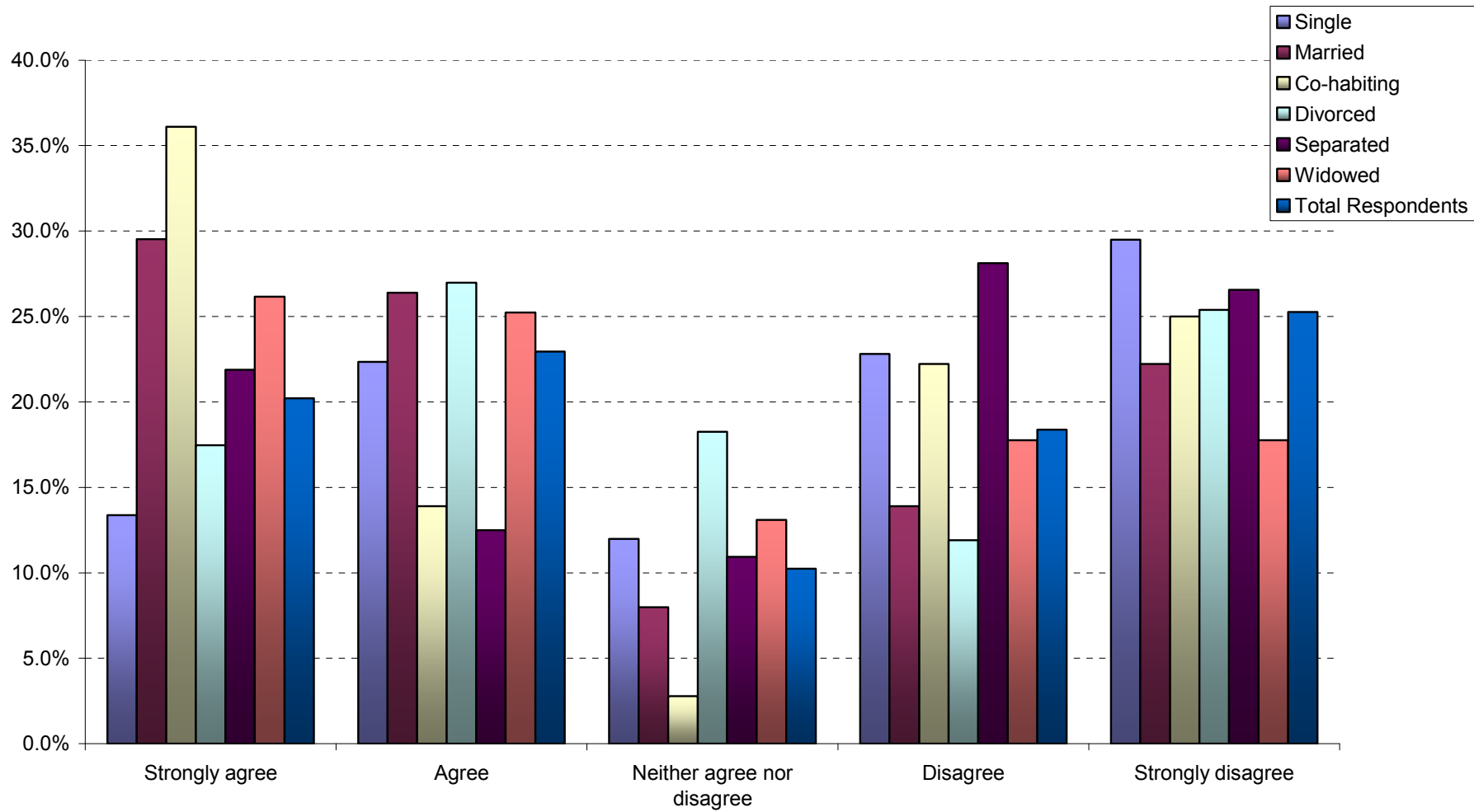
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By sexual orientation



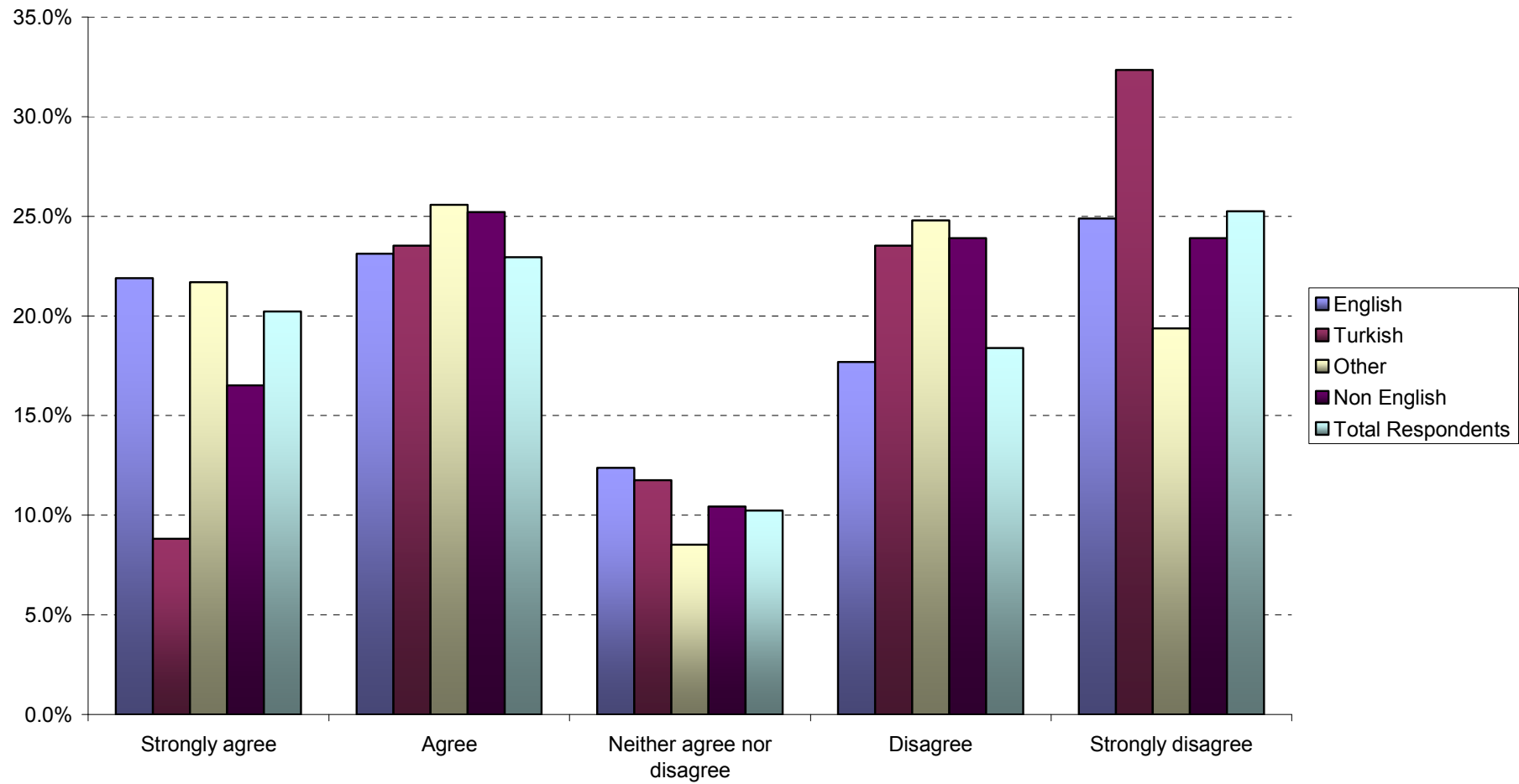
No graph on Pregnancy as only 16 pregnant respondents answered this question. Figures are below

Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age?	Pregnant	Not Pregnant	(blank)	Total Respondents
Strongly agree	4	166	83	253
Agree	2	184	101	287
Neither agree nor disagree	2	98	28	128
Disagree	1	166	63	230
Strongly disagree	7	211	98	316
No Response				37
Total Respondents	16	825	373	1251

Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By relationship status



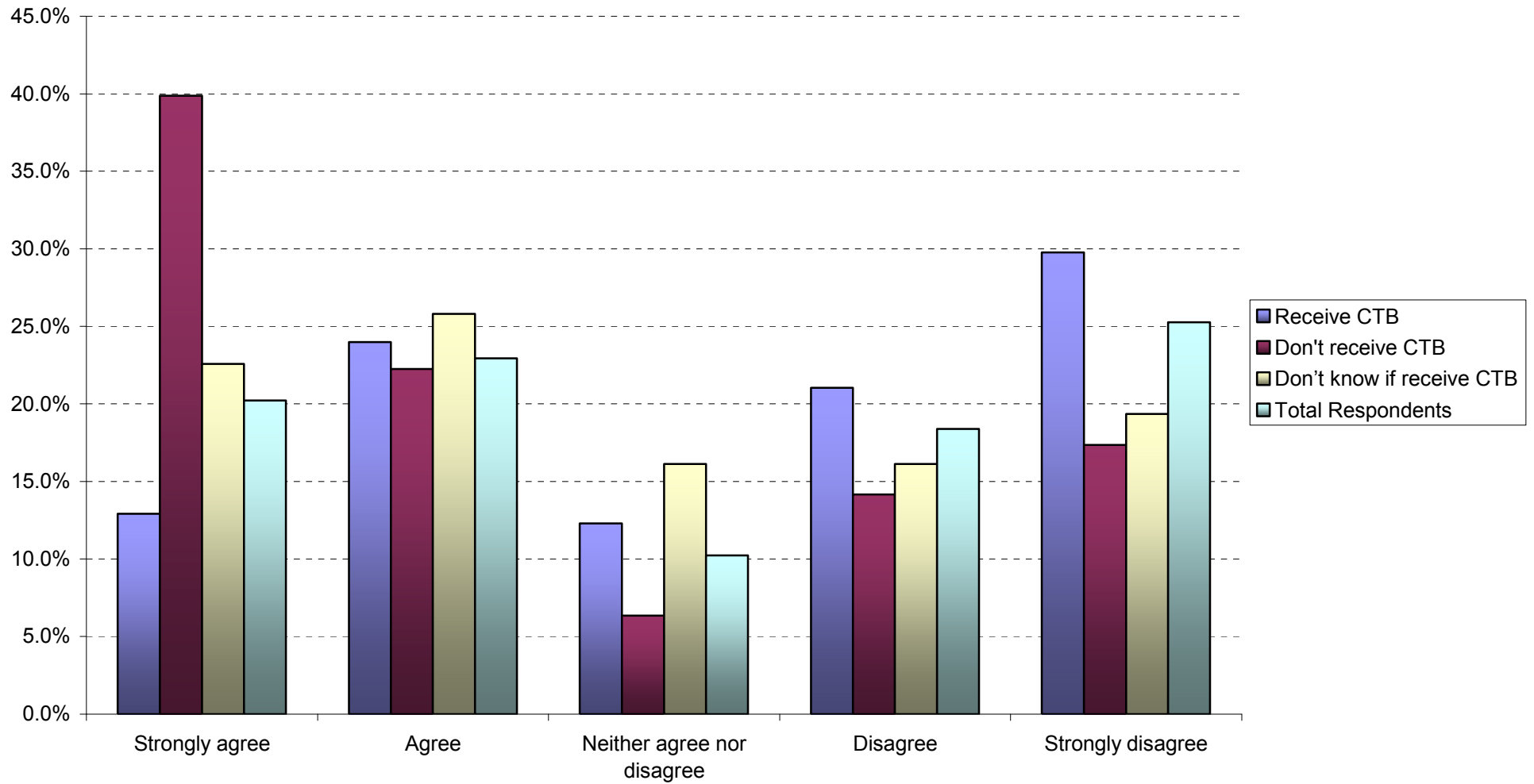
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By language



No graph on Refugees and Asylum Seekers as only 17 and 12 respondents respectively answered this question. Figures are below

Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age?	Refugee	Asylum Seeker	(blank)	Total Respondents
Strongly agree	3	1	249	253
Agree	3	0	284	287
Neither agree nor disagree	4	2	122	128
Disagree	0	3	227	230
Strongly disagree	7	6	303	316
No Response				37
Total Respondents	17	12	1185	1251

Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age? By Council Tax Benefit (CTB) claims

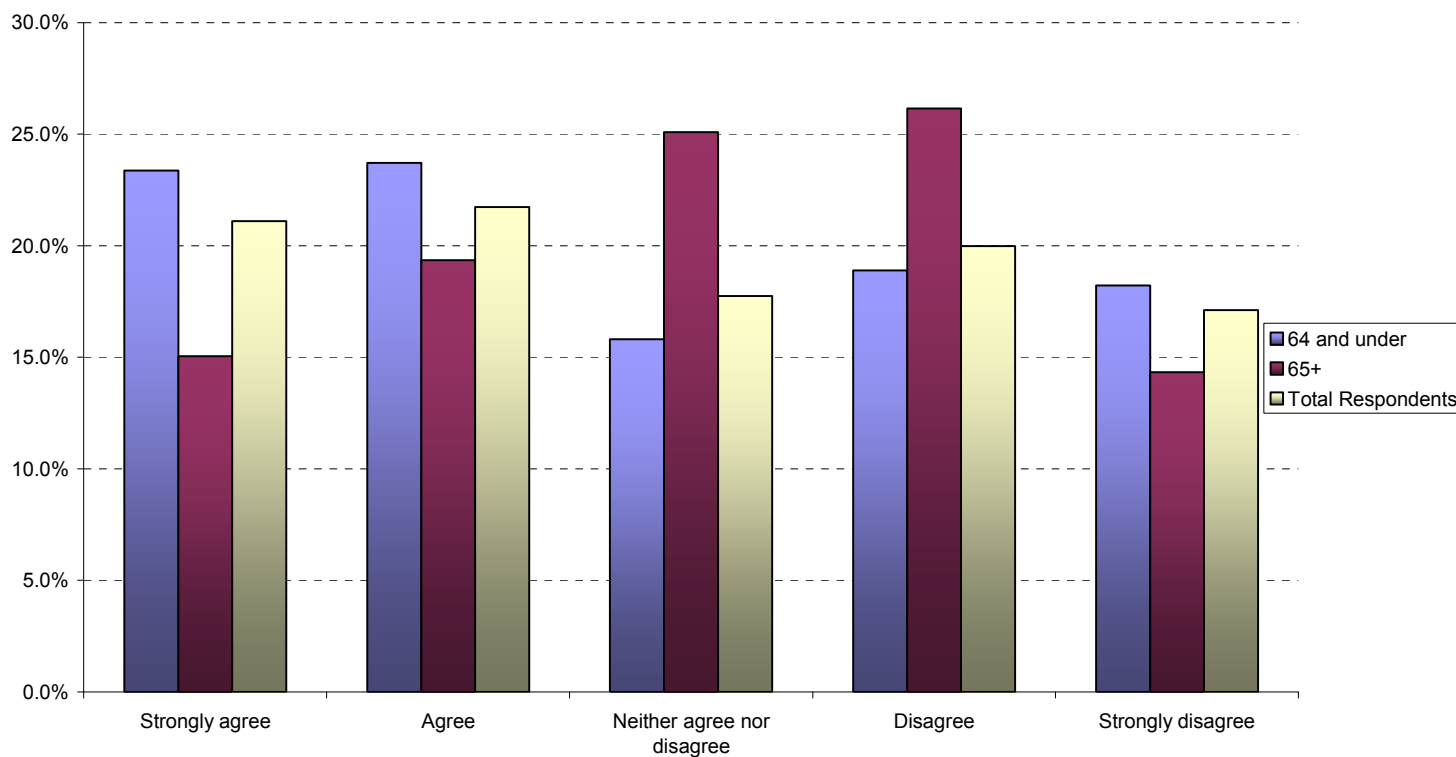


No Graph on whether live in or out of Haringey as only 15 respondents who answered this question lived outside Haringey. Figures are below

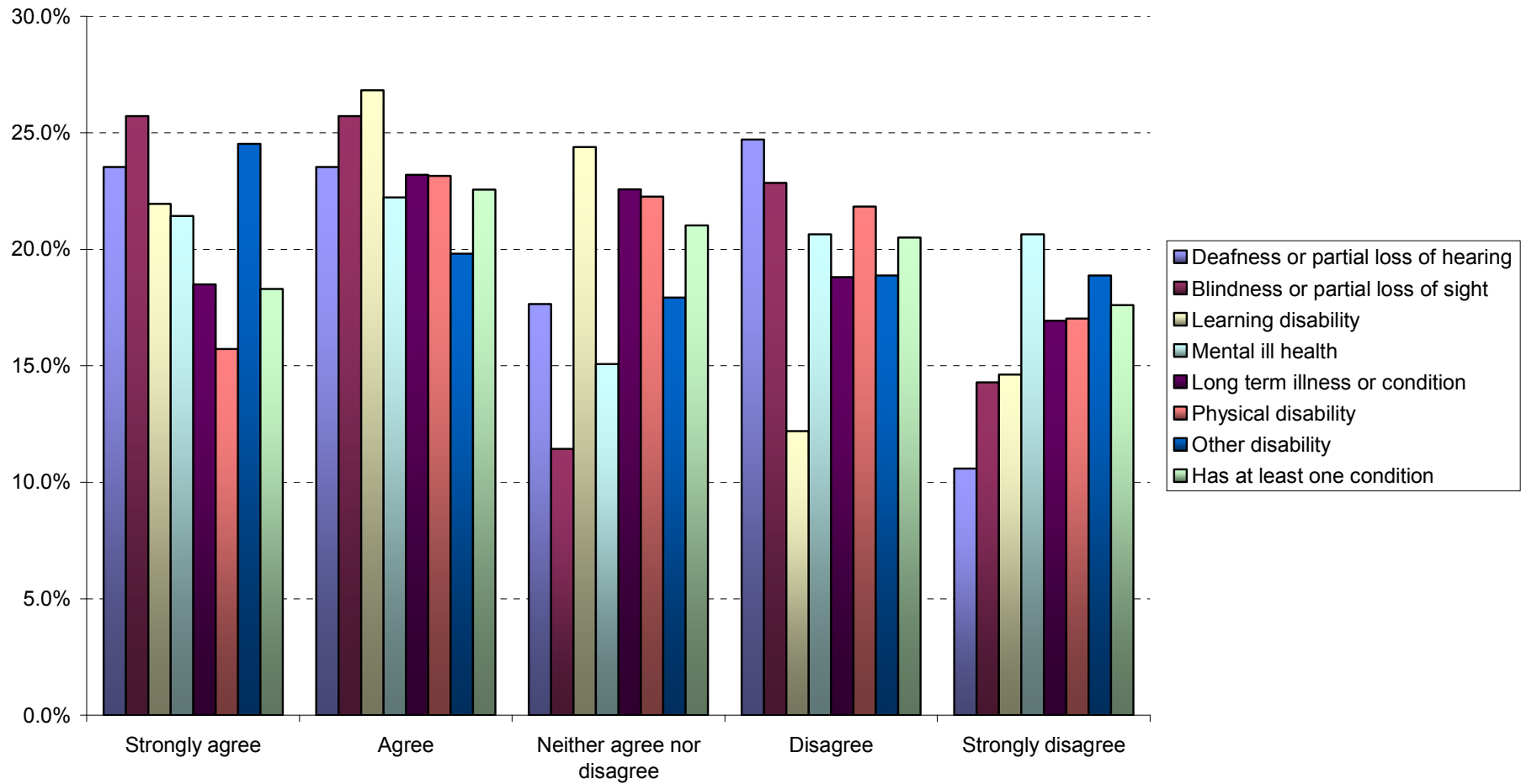
Q1 To what extent do you agree we should apply the Government's reduction in funding equally to all recipients of working age?	Live in Haringey	Do not live in Haringey	(blank)	Total Respondents
Strongly agree	246	5	2	253
Agree	279	2	6	287
Neither agree nor disagree	126	2	0	128
Disagree	225	2	3	230
Strongly disagree	304	4	8	316
No Response				37
Total Respondents	1180	15	19	1251

Appendix K11: Statistical analysis – Question 2

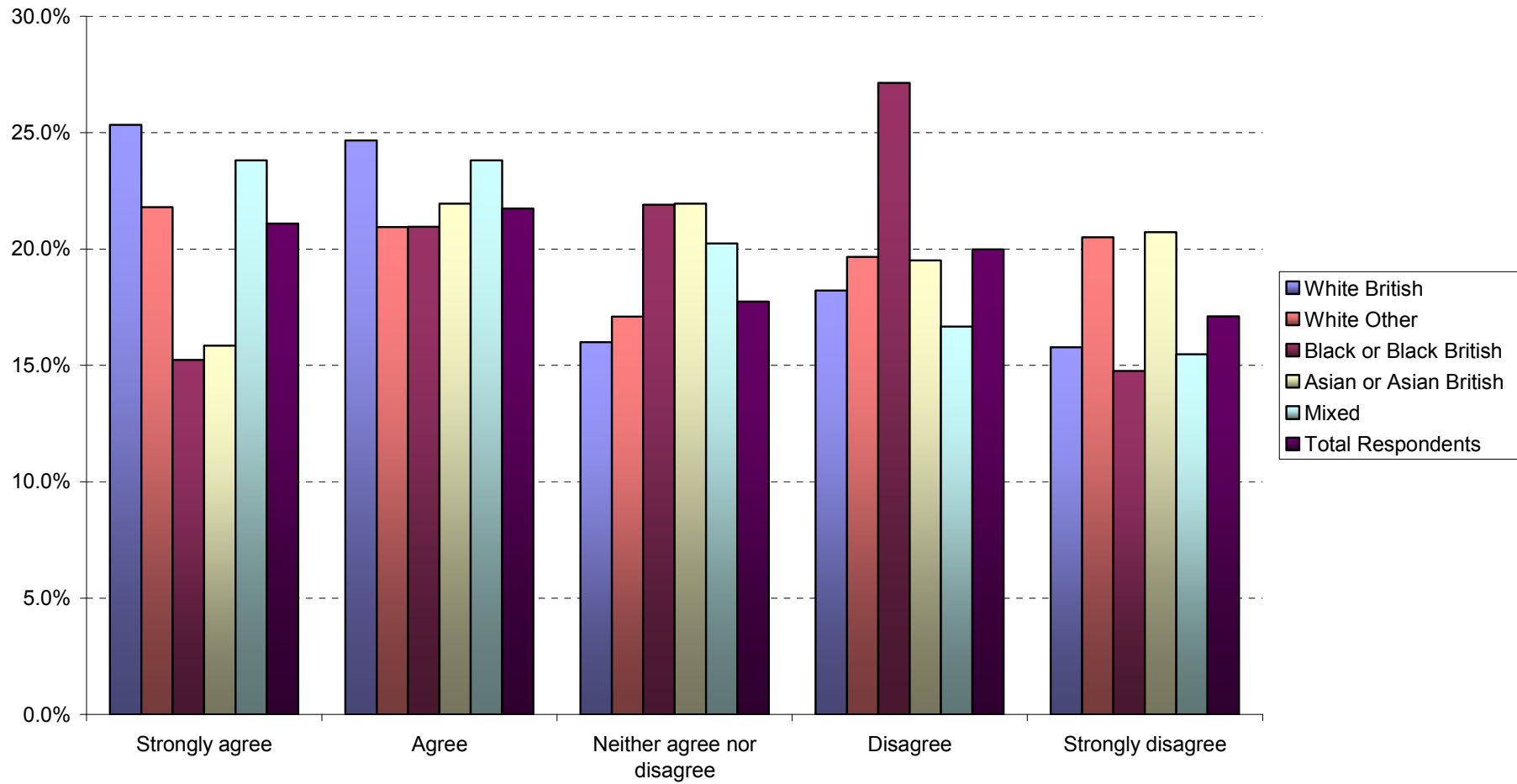
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By age



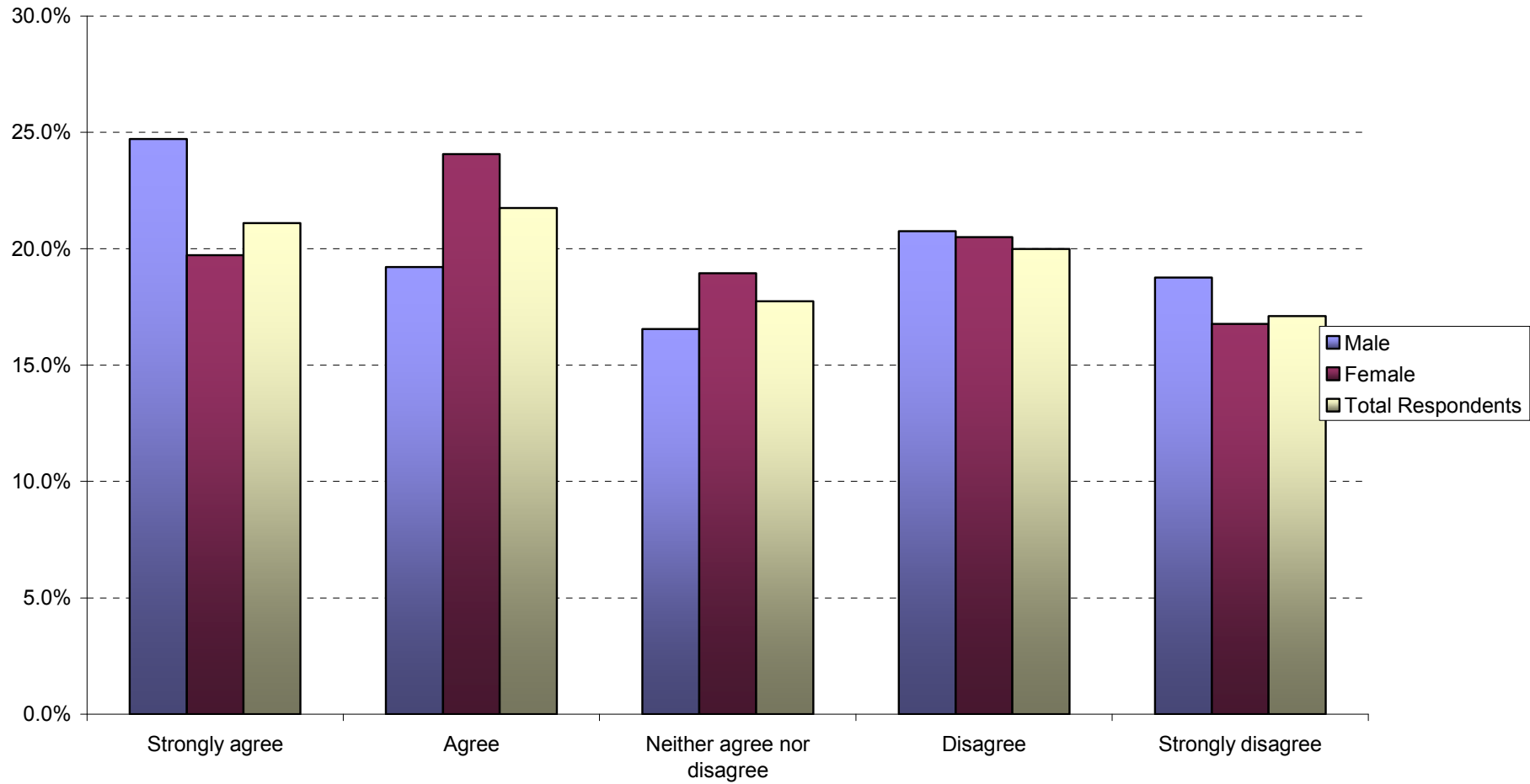
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By disability



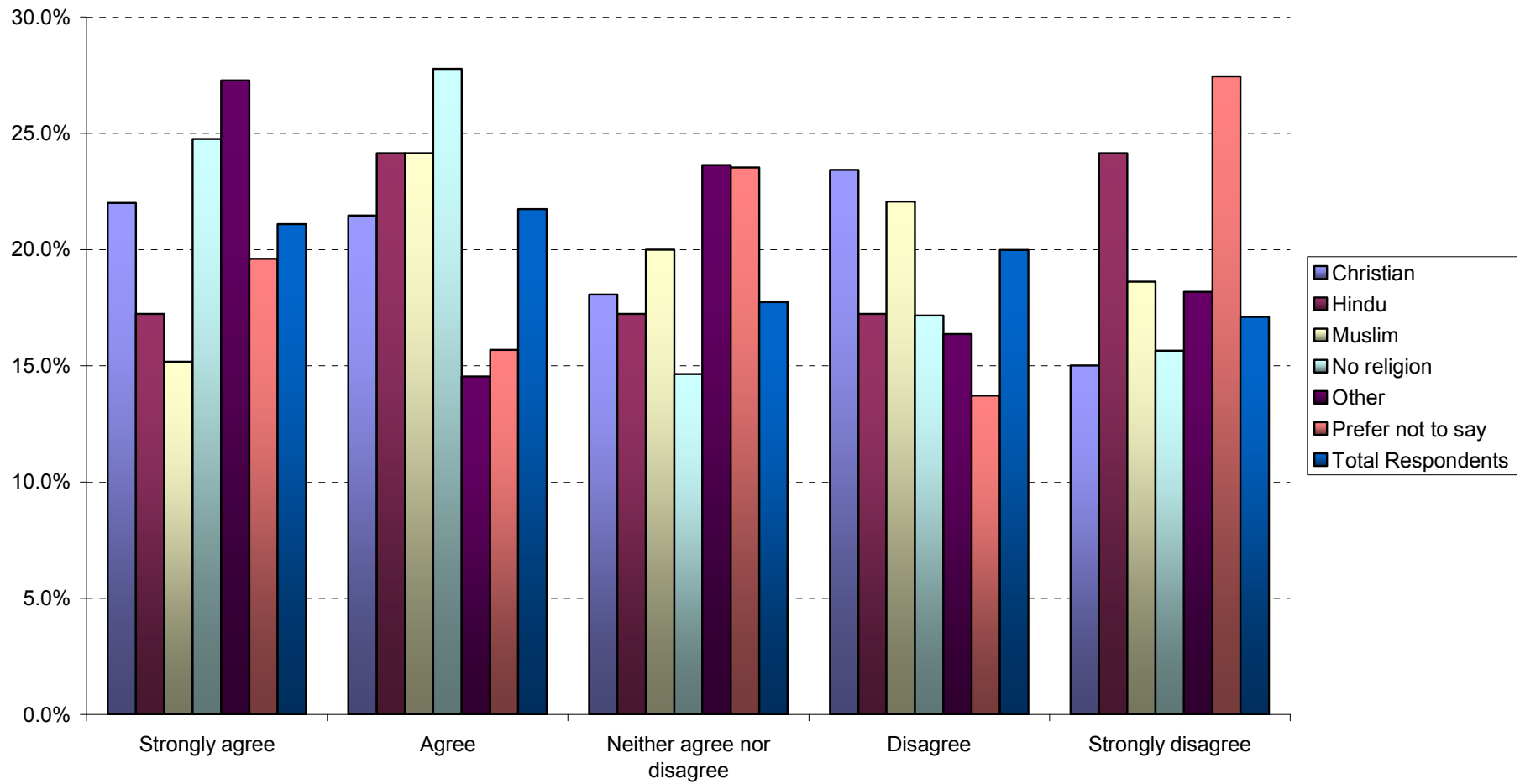
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By ethnicity



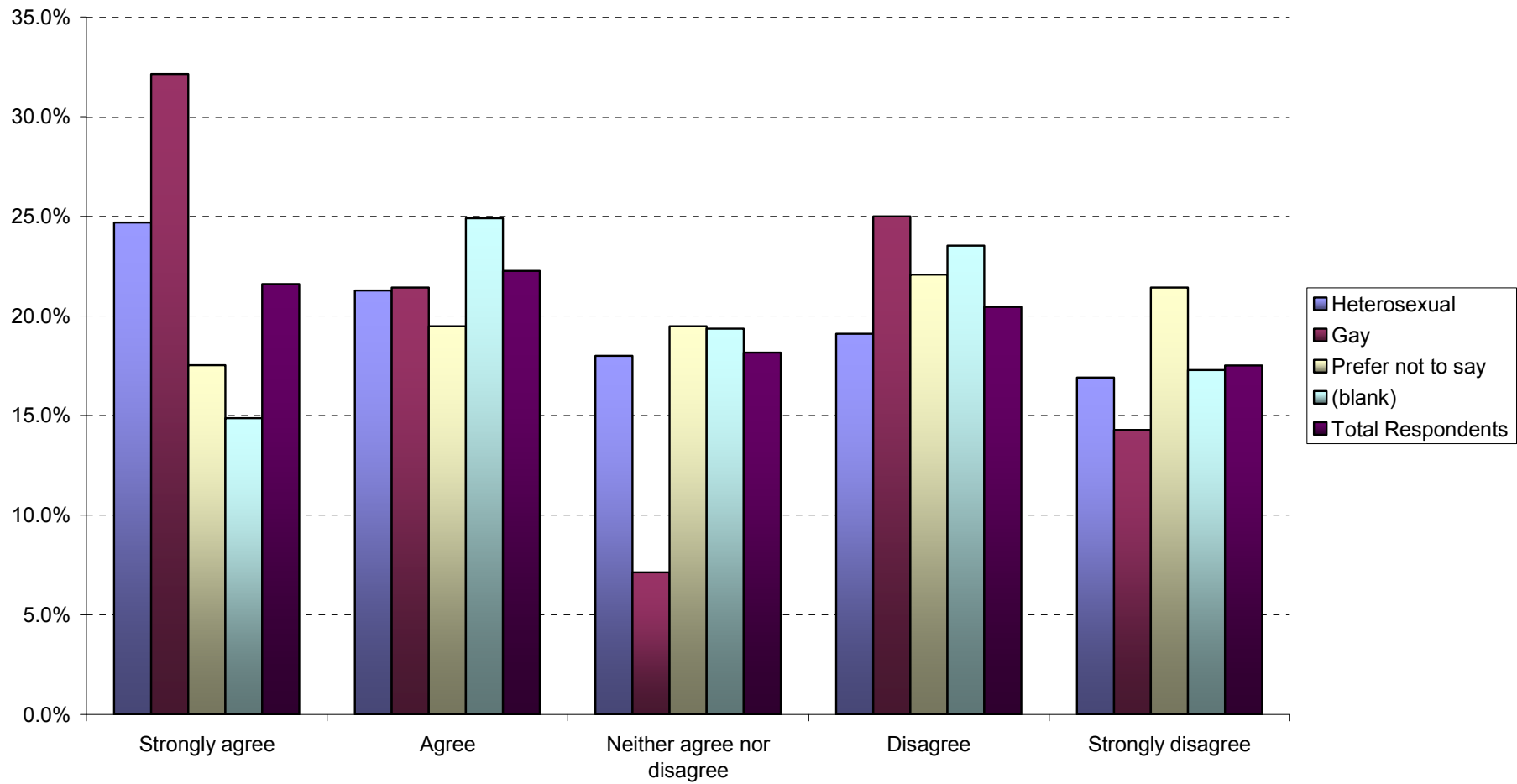
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By gender



Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By religion



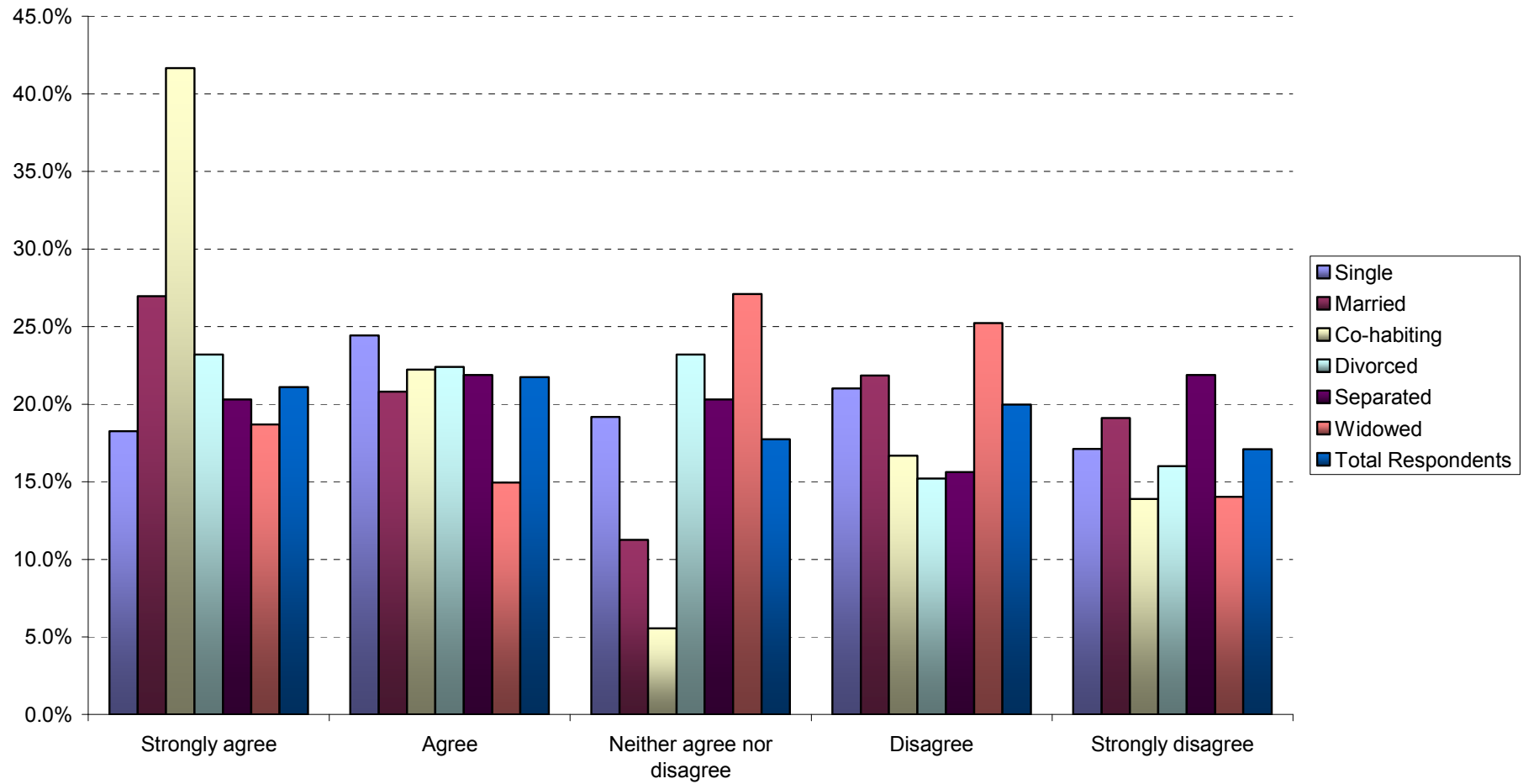
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By sexual orientation



No graph on Pregnancy as only 16 pregnant respondents answered this question. Figures are below.

Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction?	Pregnant	Not Pregnant	(blank)	Total Respondents
Strongly agree	4	183	77	264
Agree	5	185	82	272
Neither agree nor disagree	1	160	61	222
Disagree	2	168	80	250
Strongly disagree	4	139	71	214
No Response				29
Total Respondents	16	835	371	1251

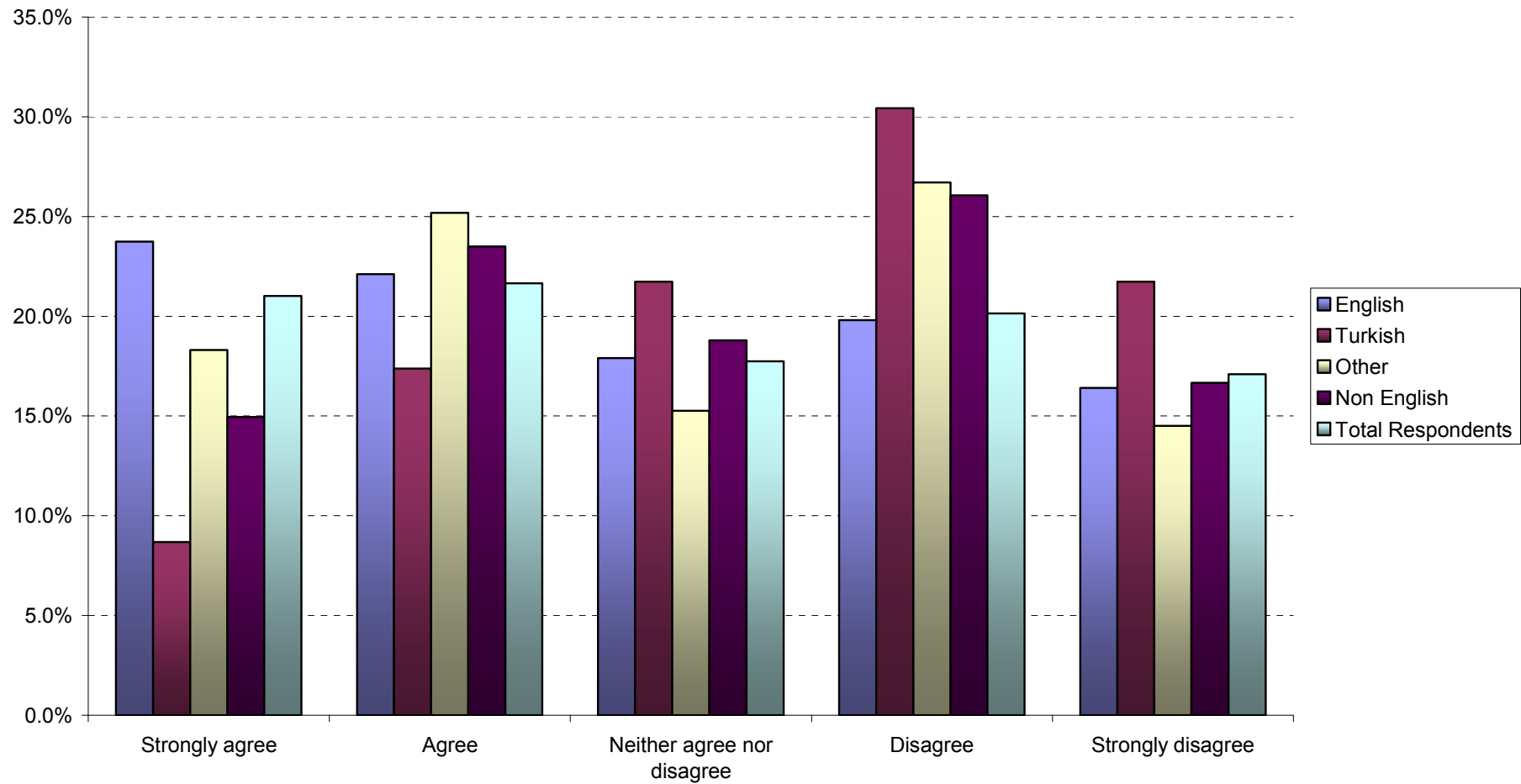
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By relationship status



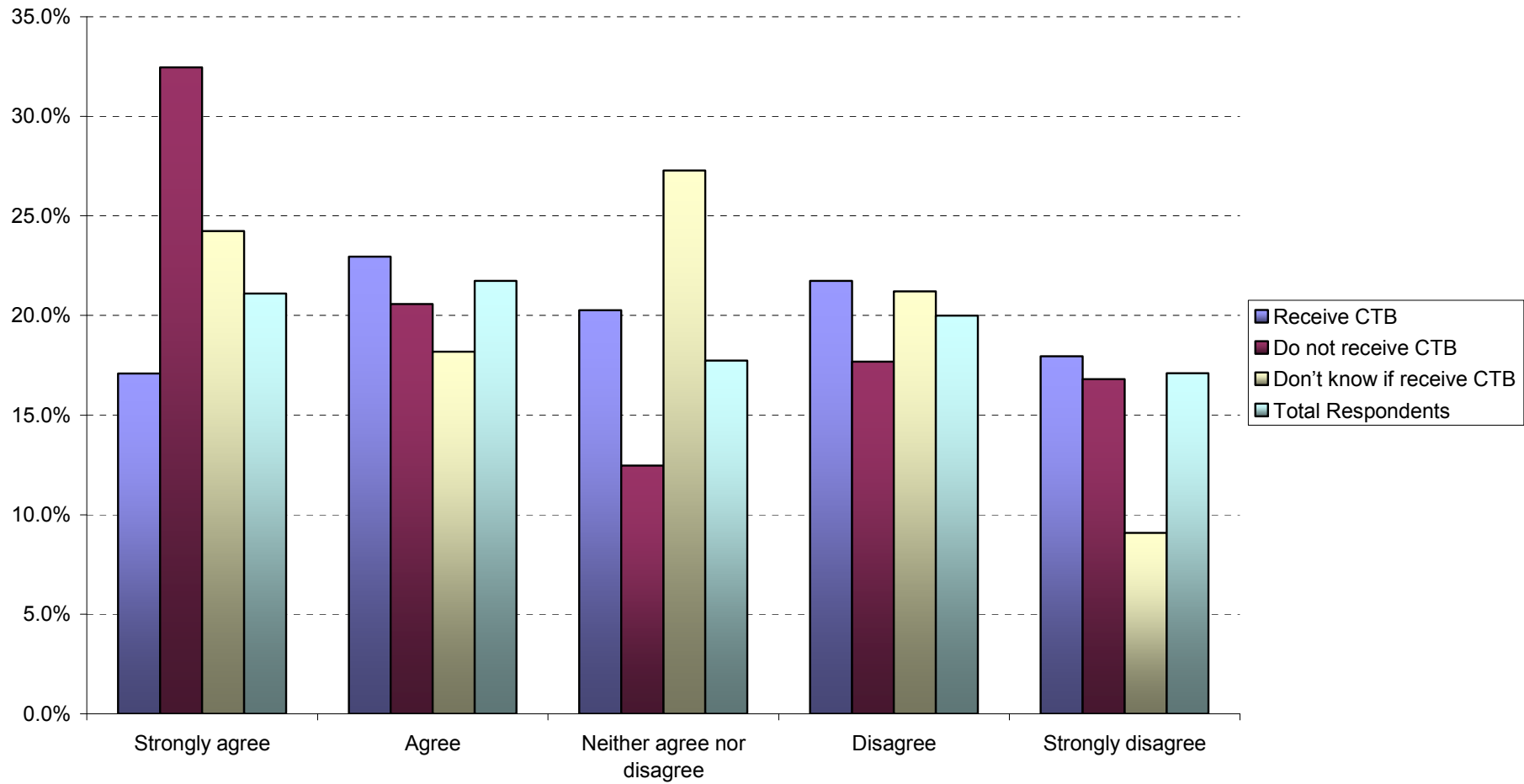
No graph on Refugees and Asylum Seekers as only 17 and 10 respondents answered this question respectively. Figures are below.

Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction?	Refugee	Asylum Seeker	(blank)	Total Respondents
Strongly agree	4	2	258	264
Agree	4	1	267	272
Neither agree nor disagree	4	3	215	222
Disagree	2	3	245	250
Strongly disagree	3	1	210	214
No Response				29
Total Respondents	17	10	1195	1251

Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By language



Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction? By Council Tax Benefit (CTB) claims

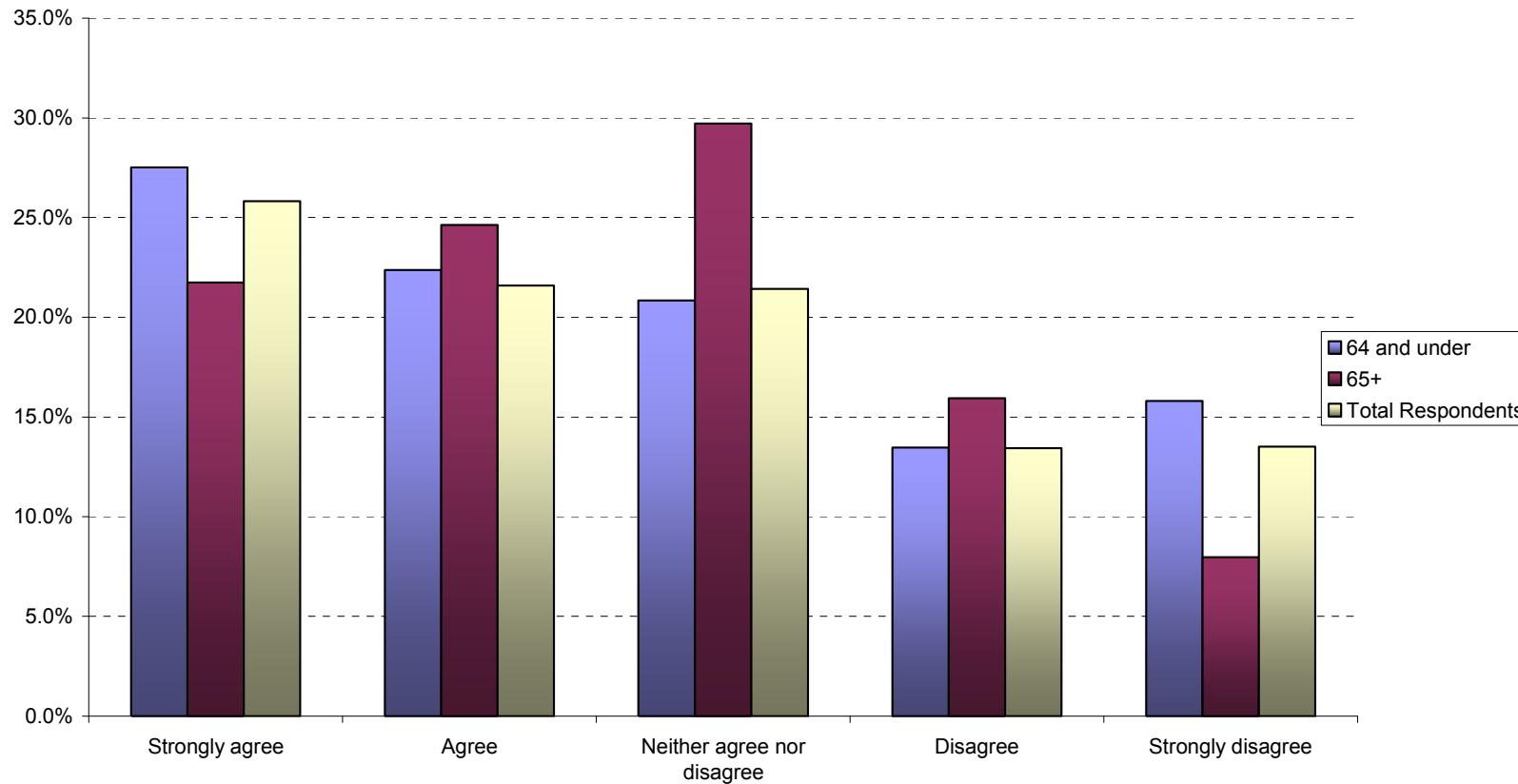


No graph on whether live in or out of Haringey as only 16 respondents answered this question who lived outside Haringey. Figures are below

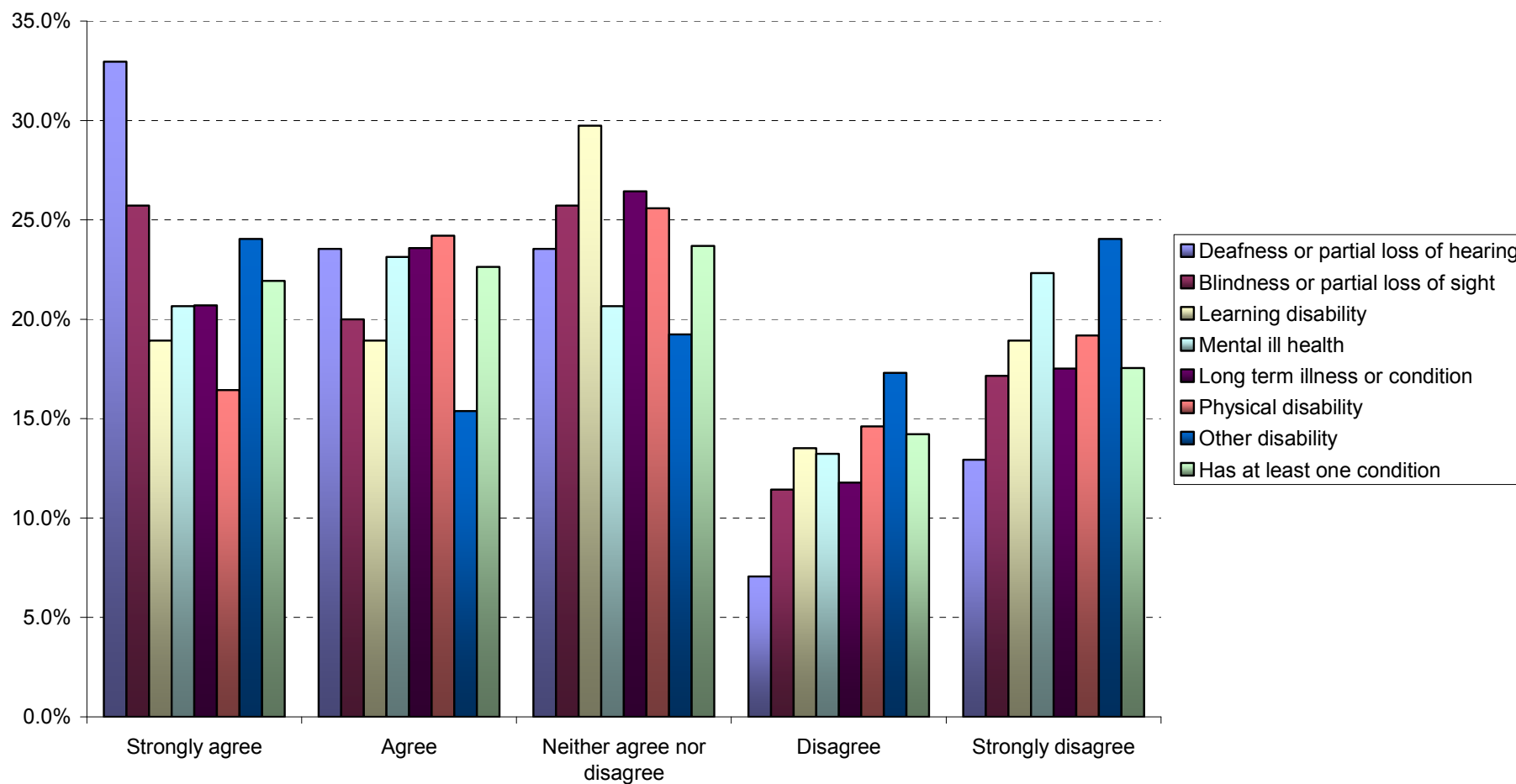
Q2 To what extent do you agree those with savings over £10,000 should no longer be entitled to Council Tax Reduction?	Live in Haringey	Do not live in Haringey	(blank)	Total Respondents
Strongly agree	258	3	3	264
Agree	262	4	6	272
Neither agree nor disagree	216	2	4	222
Disagree	247	2	1	250
Strongly disagree	205	5	4	214
No Response				29
Total Respondents	1188	16	18	1251

Appendix L12: Statistical analysis – Question 3

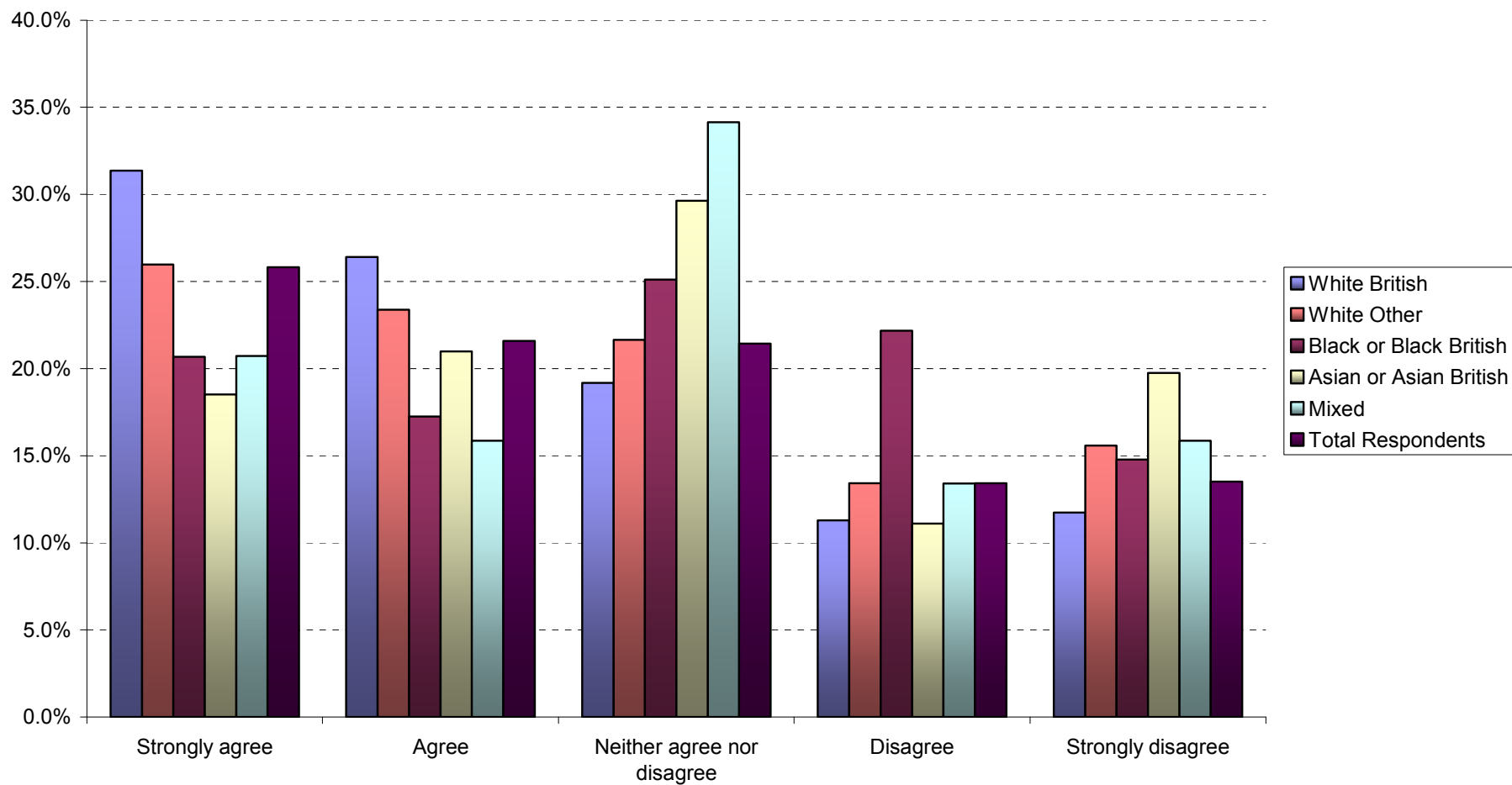
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By age



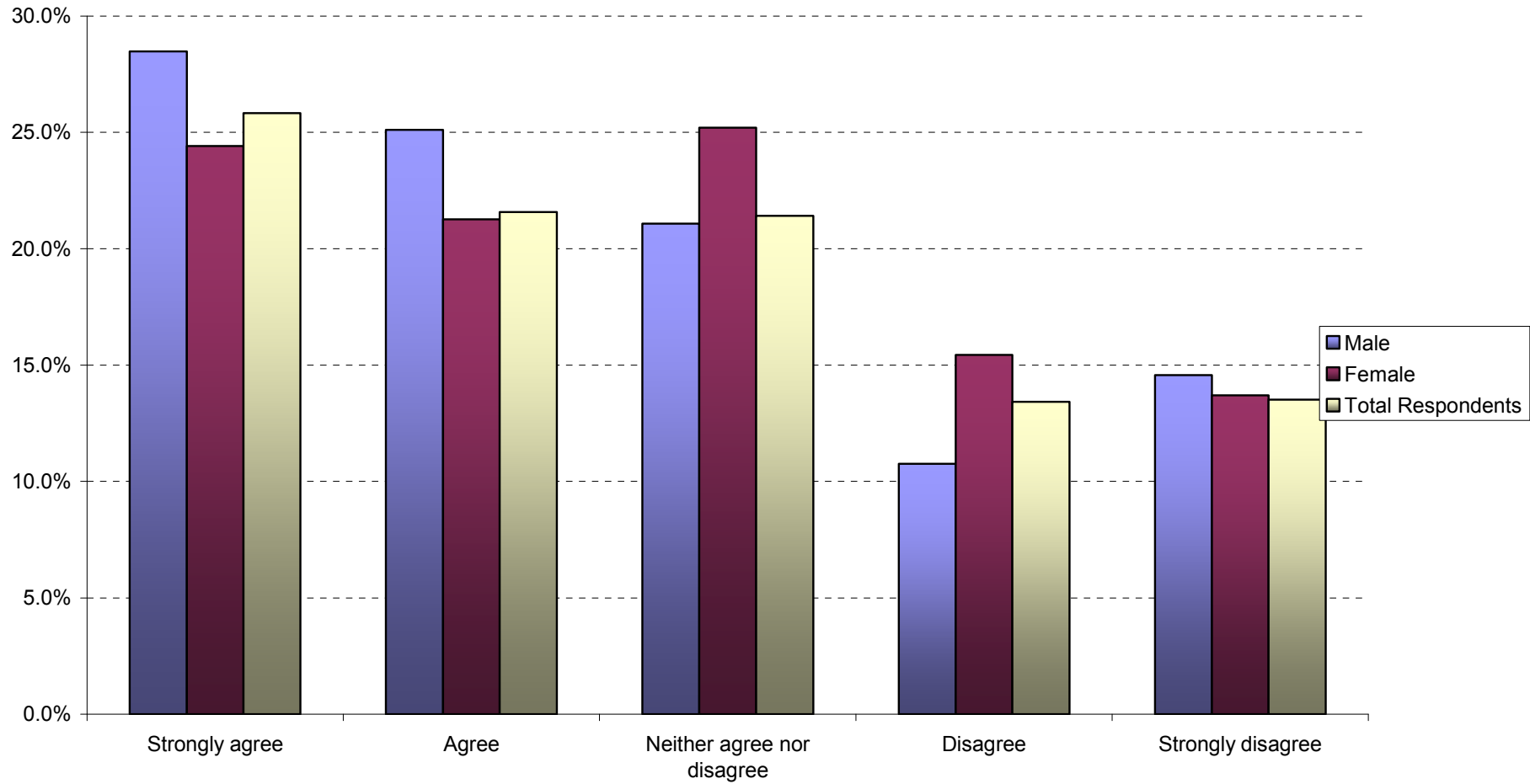
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By disability



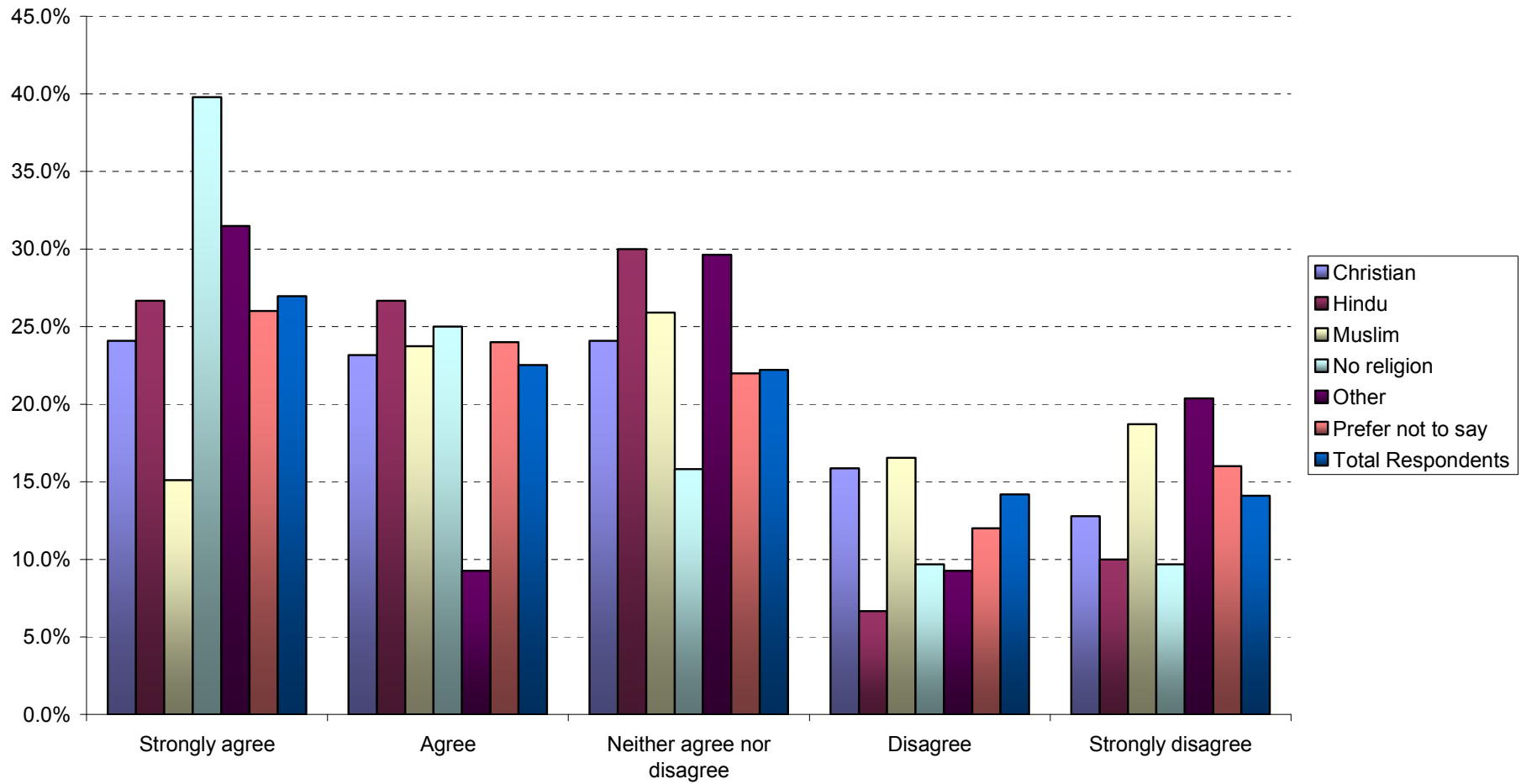
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By ethnicity



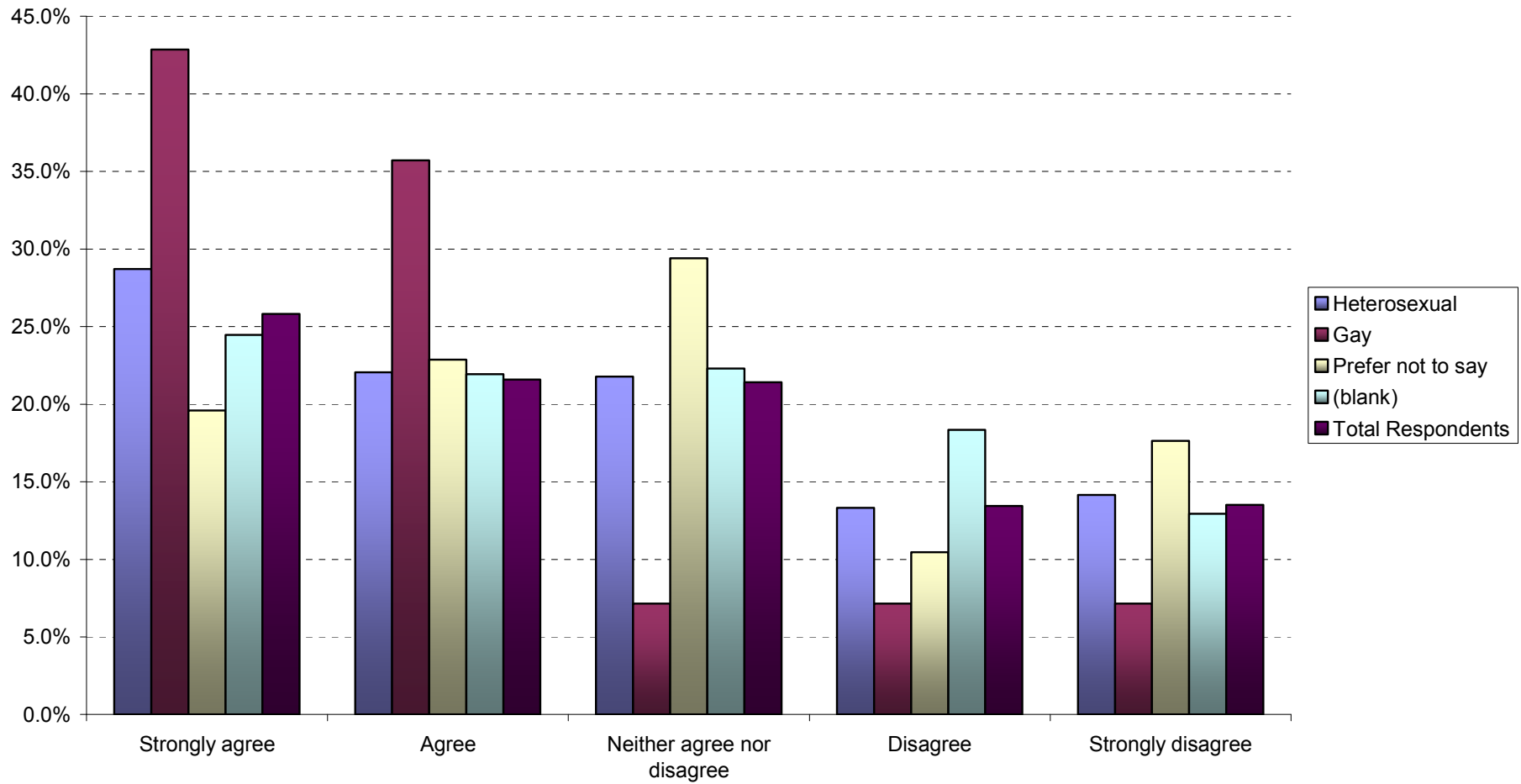
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By gender



Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By religion



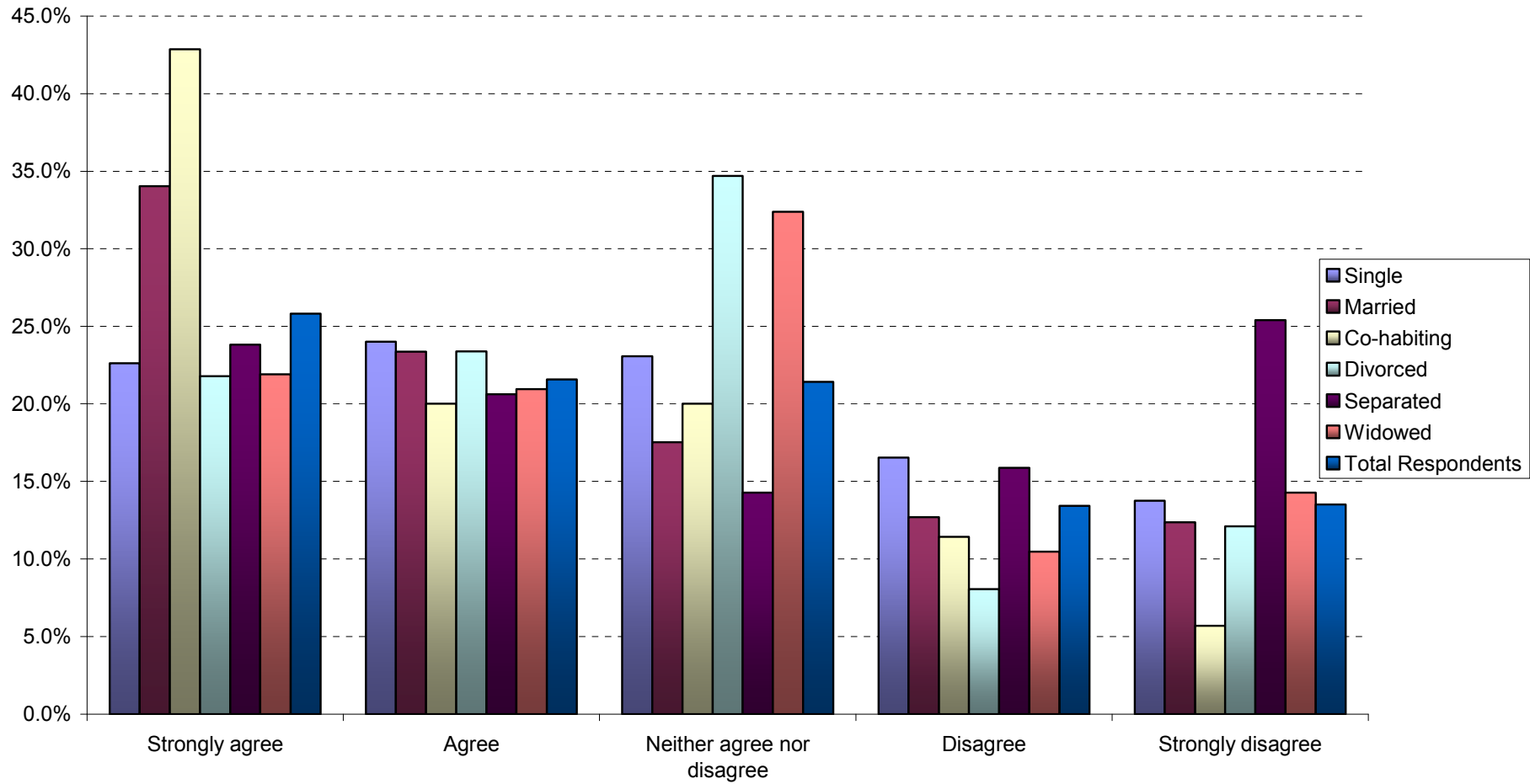
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By sexual orientation



No graph on Pregnancy as only 16 pregnant respondents answered this question. Figures are below

Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded?	Pregnant	Not Pregnant	(blank)	Total Respondents
Strongly agree	3	214	106	323
Agree	5	192	73	270
Neither agree nor disagree	4	186	78	268
Disagree	0	115	53	168
Strongly disagree	4	114	51	169
No Response				53
Total Respondents	16	821	361	1251

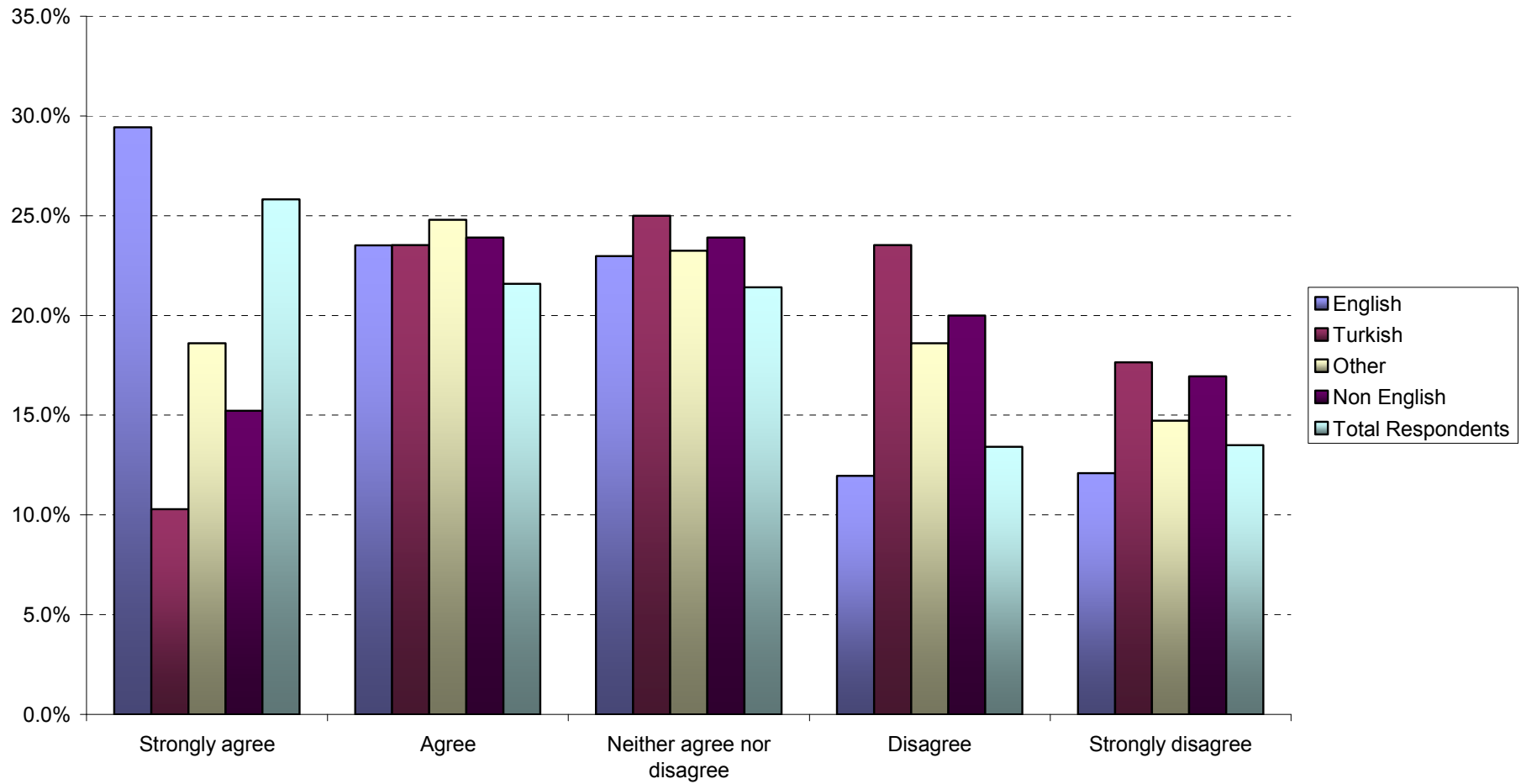
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By relationship status



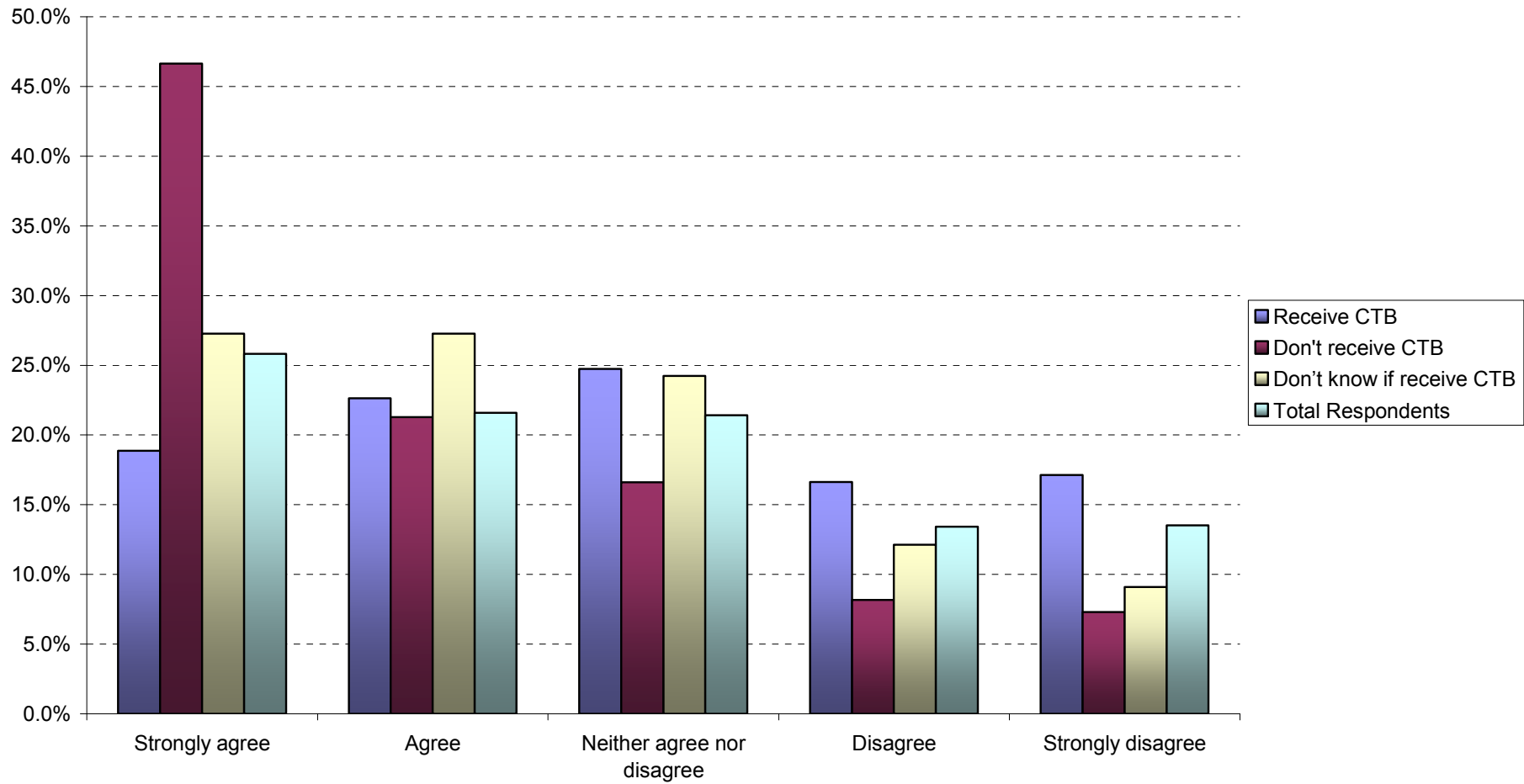
No graph on Refugees and Asylum Seekers as only 17 and 10 respondents answered this question respectively. Figures are below.

Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded?	Refugee	Asylum Seeker	(blank)	Total Respondents
Strongly agree	4	0	319	323
Agree	5	2	263	270
Neither agree nor disagree	5	5	258	268
Disagree	1	0	167	168
Strongly disagree	2	3	164	169
No Response				53
Total Respondents	17	10	1171	1251

Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By language



Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded? By Council Tax Benefit (CTB) claims

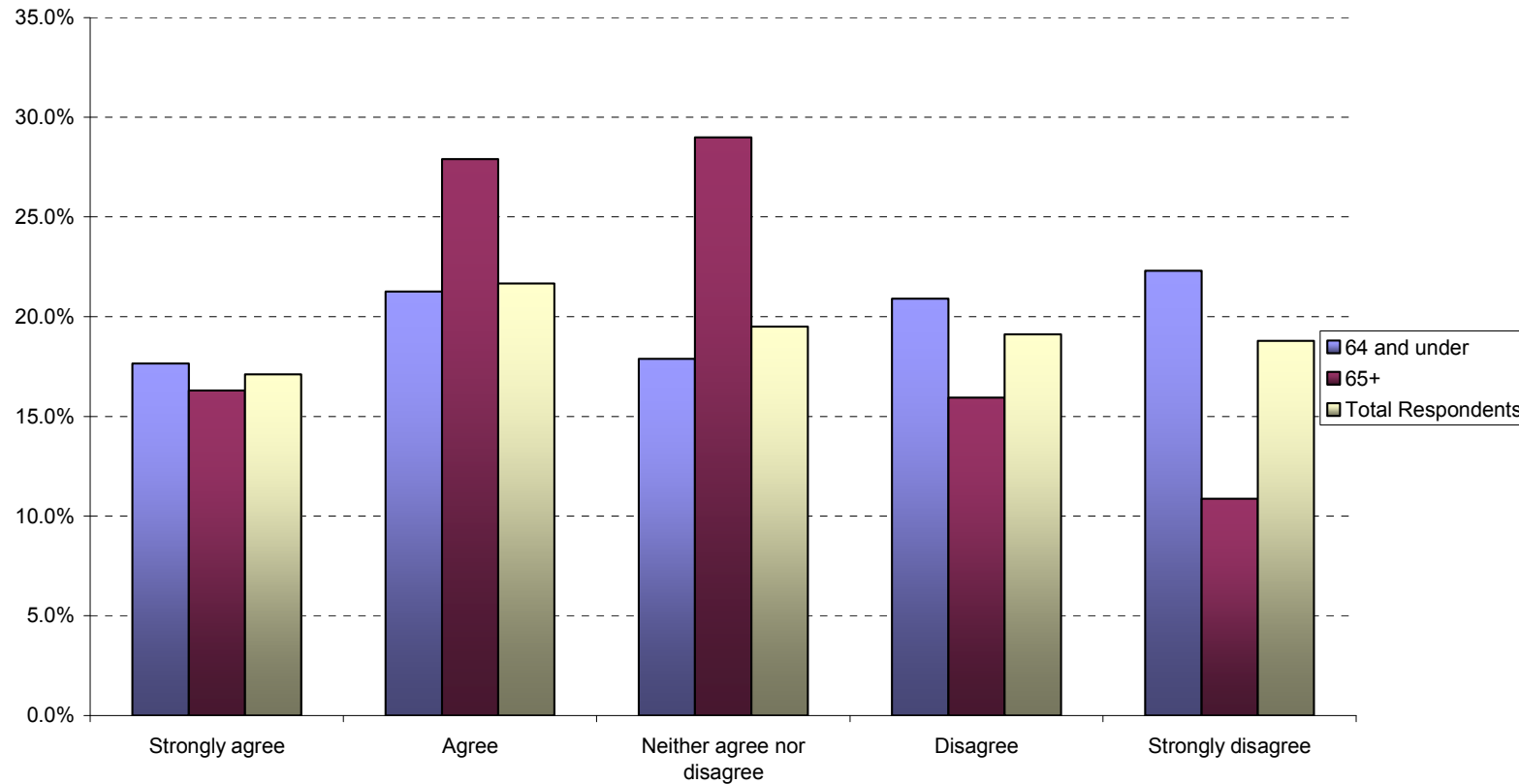


No graph on whether live in or out of Haringey as only 15 respondents answered this question who lived outside Haringey. Figures are below.

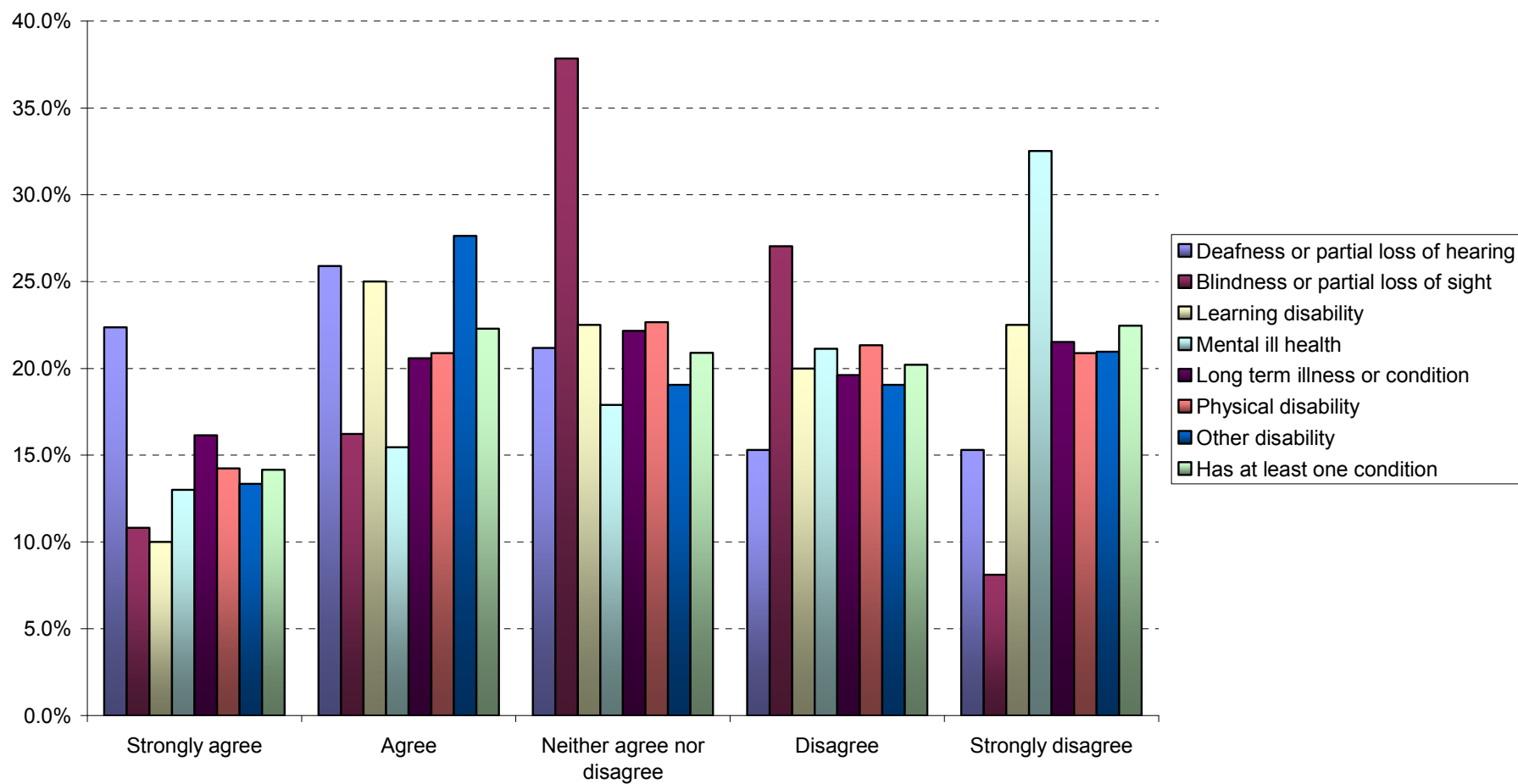
Q3 To what extent do you agree that we should remove the entitlement to a Council Tax Reduction if less than £1.00 per week is awarded?	Live in Haringey	Do not live in Haringey	(blank)	Total Respondents
Strongly agree	315	6	2	323
Agree	261	3	6	270
Neither agree nor disagree	258	3	7	268
Disagree	167	1	0	168
Strongly disagree	163	2	4	169
No Response				53
Total Respondents	1164	15	19	1251

Appendix M13: Statistical analysis – Question 4

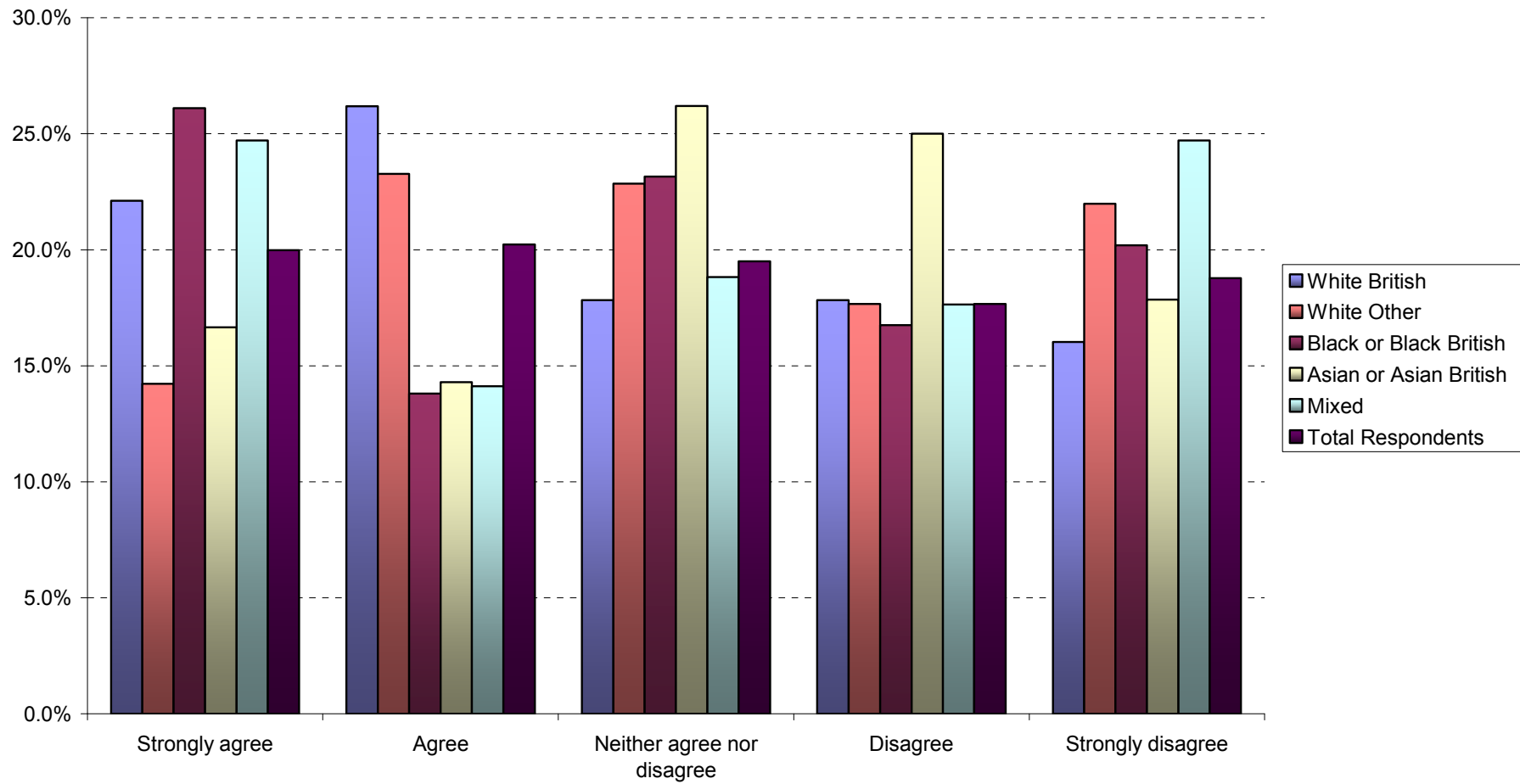
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By age



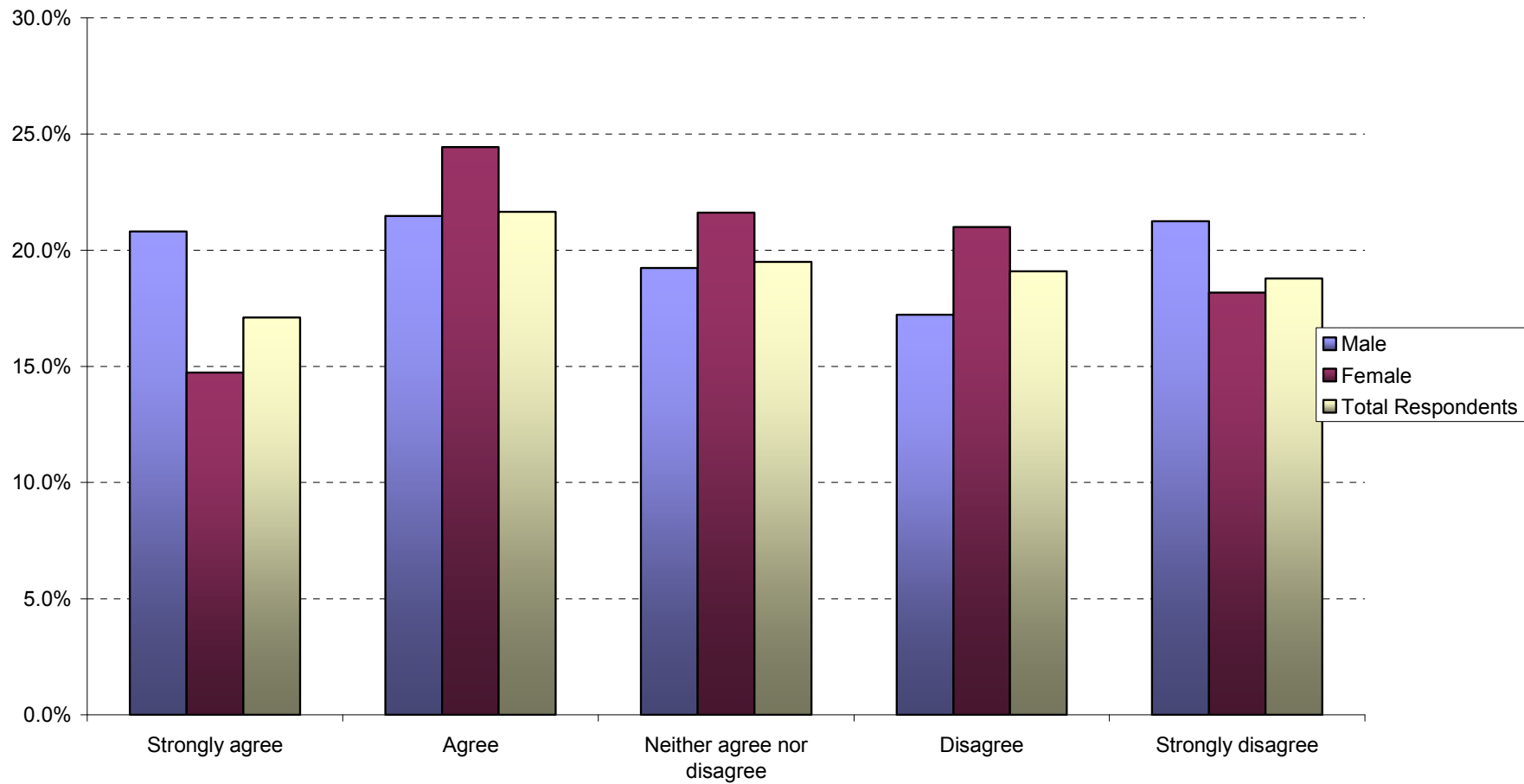
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By disability



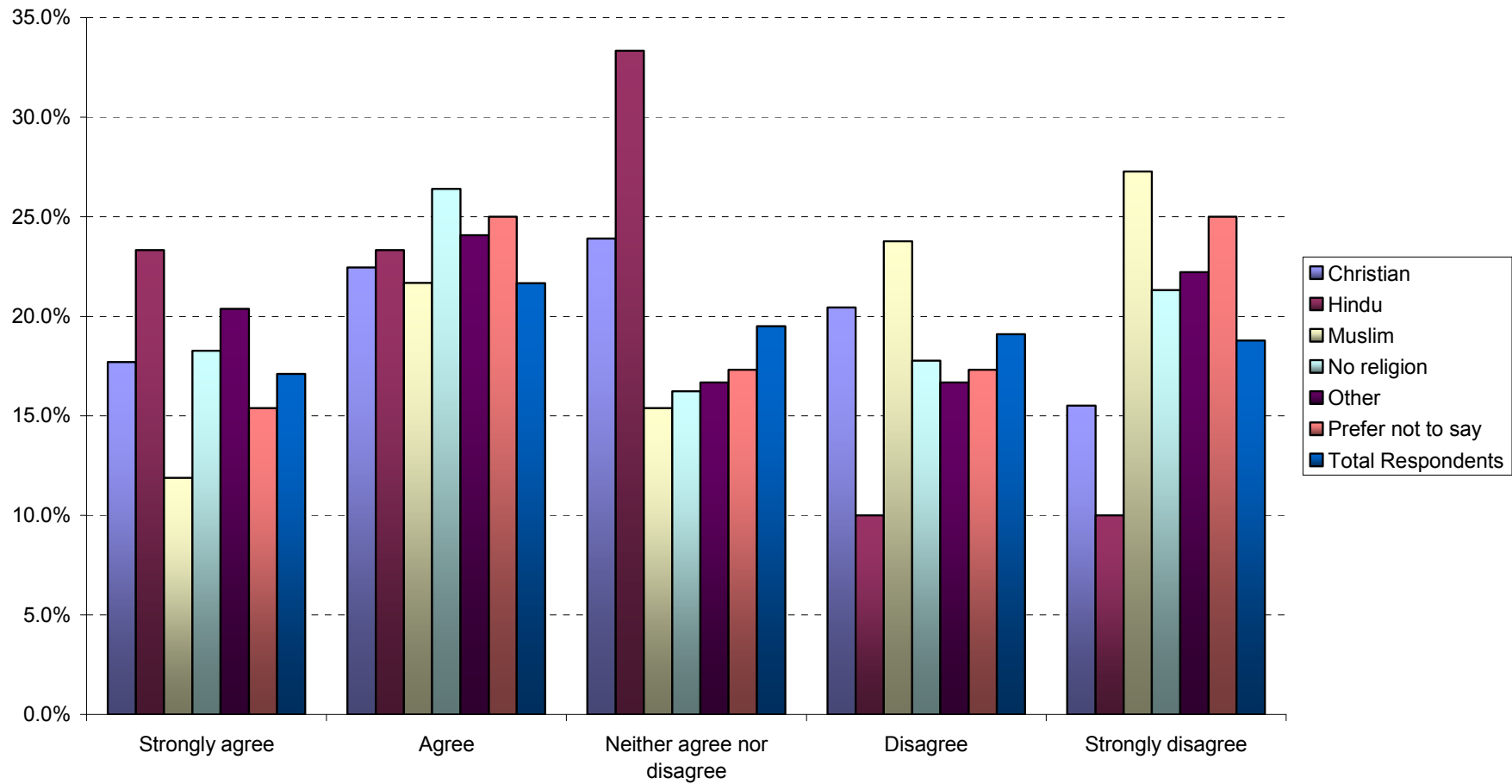
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By ethnicity



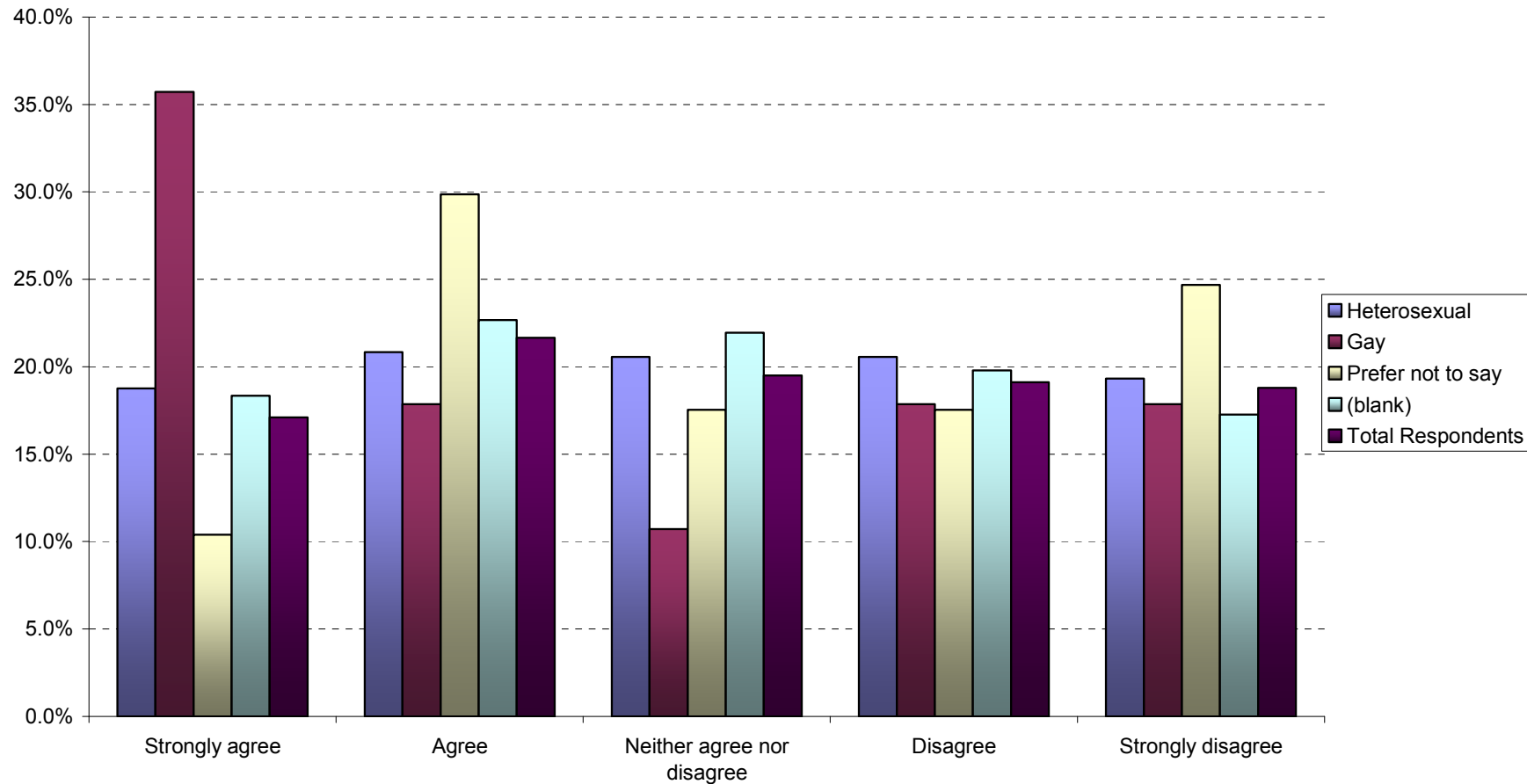
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By gender



Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By religion



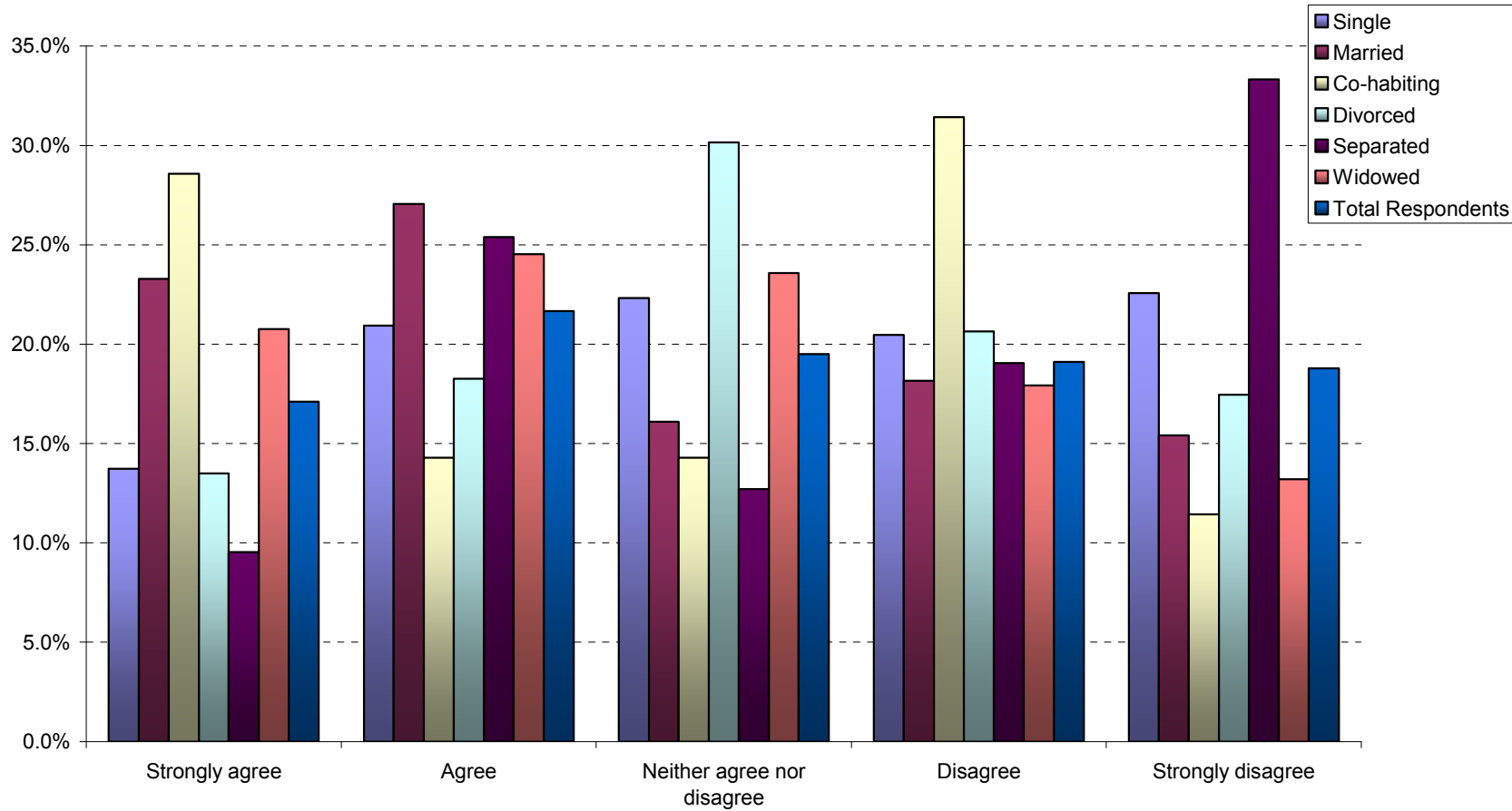
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By sexual orientation



No graph on Pregnancy as only 16 pregnant respondents answered this question. Figures are below.

Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction?	Pregnant	Not Pregnant	(blank)	Total Respondents
Strongly agree	6	137	71	214
Agree	3	192	76	271
Neither agree nor disagree	0	170	74	244
Disagree	3	165	71	239
Strongly disagree	4	159	72	235
No Response				48
Total Respondents	16	823	364	1251

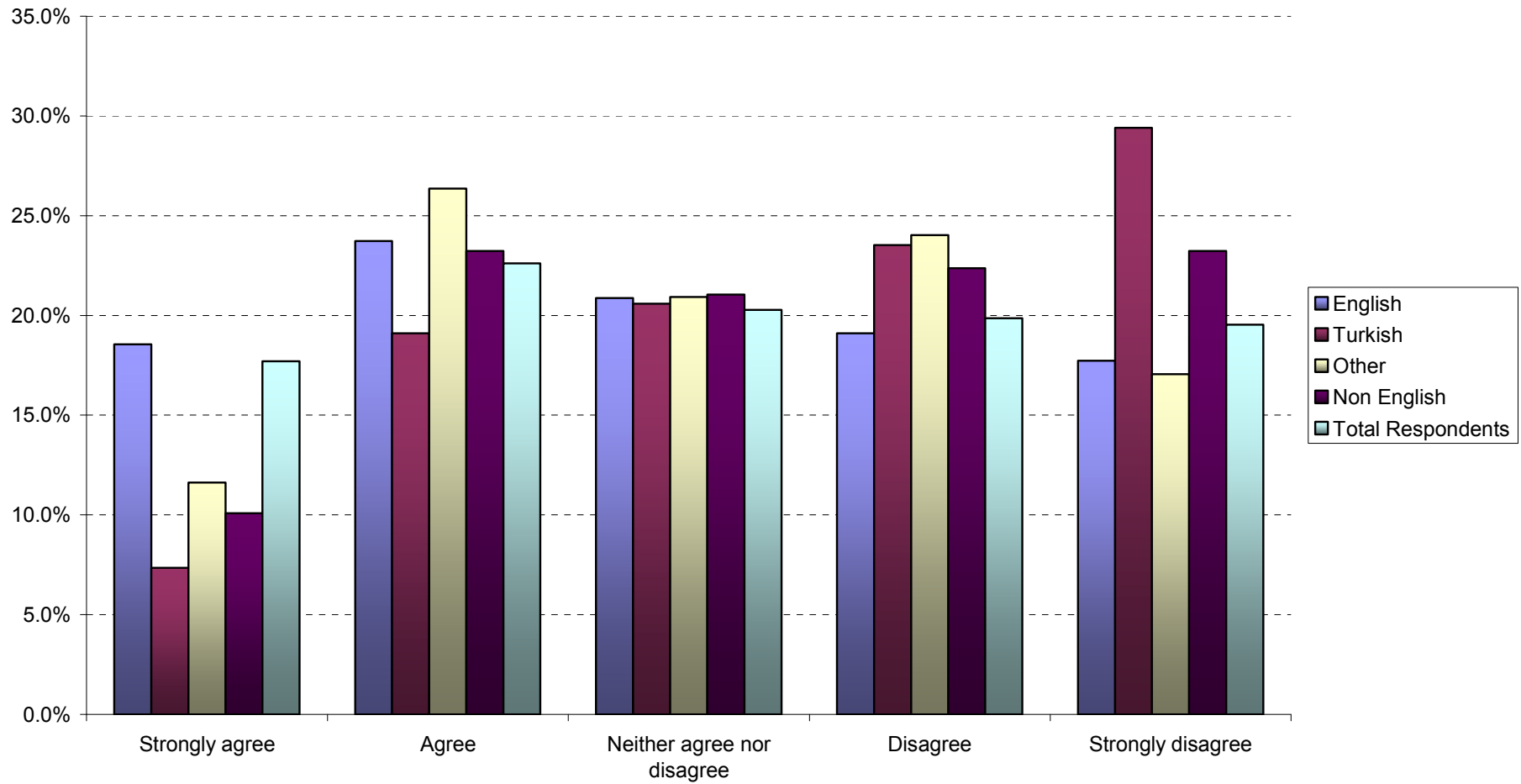
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By relationship status



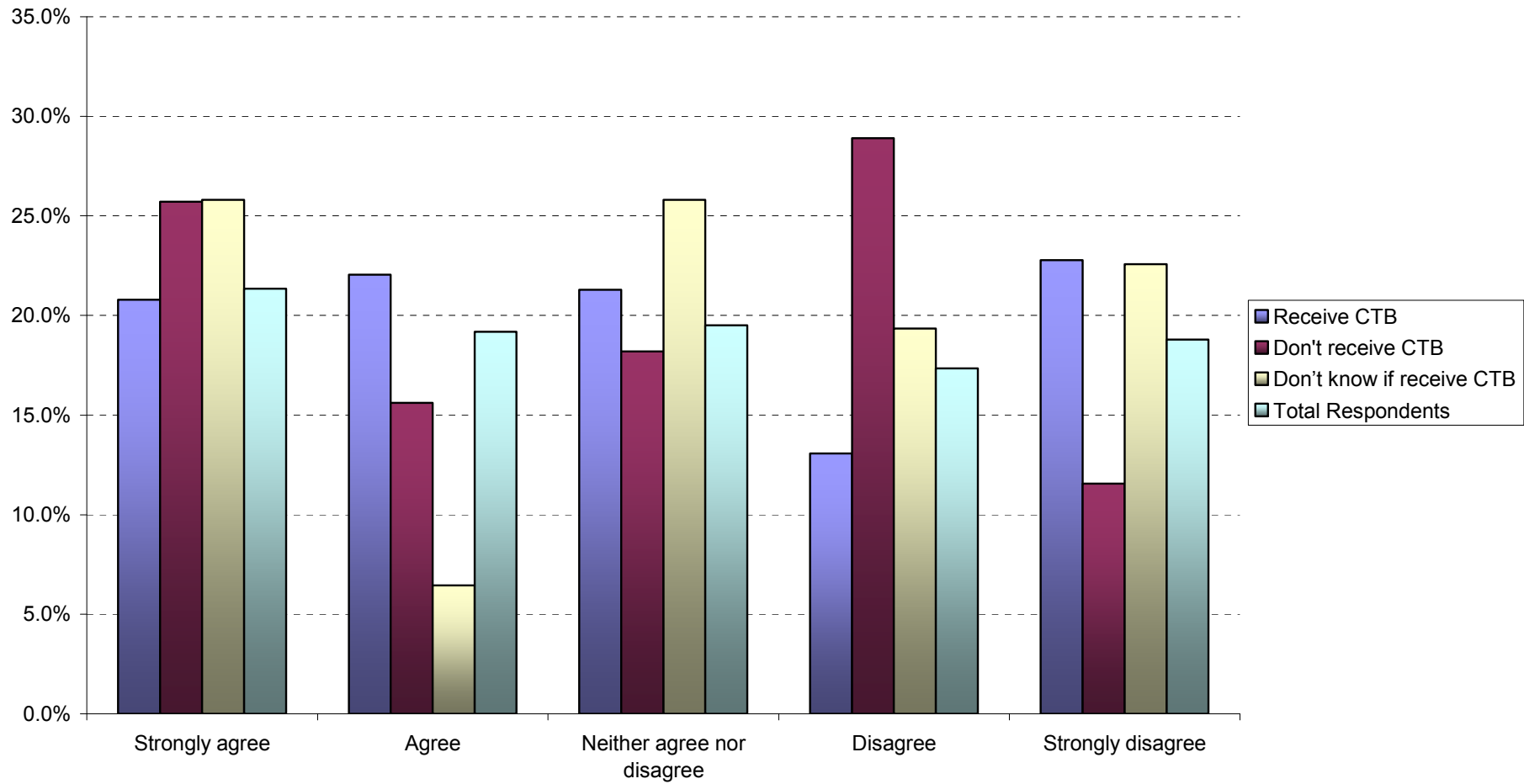
No graph on Refugees and Asylum Seekers as only 17 and 10 respondents answered this question respectively. Figures are below.

Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction?	Refugee	Asylum Seeker	(blank)	Total Respondents
Strongly agree	4	0	268	272
Agree	2	1	235	238
Neither agree nor disagree	5	5	234	244
Disagree	2	2	210	214
Strongly disagree	4	2	229	235
No Response				48
Total Respondents	17	10	1176	1251

Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By language



Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction? By Council Tax Benefit (CTB) claims

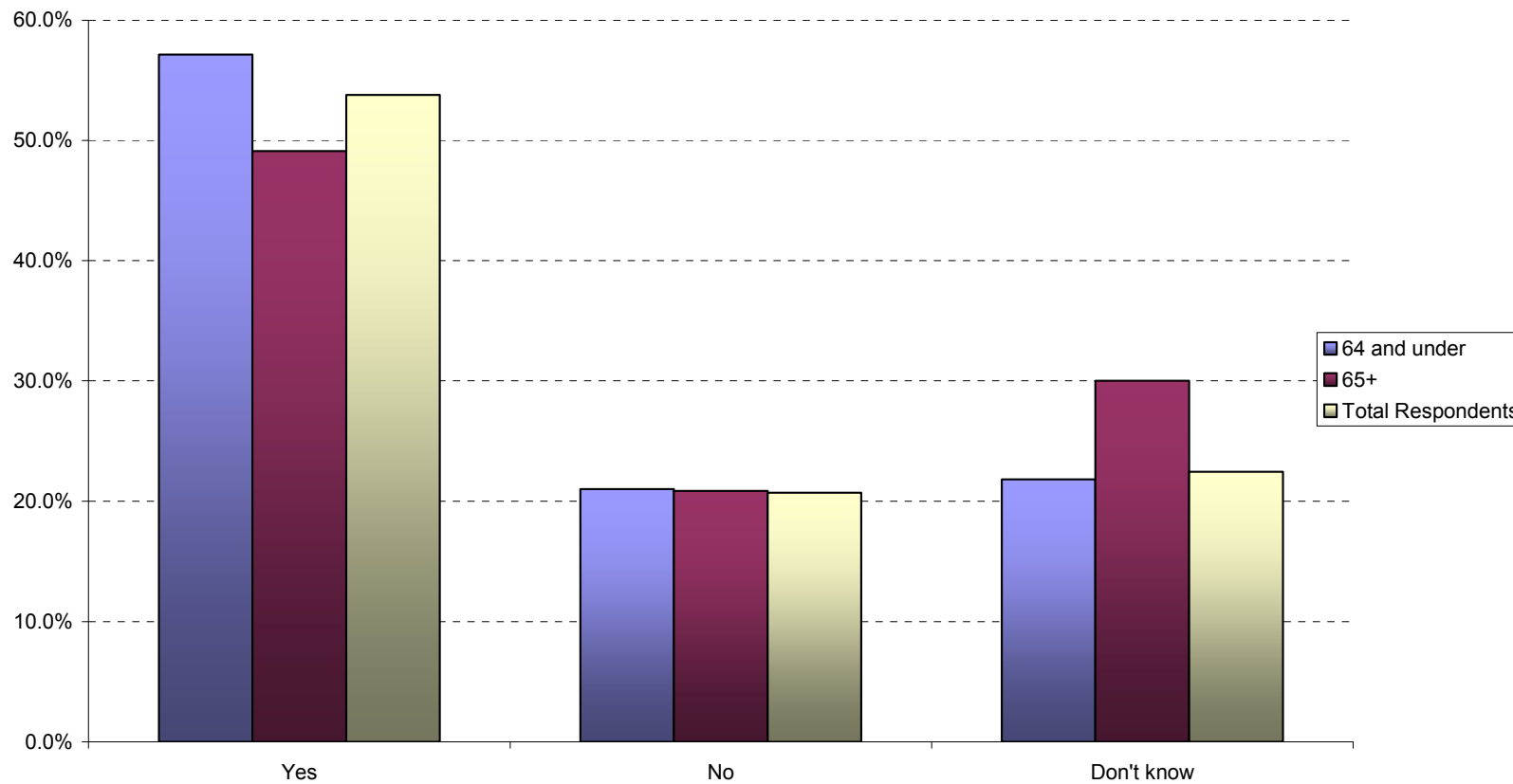


No graph on whether live in or out of Haringey as only 15 respondents answered this question who lived outside Haringey. Figure are below.

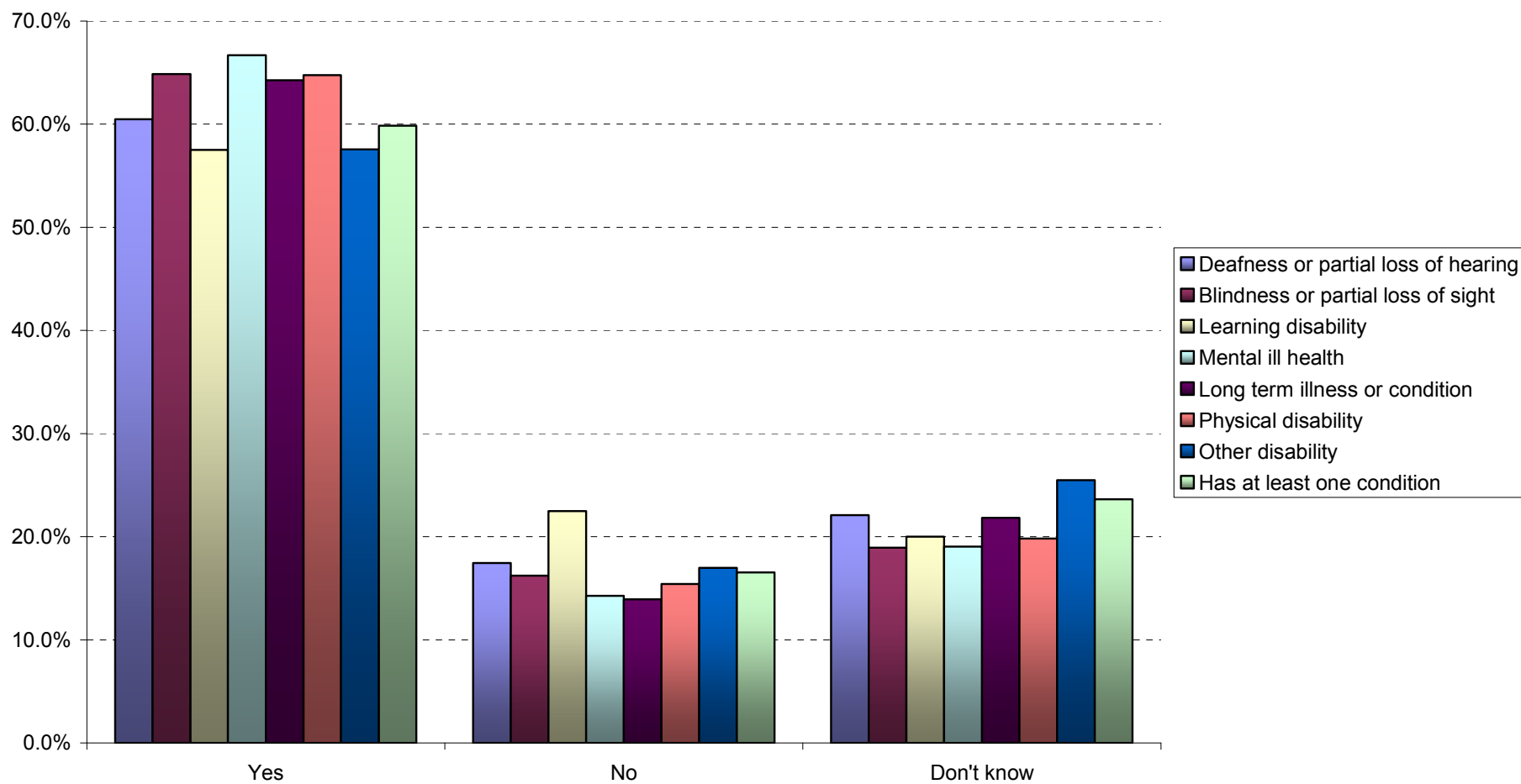
Q4 To what extent do you agree that we should reduce the maximum period allowed for backdating claims for Council Tax reduction?	Live in Haringey	Do not live in Haringey	(blank)	Total Respondents
Strongly agree	206	5	3	214
Agree	264	2	5	271
Neither agree nor disagree	241	2	1	244
Disagree	233	2	4	239
Strongly disagree	227	4	4	235
No Response				48
Total Respondents	1171	15	17	1251

Appendix N14: Statistical analysis – Question 5

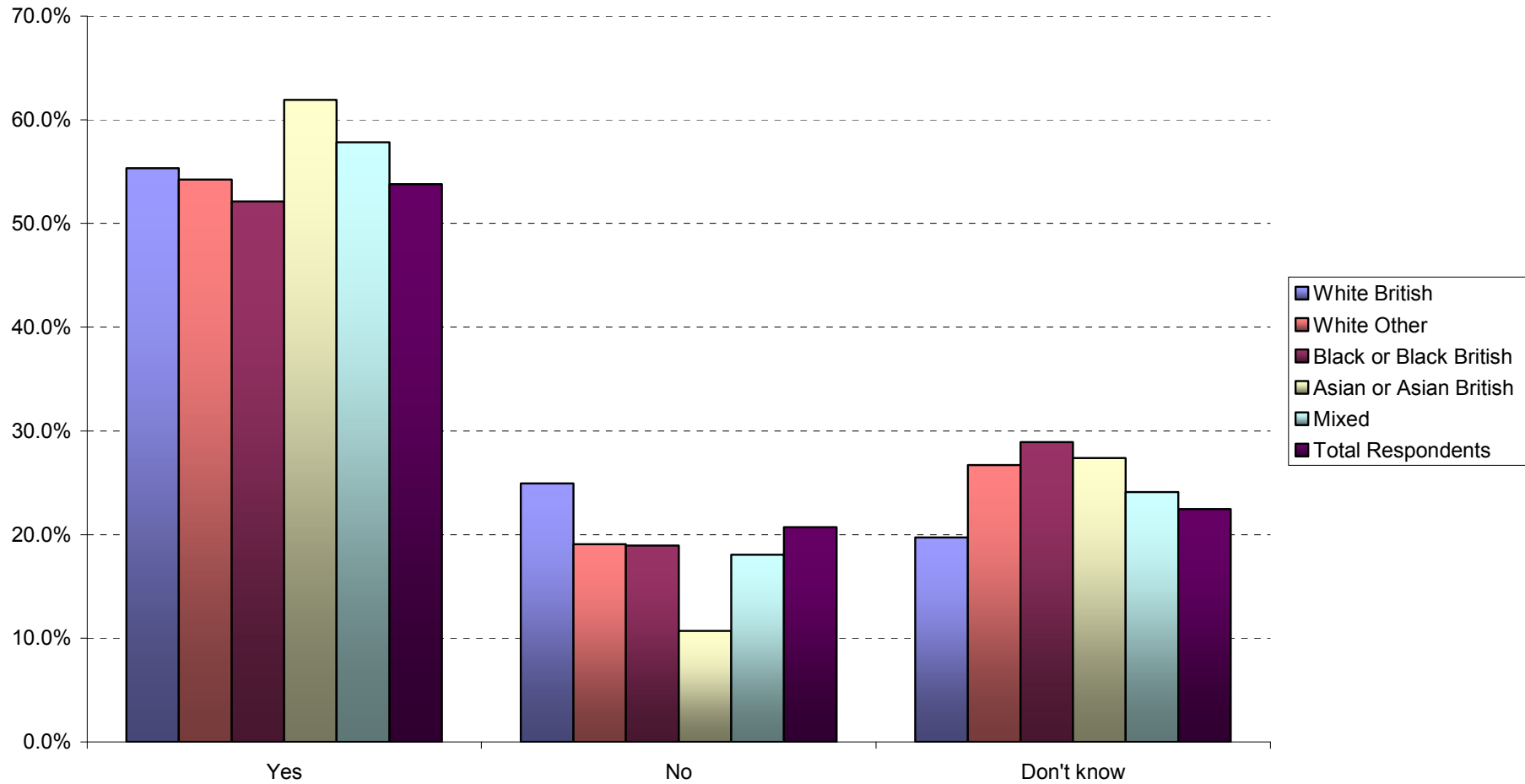
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By age



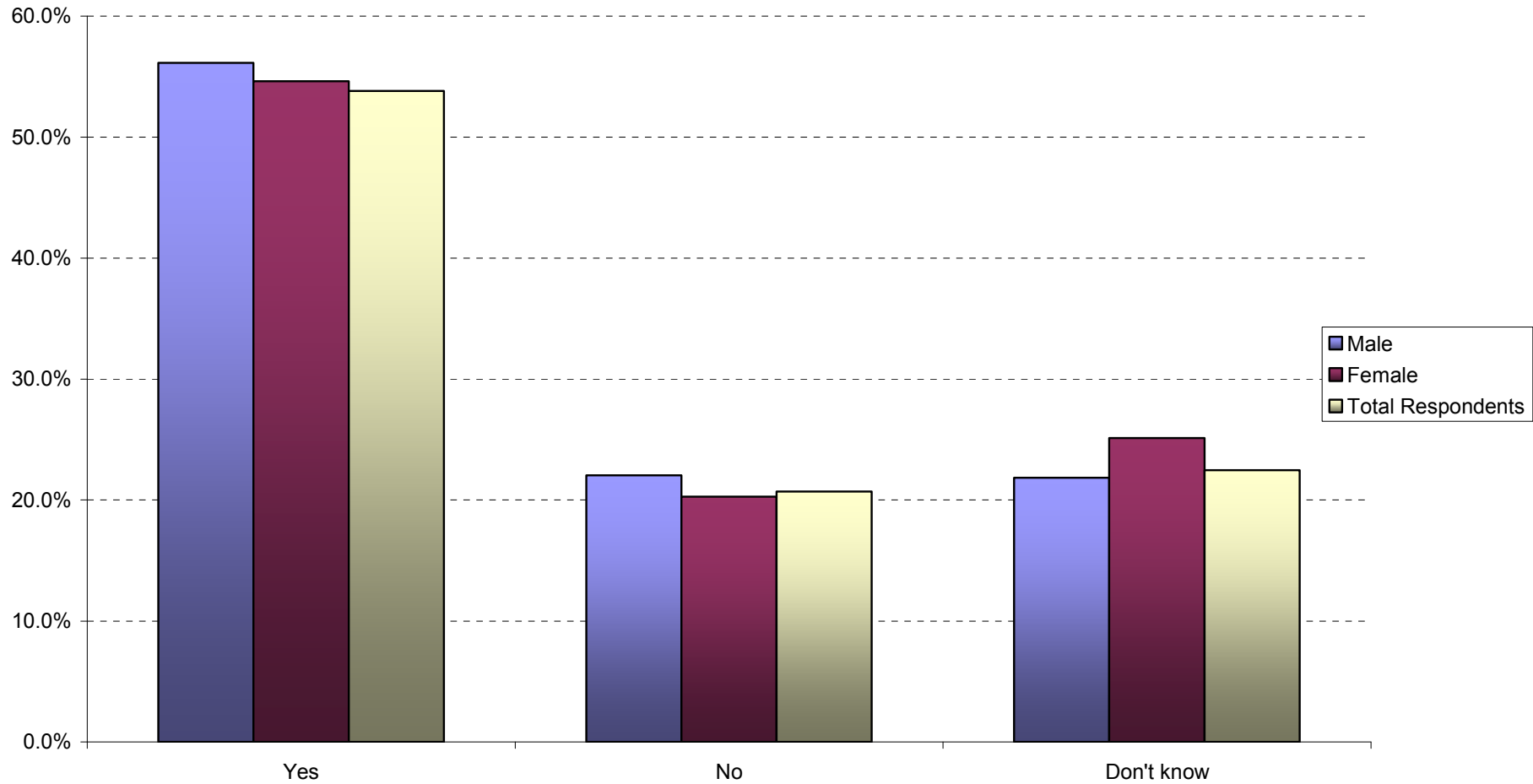
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By disability



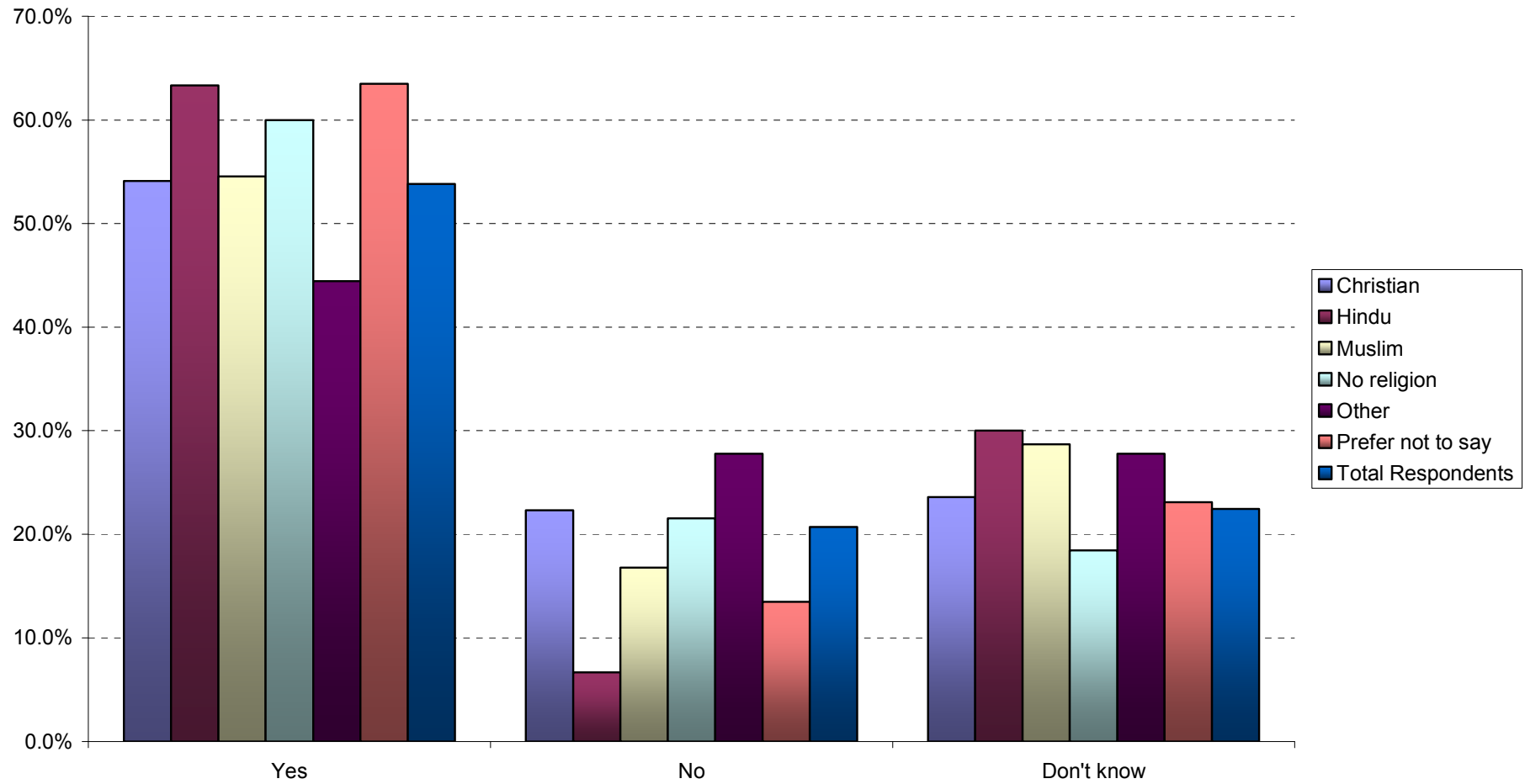
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By ethnicity



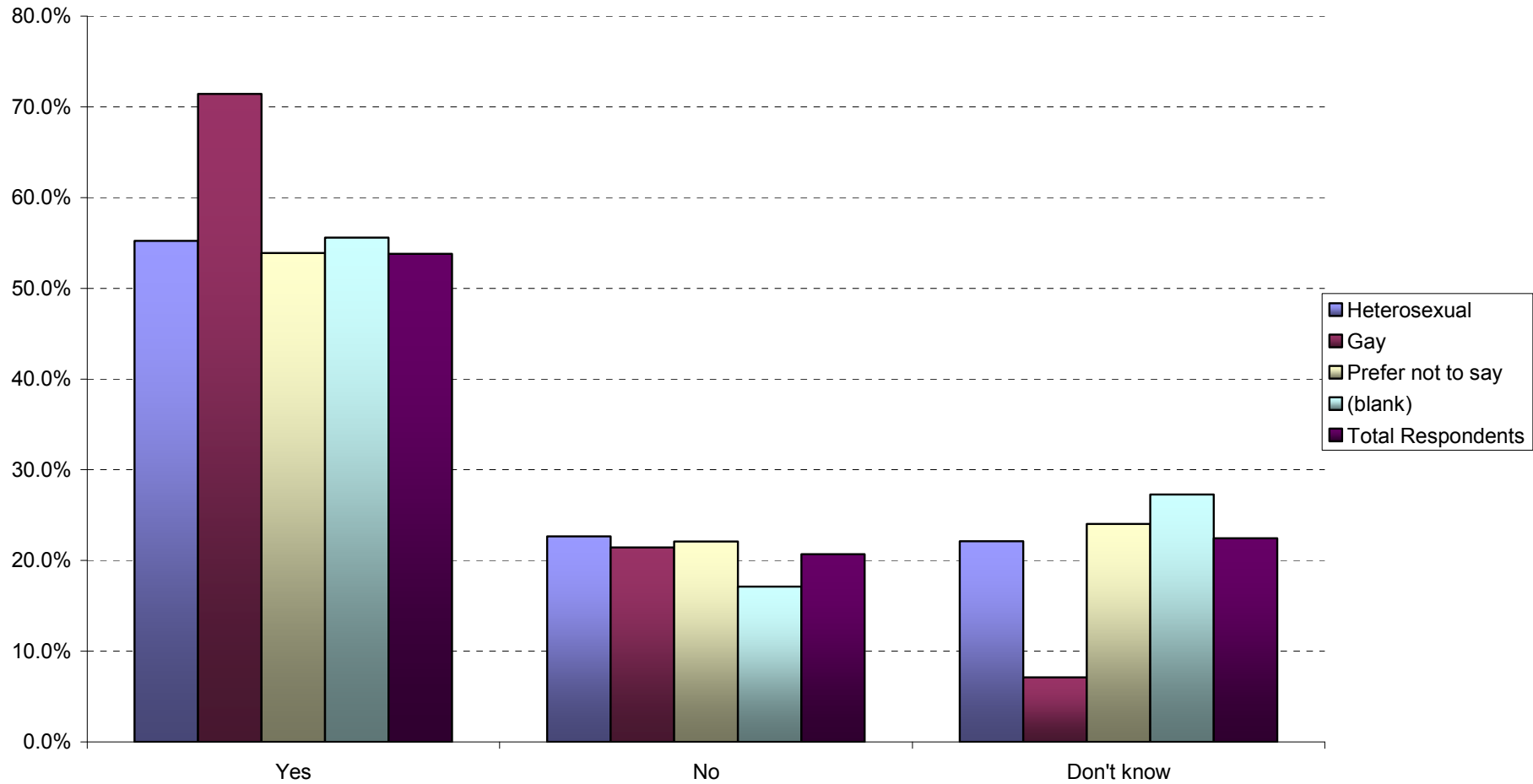
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By gender



Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By religion



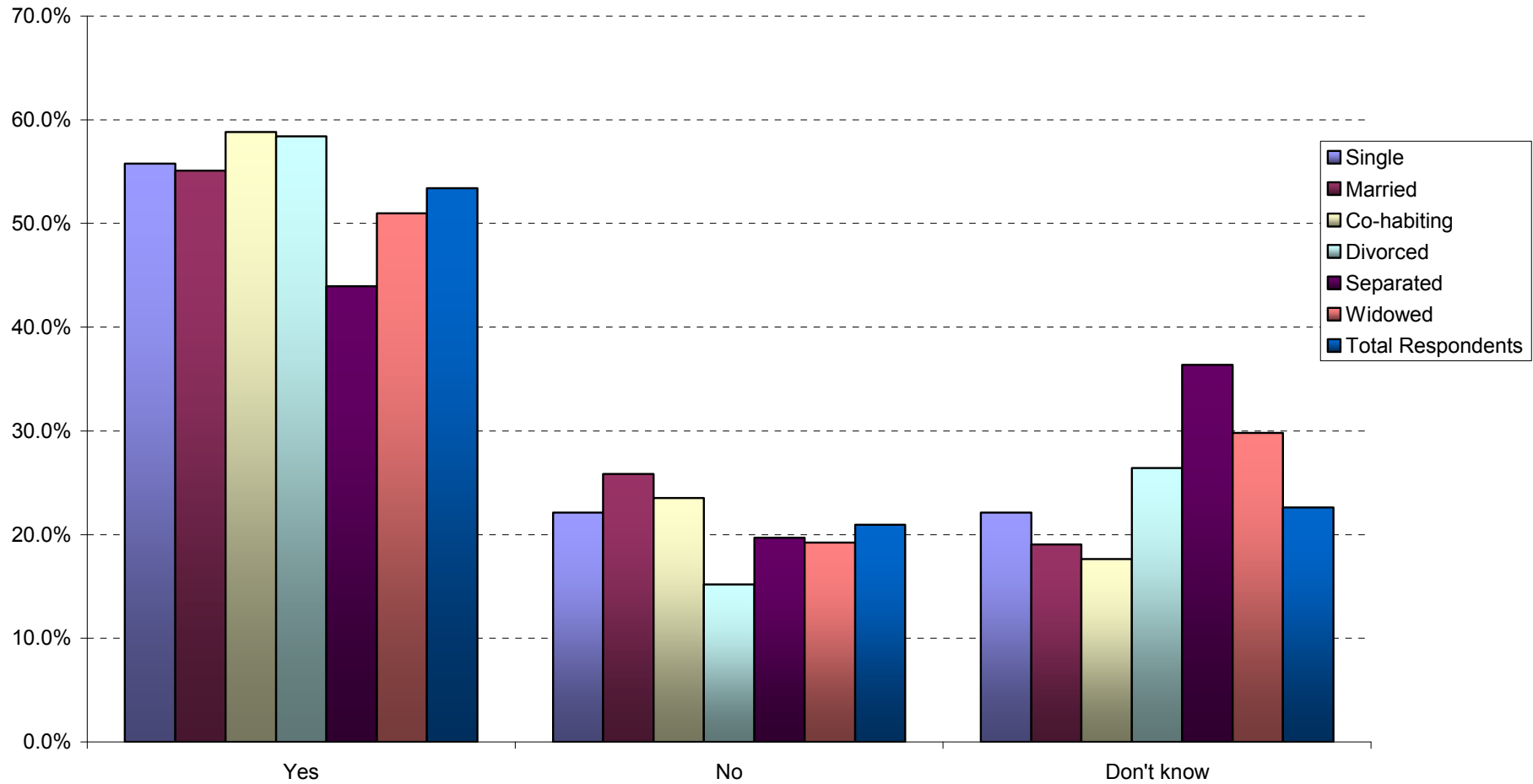
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By sexual orientation



No graph on Pregnancy as only 16 pregnant respondents answered this question. Figures are below.

Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now?	Pregnant	Not Pregnant	(blank)	Total Respondents
Yes	12	454	207	673
No	3	181	75	259
Don't know	1	191	89	281
No Response				38
Total Respondents	16	826	371	1251

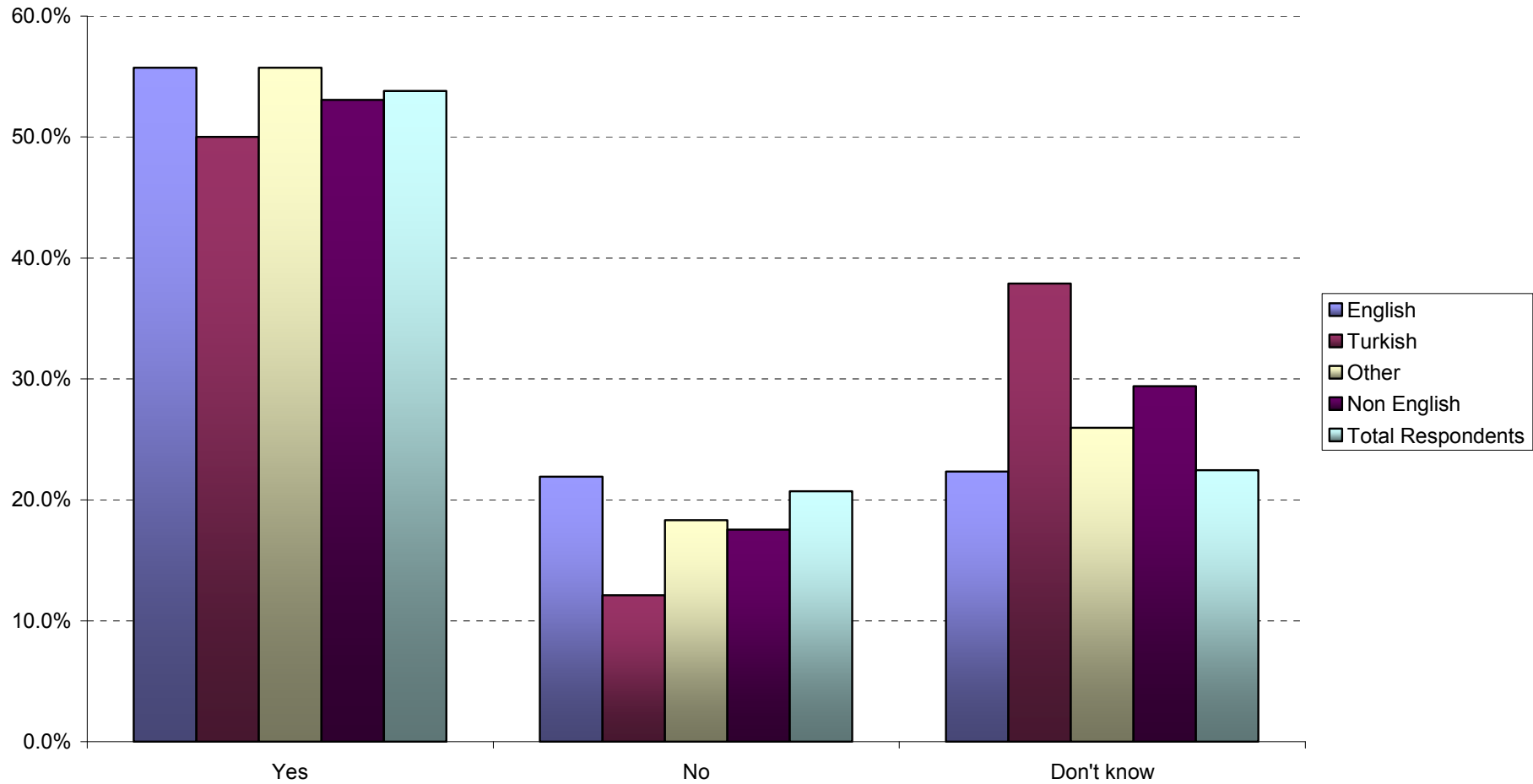
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By relationship status



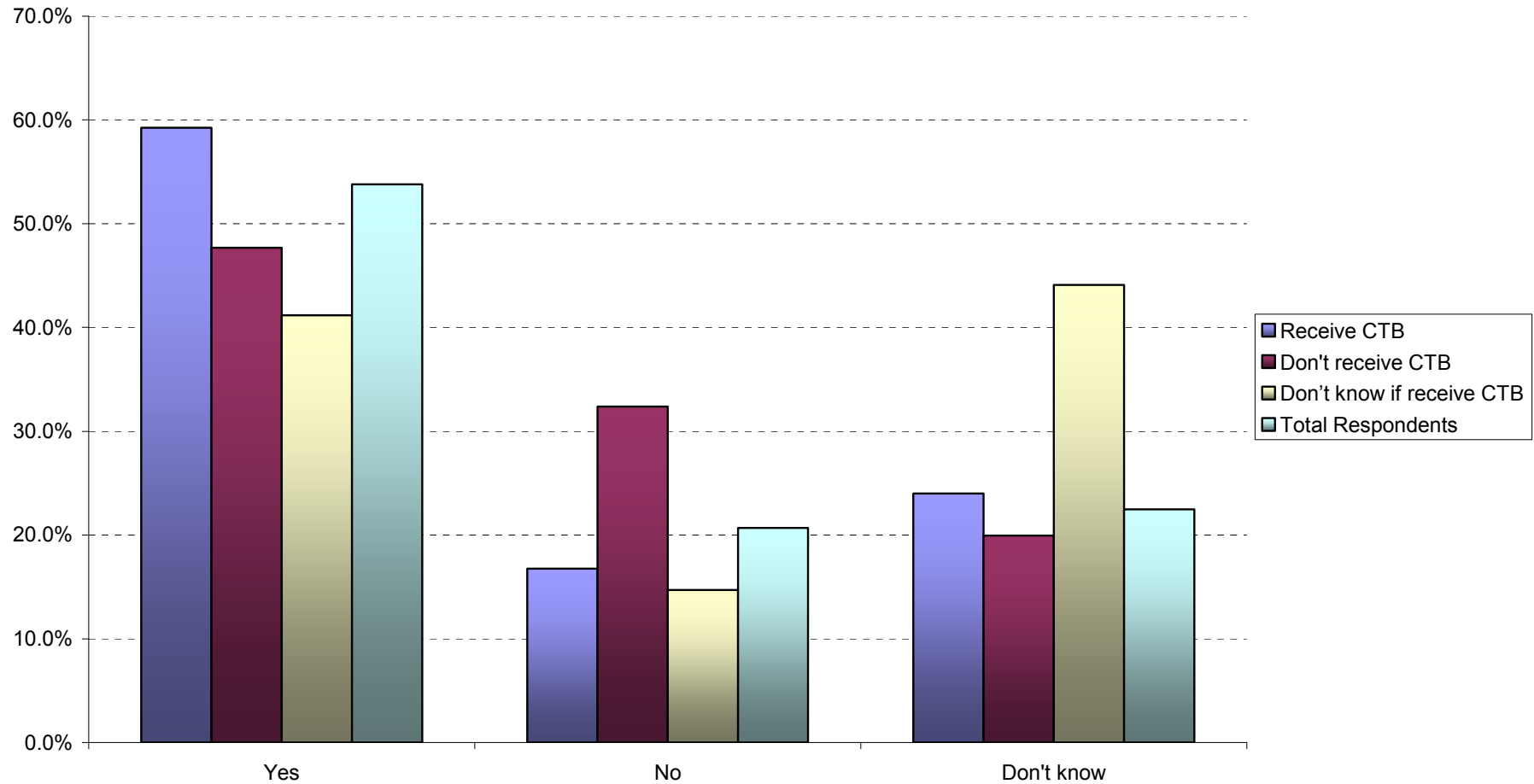
No graph on Refugees and Asylum Seekers as only 17 and 12 respondents answered this question respectively. Figures are below.

Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now?	Refugee	Asylum Seeker	(blank)	Total Respondents
Yes	8	6	659	673
No	3	3	253	259
Don't know	6	3	272	281
No Response				38
Total Respondents	17	12	1184	1251

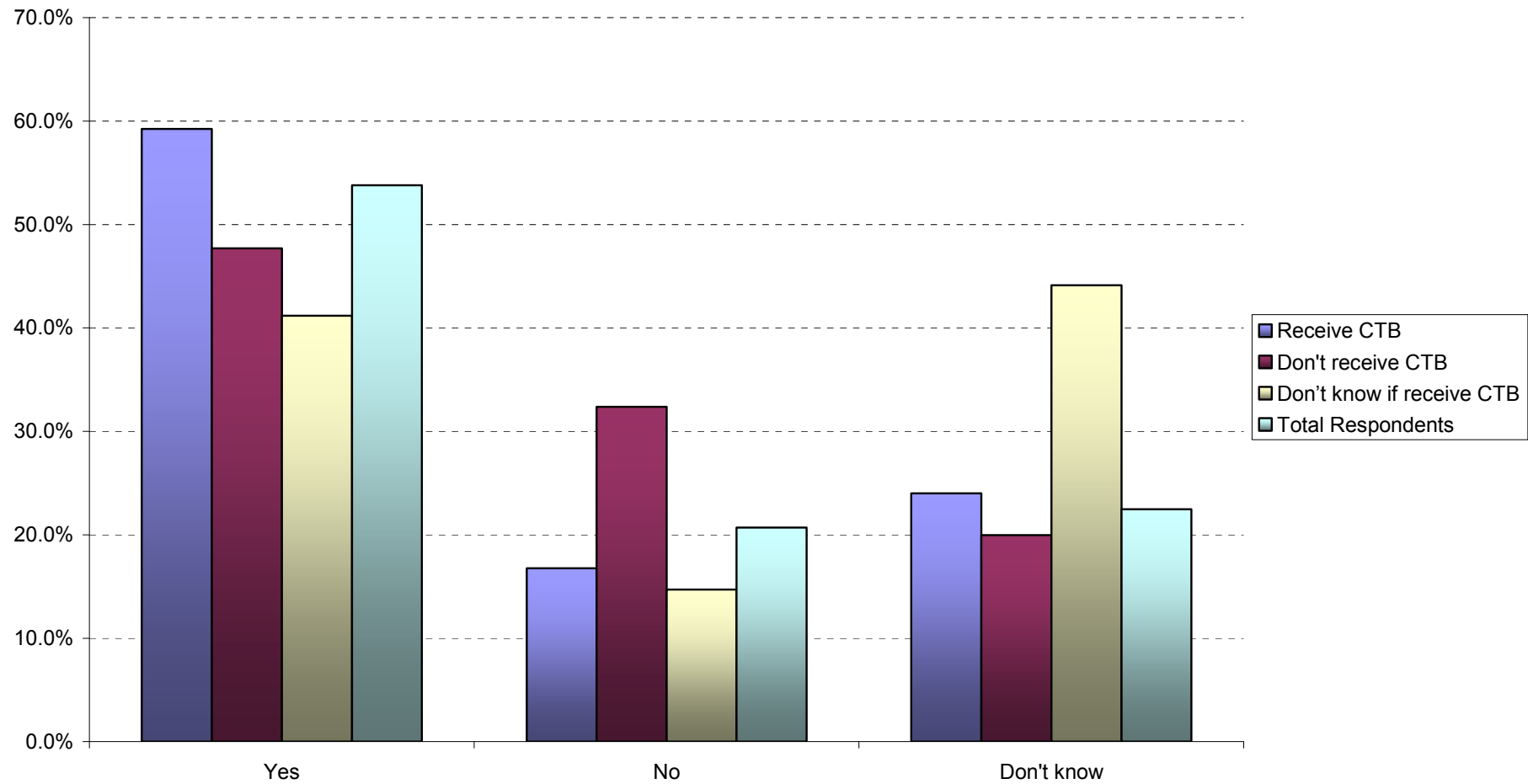
Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By language



Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By Council Tax Benefit (CTB) claims



Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now? By Council Tax Benefit (CTB) claims



No graph on whether live in or out of Haringey as only 16 respondents answered this question who lived outside Haringey. Figure are below.

Q5 We have to decide whether or not certain groups should be protected from any changes we make and continue to get the same level of support they get now?	Live in Haringey	Do not live in Haringey	(blank)	Total Respondents
Yes	659	6	8	673
No	250	6	3	259
Don't know	274	4	3	281
No Response				38
Grand Total	1183	16	14	1251

Appendix O15: Groups the Council should protect

People with disabilities	Our response
Those who are disabled or elderly. By disabled I mean those who are profoundly disabled	<p>As a result of the feedback from the consultation it is proposed that the final scheme recommended to members/full council protects disabled people who receive one of the following:</p> <p>Attendance Allowance (including Constant AA)</p> <p>* Disability Living Allowance (including Care/Mobility components)</p> <p>Severe Disablement Allowance (including Exceptionally SDA)</p> <p>Long Term Rate Incapacity Benefit</p> <p>Mobility Allowance/Supplement</p> <p>Working Tax Credits – Disability element</p> <p>* <i>DLA to be replaced by PIP</i></p>
Long term disabled and pensioners those who cannot work due to disability	
disabled people	
Elderly, disabled and those with children under 18yrs	
Disabled , those in poverty	
Disabled	
Long term disabled - those who cannot work due to disability	
Single parents, disabled , students, the unemployed	
Those receiving DLA or similar health-related benefits	
Disabled , pensioners, and the chronically ill	
The people who are genuinely disabled , i.e. learning disabilities, physical disability not the grossly obese, diabetic, smack addicts, asthmatics, etc	
People with disability and unemployed	
Disabled , OAPs, Single parents, parents with pre-school children	
Disabled	
Disability , pensioners	
1Unemployed; 2. Disabled ; 3. Single people living on their own	
Pensioners and disabled	
Disabled , elderly, single parents, unemployed	
Disabled , vulnerable and people with severe low income	
Pensioners and disabled and working people with low incomes	
Family monoparental (Mother single) - less income - Disabled people	
Single parents with young children, Disability , Elderly	
Pensioners, Disabled	
Disability , sick 40-50 and 60 unemployed	
People with low income, Disabled people	

People with disabilities	Our response
Disable people and mental illness and long term illness as long as there is proof	from April 2013
Pensioners, the chronically sick, the disabled	
People that are unable to work due to illness or disabilities and people with low income	
disabled people on benefits	
Disable people, Old people	
Long term sick and disabled people , people in full time education	
Pensioners, disabled	
Physically disabled , students, lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets	
Those unable to work through disability	
the disabled , people on long term sickness benefit, the unemployed and people on income support; in short the most vulnerable members of the community!	
young people, unemployed people, people on very low wages, old people, disabled people	
Residents on disability benefits such as Employment and Support Allowance and those who are out of work and claiming Jobseeker's Allowance. This is because they are already on the minimum amount the Government determines they need to get by.	
The Disabled through both physical & mental health Also based on ability to pay	
Those who live with a long term disability and who are unable to work	
People on disability benefits and job seekers allowance	
Those with disabilities	
Pensioners and those unfit to work/ disabled	
People with disabilities ; poor households with children; single parents	
Pensioners Disable Mentally ill	
students unemployed disabled old people	
Elderly, single mothers/fathers, disabled	
Anyone in receipt of DLA	
Vulnerable young adults, learning disabled, other disabled people , depending on severity of disability perhaps	
Low income and the disabled	

People with disabilities	Our response
People like myself because I have got a disability also unemployed	
Pensioners; disabled	
People with disabilities	
Vulnerable, unfit for work e.g. on ESA or Incapacity benefits , on low income etc with disabilities	
People with Mental and physical disability - no alcoholic or drugs	
Disabled single parents/foster carers - single occupiers 25% discount. Invalids i.e. those unable to work	
Low income - Sick and Disabled . Older people out of work	
Those registered severely disabled	
People on disability benefits and income support benefits	
People with a learning disability	
Pensioners and the disabled	
Pensioners, Disabled , People with long term illness	
Over eighty - Handicaps Long Term illness	
Pensioners and the disabled	
Pensioners disabled	
Elderly/Senior citizens, disabled people , parents on benefit	
Pensioners; disables ; low income	
Disabled ; pensioners; ill; mothers with babies; low income	
Disabled persons ; old age pensioners	
Disabled people who cannot find paid work (like me!)	
Unemployed and disabled persons	
Pensioners. People who are unemployed - especially with no savings. Disabled people	
1. People needing constant meds for incurable illness; short life expectancy. 2. Severely mental + disabled people and their carers. 3. Elderly infirmed. 4 Foster parents. 5. Working parents who are struggling	
Pensioners and those severely disabled who would not be in a position to increase their income by working	
Disabled with long term disabilities , with ESA and full time carers	
Pensioners, Single parents, Low paid workers, Disabled people , Unemployed people	

People with disabilities	Our response
People currently on council tax benefits i.e. the elderly and disabled	
Pensioner, unemployed disabled with health problems , families/person claiming working tax credit	
The poor elderly people who are mentally disabled and predominantly very physically disabled and unable to work	
Homeless People, Disabled parents with under 18 years children and old people	
The disabled	
Disabled	
Disabled sick people	
Old people, disabled , single parent and unemployed	
DLA recipients	
Disabled on low income especially families on low income especially	
Disabled , Mentally ill, Over 65's on low income	
The disabled , physical and mental - in any form	
The unemployed, Single parents, People with disability , people in part-time work, Households with total income below annual minimal wage, students, low income families with many children/dependents	
Disabled, victims of crime, single mothers, people of Mental Disability. Vulnerable pensioners	
Single parents of disabled children (Carers), The very old, vulnerable groups presently unable to pay fuel bills not to mind council tax. Poverty groups	
People on genuinely low incomes and disabled people on low incomes	
Q2 - If they have savings over £10,000 why are they getting council tax benefit? Q3 I do not understand this question. Pensioners (all) sick and disabled people on benefits should be protected and receive full council tax benefits	
Those currently receiving benefits due to not being able to work due to disability . They are of working age but are unable to work	
People with or suffering from disability - people retired/taking early retirement due to ill health, people on pensions/low income	
Unemployed disabled who cannot work, pensioners, people on low wages	
Old people and disabled . Those who genuinely live alone and are unwaged	
Unemployed disabled	

People with disabilities	Our response
People with disabilities	
Old aged, single parents, disabled	
Pensioners, Disabled people , Single parents	
Over 60's and the disabled	
Pensioners, Disabled	
Single parents who have children under the age of 7 years old. People who are disabled and on low-income	
Those who have disabilities of any level or those who are full time carers. Those in Hostel accommodation or those who are single parent families	
Disabled as myself life is hard as it is maybe you should stop people who were not born in the UK from coming in and getting every benefit under the sun. I've worked all my life until I no longer could because of my illness	
Pensioners, People on disability allowance	
Disabled pensioners	
Disability Benefits groups	
Old age, sick or disability people should get same as now	
Pensioners disabled	
Disabled pensioners	
The sick esp. those with mental health problems. Those with disabilities of all kinds	
Young families, Disabled , Those on minimum way or loss	
Pensioners. Disabled which needs to be proved unemployed, low paid, with savings and investments under £5000	
Disabled pensioners and people on low incomes	
Pensioners - disabled not able to work	
Those on low incomes and single mums and disabled people	
Pensioners, single parents, disabled	
Those with disability or which really deserve help from the council	
Pensioners. People with physical/mental disabilities . Long term sickness	
Pensioners and disabled people who cannot work	

People with disabilities	Our response
Disabled like myself and pensioners with less than £5000	
Disabled kids and any single parent	
Disabled	
People over 6p yrs, disabled people , people on low income	
Disability	
Those in receipt of higher rate DLA . Pensioners over age of 75 (entitled to free TV licence) or those entitled to pension credit	
OAP, Disabled Residents, The low paid and below minimum wage	
Sick and disabled people should be exempt from paying	
Disabled and elderly	
Mental Health groups and the elderly and the disabled	
Disabled people , Carers, blind people, old people, people with learning difficulties	
Pensioners, physically disabled	
Pensioners and disabled people should be protected	
Pensioners, Physically disabled , Mentally disabled	
Those with Mental Health and Learning Difficulties	
Vulnerable disabled	
Disabled but working	
Disabled people. Pensioners, Long term sick people	
People who have a disability	
Pensioners, People with disabilities and low income	
Sick, Old, Disabled and Poor	
Families, Children and Young People Old people and disabled	
Long-term unemployed, Disabled , Single parents with children under 5	
Disabled and mentally ill	
Elderly. Disabilities , Low income	
Pensioners = 60 yrs women 65 yrs men. Disabled any age	
Pensioners, People with disabilities , People on incapacity, People with long term illness conditions. Jobless people	

People with disabilities	Our response
Elderly, Single mums, Workers who qualify, Disabled	
Families, Elderly Disabled	
People with long term illness and disability . Lone parents with young children. Those with mental health issues. Those on low income	
I am a severely disabled person and my condition is progressive. My son looks after me for 36 hours a week, but don't live with me. I have a two bedroom so not only will I be paying C/T in April bit I will also be paying 15.00 a week rent. I will have less to live on after April and moving may take some time. Disabled people should not be targeted you should be targeting people who don't want to work and not people who are unable to work.	
Disabled	
The disabled	
Old people, Disabled people, Genuinely single people on very low income or on no income at all	
Disability	
Disabled	
Sick, Disabled and old poor	
People/families with income of less than a certain amount. People with disabilities or other problems that mean they are unable to work.	
Poor, Disabled	
Pensioners, Disabled , Carers	
Severely disabled with low income/benefits. Terminally ill with low income/benefits	
Disabled pensioners	
Disabled , Victims of Domestic Violence, Elderly, Over 50's unemployed	
The unemployed, , OAP	
Ages 60+ Disabled people, parents with disabled children or with children under 4 years	
Pensioners, Disabled , Single parents	
Disabled , Families with someone with a serious MH problem esp children and children with learning difficulties	
Pensioners, disabled	
Elderly; disabled ; lone parents	

People with disabilities	Our response
Disabled (Adults, children), the elderly.	
Disable people (included people with speech + reading or written problems	
Disable people and families	
Disabled - if unable to work; terminally ill.	
Genuine disabled - not those who lie and are just bone idle	
Disabled	
Elderly and people with disabilities	
Those with disabilities like those on insulin - who find it hard to get jobs. In an ideal world we should be able to have jobs that pay a living wage. All those who have disabilities of any kind should be protected	
Elderly, sick and disabled people and poor people who have no other income, like fat cats have	
Lone parents; disabled person; unemployed person; sick person	
Young people in FTE/college; disabled	
Financially less advantaged (elderly, disabled)	
Disable people and people with low income under 12000 £ - 13000 £ per year	
Disabled; Those whose earning is genuinely classed as so low they require assistance.	
Pensioners, single parents, people with children with disabilities. Women of sixty and above who are still working because of the changes to the default retirement age of 60.	
Elderly and/or disabled	
Single parents. People with disabilities, carers, parents of disabled persons	
Pensioners disabilities	
Disabled, Low income families	
The vulnerable people in our community should be exempted such as the poor, disabled and pensioners.	
Pensioners disabled and anyone receiving other benefits	
People with Health problems plus people with disabilities that find it very hard to work or cannot work	
Wheelchair users, Blind, Registered disabled	
Pensioners and Disabilities	
Old; disabled	
Disabled	

People with disabilities	Our response
Disabled children according to household total income	
Disabled, Group with small children. Those with school and higher education getting children	
Elderly, Disabled, Sick	
Elderly and incapable by illness (Disability)	
People with disabilities who live with parent/independently	
Disabled on low income. Pensioners with less than £15,000. Single parents	
Disability registered and those unable to work due to health issues. Over 50's who struggle to find work	
Disabled. Lone parents	
Only genuine disabled people and their carers - Not the benefit cheats	
Disabled, Families with children, Long term seekers, Single mothers	
Housebound; disabled	
All disability groups; learning and physical and mental health	
Students; OAPs; unemployed; disabled	
Elderly, Disabled, long-term illnesses (physically or mentally), Armed forces members	
The elderly and Disabled	
Disabled people of all ages	
People that are disabled that are not able to work should be entitled to council tax benefits	
Disabled, Health problems	
Disabled, Single parents, Those on low income	
Pensioners, Disabled people	
Pensioners, Disabled, Lonely parents, students, un employed (receiving JSA)	
All disabled people that cannot work. Job Seekers, Income support, Low income. Those that can work give reduced rate	
Pensioners, Seriously disabled, very poor (ie in fuel poverty etc)	
Pensioners, Disabled persons, People unable to work due to circumstances beyond their control	
Unemployed. Disabled. Recently unemployed	
Disabled, Single parents	
Older people, People with disabilities, Mental health problems, Full time students, Single parent households	

People with disabilities	Our response
The elderly and Disabled	
Disabled , Pensioners, Vulnerable Adults, Homeless	
Disabled	
Disabled and carers	
People with disabilities , mental health conditions, learning difficulties	
Pensioners and Disable people	
Disabled /mental health/unemployed/low income/special needs etc	
People that are not able to work, for example if they are a carer or disabled, those people should be continue to get the same support.	
Disabled , sick and elderly and for those who are carers	
Disabled /income support	
Elderly, Disabled , Young People under 20 years of age. As with one parent family	
Single parents and disables also pensioners	
Pensioners, disabled	
Elderly, disabled and students	
Old people, Disabled people. Q5 - or they could pay 5% (it would still give something to the council)	
Students, job seekers, disabled , mentally sick people, poor pensioners and other poor groups	
Disabled and old folk. Pensioners, Folk and disabled	
People with less income, Disabled people who are unemployed and people with financial difficulties	
People with severe disabilities . People in extreme poverty. People in low income employment	
Disabled and pensioners	
Single mums and disabled people should be protected.	
Pensioners and people with disabilities	
People with disabilities and low income or on state benefit	
Disabled and mental illness	
Pensioner, disabled and very low income	
Elderly and disabled	
Disabled people; old people	
The disabled - be this physically or mentally - pensioners	

People with disabilities	Our response
Pensioners; disabled ; people in pre-retirement age.	
The pensioners and disabled people	
Single mums; disable/mental or health people, less income people	
Elderly and disabled people who are not able to work	
Pensioners and disabled claimants	
Disabled . Pensioner. Unemployed and people with bad health.	
Disabled people and families where only 1 adult works. People on low incomes	
The long term illnesses and the disabled as well as the old age pensioners as I fall into this group and I can't go back to work	
Pensioners should be protected and people with disabilities also the council should treat child benefit as income when calculating how much benefit a family should receive	
People with disability . They should be left alone. The government keeps attacking them. Its against human rights	
Disabled people , physically and mentally. The government is bullying us and giving us constant anxiety!!!!	
Disabled to sick people and people on income support	
Disabled people income support JSA ESA pension people etc	
Lone parents, Elderly and Disabled	
Older people, single parents, disabled people	
Disabled	
Pensioners, Disabled	
Elderly, disabled , low income families	
Disabled , unemployed, long term illnesses	
Pensioners - disabled . Low income families.	
Vulnerable, OAP, Disabled , Mental health, Problem alcoholics, Those are always targeted	
Pensioners and students and disabled people	
The people that are less able the Elderly and Disabled	
Disabled people. Aged	
Disabled , Long term illness	

People with disabilities	Our response
Registered disabled (like in proposals from other councils)	
Vulnerable people/children. Poor, mental and Disability	
Disabled . Those on incapacity benefit. Pensioners. Those claiming unemployment benefit	
Pensioners with savings below 10k. Disabled people receiving higher rate of DLA	
Students (at university and school), the unemployed, pensioners, single parents, people with a disability that affects their ability to get and sustain work, people on minimum wage who earn so little they are still entitled to help with their council tax.	
long-term mentally ill, long term sick, disabled should all pay zero, irrespective of whether they are on contribution based benefits or not	
The elderly, the sick and disabled .	
Pensioners and people with genuine disabilities .	
Long-term unemployed, those with disabilities , people who cannot work because they are caring for members of their families.	
People of working age who are unable to work – e.g. due to disabilities , or if they are carers, or out of work. People who are working but on low incomes. Full-time students	
Disabled , Unemployed	
Pensioners, Disabled , Very low income families	
Blind, Mentally ill, Disbled , Learning difficulties	
Disabled , learning difficulties, elderly, refugees etc. People on low income, people out of work or no income. pensioners	
Those with long-term disabilities that are ongoing they can prove illness has been for 200 years and will continue only disability physical mental and learning	
Old Age, Disabled , Short of wages, sickness	
Pensioners, disabled and those in poverty	
Single parents, Disabled , Unemployed	
Disabled , Single mums/partners, unemployed	
Old Age pensioners. The poorest people. People with disability	
Elderly, disabled , unemployed/single parent	
Pensioners, old people and people who cannot help themselves , work or do something	

People with disabilities	Our response
Pensioners, Disabled , Unemployed	
Single parents, Disabled People , Unemployed	
Pensioners and Disabled people , elderly	
Disable people	
Disability benefit claimants ; workers exempt from income tax (low paid); full-time students; single parents claiming income support.	
Pensioners, Disabled	
People with substantial disabilities	
I think that the groups of people should continue the same support that is old people and disability must be protected	
Poor people on low income and disabled people	
Severely disabled . Pensioners	
Disabled people (severely) People with severe mental health issues/conditions. Critical groups (terminally ill etc etc)	
Old persons, single parents, disabled persons	
People who are pensioners get only to live and disabled people who cannot work at all.	
Disabled and Elderly	
Pensioners and people with mental and physical disabilities	
Pensioners, unemployed, disabled , low income families	
Pensioners, Disabled , Vulnerable people	
Disabled people . Single parents. Unemployed people	
Pensioners and disabled	
Pensioner/ Disabled person . People on benefits and people with young children	
Pensioners, mentally disabled, learning disability and other disabilities	
Pensioners and disability people	
Disabled /chronically sick, people in care system people on sick benefit, single parents and elderly	
Pensioners not living in properties in the top 3 bands that is higher income pensioners should not be protected. People with disabilities if they get ESA or appealing against an assessment that they don't deserve ESA	

People with disabilities	Our response
People with mental health problems and disabilities should be protected. But in effect all benefit claimants who are awarded minimum legal amount should not have anything cut without benefits increasing	
Pensioners, disabled and those in poverty	
Single parents, Disabled , Unemployed	
Disabled, Single mums/partners, unemployed	
Old Age pensioners. The poorest people. People with disability	
Elderly, dissabled , unemployed/single parent	
Pensioners, Disabled , Unemployed	
Single parents, Disabled People , Unemployed	
Pensioners and Disabled people , elderly	
Disable people	
Disability benefit claimants ; workers exempt from income tax (low paid); full-time students; single parents claiming income support.	
Pensioners, Disabled	
People with substantial disabilities	
I think that the groups of people should continue the same support that is old people and disability must be protected	
Poor people on low income and disabled people	
Severely disabled . Pensioners	
Disabled people (severely) People with severe mental health issues/conditions. Critical groups (terminally ill etc etc)	
Old persons, single parents, disabled persons	
People who are pensioners get only to live and disabled people who cannot work at all.	
Disabled and Elderly	
Pensioners and people with mental and physical disabilities	
Pensioners, unemployed, disabled , low income families	
Pensioners, Disabled , Vulnerable people	
Disabled people . Single parents. Unemployed people	

People with disabilities	Our response
Pensioners and disabled	
Pensioner/ Disabled person . People on benefits and people with young children	
Pensioners, mentally disabled, learning disability and other disabilities	
Pensioners and disability people	
Disabled/chronically sick, people in care system people on sick benefit, single parents and elderly	
People with mental health problems and disabilities should be protected. But in effect all benefit claimants who are awarded minimum legal amount should not have anything cut without benefits increasing	
The elderly, those in hostels, those classified as disabled and those caring for elderly, disabled and mentally ill	
Those of 50+ (due to lack of job prospects). Those with physical disabilities single parent families with children under 12 yrs	
Old people, people with low income and disabled people	
Disability people, age 60+, income support and employment allowance and support	
Existing claimants i.e. vulnerable people who are sick and disabled people of working age who are unable to work due to medical conditions (mental and physical) should be left alone and not forever stressed or harassed. New rules if needed should be applied to new claimants not existing ones.	
Pensioners, severely disabled who are not able to work	
People with disability and also people with illnesses who get income support	
Low income, jobless, sick or disabled , pensioners	
Dissabled	
Disabled people	
Disabled (those with both physical and mental health conditions)/ those out of work / carers	
Disabled, unemployed and elderly should be protected	
People like me. I only earn £48.60 per week and I have a wife who does not work. I have a daughter who goes to Barnet college as a full time student	
Those on benefits; those unable to work through ill health/disability; the vulnerable	
The people who should be protected who get disability benefits, employment and support allowance. Job seekers, students and the people who have finished their universities with huge debts.	

People with disabilities	Our response
Pensioners; people who are ill or disabled.	
Families are already struggling to make ends meet. So people on the lowest of incomes, single parents with children and the disabled. All the most vulnerable!	
Elderly and disabled	
For pensioners and disabled	
Disabled and very poor	

Older people and pensioners	Our response
Those who are disabled or elderly . By disabled I mean those who are profoundly disabled	Pensioners are already protected from any changes to existing entitlement.
Working families fully dependent on benefits, pensioners fully dependent on benefits, vulnerable single people	
People over 65 and students in full time education	As a result of the feedback from the consultation it is proposed that protection is extended to claimants in receipt of one of the following disability benefits:
Long term disabled and pensioners those who cannot work due to disability	
Pensioners ; people in work but below £10,000/yr income	
Pensioners only	
Elderly , disabled and those with children under 18yrs	
Pensioners and lone parents	Attendance Allowance (including Constant AA) * Disability Living Allowance (including Care/Mobility components) Severe Disablement
Surely the elderly	
Old age pensioners	
Old people , people with small incomes who can't afford to look after their families	
Disabled, pensioners , and the chronically ill	
Disabled, OAPs , Single parents, parents with pre-school children	
Pensioners , those with serious health conditions that don't enable them to work	
Pensioners , lone parents	
Disability, pensioners	
Pensioners and disabled	

Older people and pensioners	Our response
Disabled, elderly , single parents, unemployed	Allowance (including Exceptionally SDA) Long Term Rate Incapacity Benefit Mobility Allowance/Supplement Working Tax Credits – Disability element <i>* DLA to be replaced by PIP from April 2013</i>
Pensioners and disabled and working people with low incomes	
Single parents with young children, Disability, Elderly	
Pensioners , Disabled	
Pensioners	
pensioners and people on a health benefit	
Pensioners on state benefit only. Those with private pensions and investments can afford to pay their share	
Pensioners , the chronically sick, the disabled	
Pensioners	
People already on benefits along with pensioners who are still in receipt of benefits as of 1 April 2013 should be protected. New applications from 2nd April 2013 onwards should fall into the new rules	
Disable people, Old people	
Pensioners , disabled	
Physically disabled, students, lone mothers, orphans, under 18, pensioners, over 60 , foreigners and anyone who can not live with the income that he gets	
Pensioners	
young people, unemployed people, people on very low wages, old people , disabled people	
Pensioners	
Pensioners /Single households any age	
Pensioners , single persons and people 'genuinely' unable to work for medical or care reasons	
Pensioners and those unfit to work/disabled	
Pensioners , those with the lowest incomes, those with 2 children or less, those who have contributed national insurance for the past 3 years, those who have been UK residents for over 5 years	
Pensioners , those with the lowest incomes, those with 2 children or less, those who have contributed national insurance for the past 3 years, those who have been UK residents for over 5 years	
Pensioners Disable Mentally ill	
students unemployed disabled old people	
The elderly and people with mental health	

Older people and pensioners	Our response
Pensioners and those that have previously contributed to society	
Elderly , single mothers/fathers, disabled	
Pensioners like me. I will be 70 years old on 5 December 2012	
Not sure. Old people . Families with several children who will find it difficult	
Pensioners and people on benefits	
Pensioners ; disabled	
Pensioners	
Over 80's living on their own as is my case	
Elderly	
Pensioners	
Pensioners	
Pensioners	
Pensioners and the disabled	
Old age	
Pensioners , Disabled, People with long term illness	
Over eighty - Handicaps Long Term illness	
Pensioners and the disabled	
Pensioners disabled	
Pensioners should be well protected	
Elderly/Senior citizens , disabled people, parents on benefit	
Pensioners ; disables; low income	
Disabled; pensioners ; ill; mothers with babies; low income	
Single people; lone parents; elderly	
Pensioners ; single mums; low income	
Disabled persons; old age pensioners	
Pensioners . People who are unemployed - especially with no savings. Disabled people	
People needing constant meds for incurable illness; short life expectancy. 2. Severely mental + disabled people and their carers. 3. Elderly infirmed. 4 Foster parents. 5. Working parents who are struggling	
Pensioners and those severely disabled who would not be in a position to increase their income by	

Older people and pensioners	Our response
working	
Pensioners , Single parents, Low paid workers, Disabled people, Unemployed people	
People currently on council tax benefits i.e. the elderly and disabled	
Elderly infirm	
Pensioner , unemployed disabled with health problems, families/person claiming working tax credit	
The poor elderly people who are mentally disabled and predominantly very physically disabled and unable to work	
Homeless People, Disabled parents with under 18 years children and old people	
Older People i.e. Pensioners	
Old people , disabled, single parent and unemployed	
Disabled, Mentally ill, Over 65's on low income	
Pensioners	
OAP	
Anyone that needs it elderly , sick, single mums, job seekers. Those on low incomes	
Students - OAP's	
Disabled, victims of crime, single mothers, people of Mental Disability. Vulnerable pensioners	
Q2 - If they have savings over £10,000 why are they getting council tax benefit? Q3 I do not understand this question. Pensioners (all) sick and disabled people on benefits should be protected and receive full council tax benefits	
People with or suffering from disability - people retired/taking early retirement due to ill health, people on pensions/low income	
Landlords take many profits. By council tax must owner or landlord this property is not me own. Family, young mum and old people	
Unemployed disabled who cannot work, pensioners , people on low wages	
Old people and disabled. Those who genuinely live alone and are unwaged	
Old age pensioners - Families with underage children	
Pensioners	
Old aged , single parents, disabled	
Pensioners , Disabled people, Single parents	

Older people and pensioners	Our response
Over 60's and the disabled	
OAP	
Pensioners , Disabled	
Pensioners , People on disability allowance	
Disabled pensioners	
Pensioners - Other groups should get less support	
Old age, sick or disability people should get same as now	
Pensioners disabled	
Disabled pensioners	
Pensioners	
Elderly and people on JSA, if people on JSA have to pay 20% towards Housing benefit instead of getting 100% this would mean more property for families. How are we suppose to manage JSA is not enough money to pay extra 20% as it is. JSA claimant find it hard to manage to the raising of Fuel bills and everyday living	
Pensioners	
Pensioners . Disabled which needs to be proved unemployed, low paid, with savings and investments under £5000	
Disabled pensioners and people on low incomes	
Pensioners - disabled not able to work	
Pensioners	
People on benefits pensioners	
I agree that pensioners should be protected, possibly other groups	
Pensioners , single parents, disabled	
Pensioners . People with physical/mental disabilities. Long term sickness	
Pensioners and disabled people who cannot work	
Disabled like myself and pensioners with less than £5000	
Pensioner	
People over 60 yrs , disabled people, people on low income	
Pensioners	

Older people and pensioners	Our response
Those in receipt of higher rate DLA. Pensioners over age of 75 (entitled to free TV licence) or those entitled to pension credit	
Pensioners	
Pensioners and anyone on low income	
The elderly who live in sheltered accommodation and also independently	
OAP , Disabled Residents, The low paid and below minimum wage	
Pensioners	
Disabled and elderly	
Mental Health groups and the elderly and the disabled	
Disabled people, Carers, blind people, old people , people with learning difficulties	
Pensioners , physically disabled	
Pensioners and disabled people should be protected	
Pensioners , Physically disabled, Mentally disabled	
The elderly and those receiving benefit	
Pensioners and people on low income and people on benefits	
Disabled people. Pensioners , Long term sick people	
Pensioners , People with disabilities and low income	
Old peoples over 65	
Sick, Old , Disabled and Poor	
Families, Children and Young People Old people and disabled	
The pensioners , Low income	
Old people should be protected and refugees	
Elderly . Disabilities, Low income	
Pensioners , Students, Low income families, Single parents, Single people	
Pensioners = 60 yrs women 65 yrs men . Disabled any age	
Pensioners , People with disabilities, People on incapacity, People with long term illness conditions. Jobless people	
OAP	
Pensioners	

Older people and pensioners	Our response
Elderly, Students, People on low Income, People on benefits	
Elderly, Single mums, Workers who qualify, Disabled	
Families, Elderly Disabled	
Pensioners , sick, disabled mentally ill,	
Pensioners	
Old people	
Pensions old age	
Pensioners	
Old people, Disabled people, Genuinely single people on very low income or on no income at all	
Over 70	
Unemployed and Pensioners disabled	
Sick, Disabled and old poor	
Pensioners, Disabled, Carers	
Disabled pensioners	
Disabled, Victims of Domestic Violence, Elderly, Over 50's unemployed	
Elderly, OAP	
Lower income groups and pensioners on low income	
Pensioners, people who are ill	
The unemployed, Disabled, OAP	
Ages 60+ Disabled people, parents with disabled children or with children under 4 years	
To the old vulnerable and people with genuine financial problems/needs	
Pensioners, Disabled, Single parents	
Over 70 years and over 90's	
Pensioners on Low income/no incomes people on disability allowance who are unable to work. Single parents on low/no income	
Pensioners; vulnerable	
Pensioners should be protected, especially those who are on low pensions and live on their own.	

1. **Pensioners with limited savings**; 2. families where relatives are looking after disabled members, adults or children, on already limited incomes or benefits; 3. Families or single people who have lost jobs

Older people and pensioners	Our response
and have run out of savings and are already relying on benefits.	
Pensioners , disabled	
Elderly ; disabled; lone parents	
Disabled (Adults, children), the elderly .	
Pensioners	
the elderly, and pensioners only , or the disabled who are unable to work	
Pensioners need to maintain same amount of help	
Pensioners	
The elderly	
Elderly and people with disabilities	
Elderly , sick and disabled people and poor people who have no other income, like fat cats have	
Lone parents; pensioners	
Pensioners and unemployed people should be protected; including single parents.	
Financially less advantaged (elderly , disabled)	
Pensioners , single parents, people with children with disabilities. Women of sixty and above who are still working because of the changes to the default retirement age of 60.	
Elderly and/or disabled	
Higher rate mobility allowance (DLA) and pensioners	
Pensioners disabilities	
The vulnerable people in our community should be exempted such as the poor, disabled and pensioners .	
Pensioners and those who are physically/mentally unable to work	
Pensioners disabled and anyone receiving other benefits	
Elderly , vulnerable adults, teenagers	
Older people	
Pensioners	
The elderly and people that have a valid reason for not being able to work	
Pensioners and Disabilities	
Pensioners	

Older people and pensioners	Our response
The old age group	
Old ; disabled	
Elderly , Disabled, Sick	
Elderly and incapable by illness (Disability)	
Pensioners , Income support receivers, Disability claimants. JSA and ISA	
Disabled on low income. Pensioners with less than £15,000. Single parents	
Disabled claimants, Pensioners , Claimants on incapacity benefit	
Old people	
Students; OAPs ; unemployed; disabled	
Old age pensioners	
OAPs	
Pensioners and people with no savings	
Elderly , Disabled, long-term illnesses (physically or mentally), Armed forces members	
The elderly and Disabled	
Old age pension . Those on Benefits	
Pensioners , Disabled people	
Pensioners , Disabled, Lonely parents, students, un employed (receiving JSA)	
Pensioners , Single parent with primary age children	
Pensioners , Seriously disabled, very poor (ie in fuel poverty etc)	
Pensioners , Disabled persons, People unable to work due to circumstances beyond their control	
Pensioners and those who are single parents on benefits with more than one child. Pensioners and single parent families on benefits with more than one child. I do not mean to discriminate just it's a bit easier for a single person on benefit with one child than those with more	
Older people , People with disabilities, Mental health problems, Full time students, Single parent households	
Pensioners	
The elderly and Disabled	
Pensioners . Long term health groups i.e. Dialysis, cancer and young adults with physical disabilities living independent lives and not in supported accommodation.	

Older people and pensioners	Our response
Disabled, Pensioners , Vulnerable Adults, Homeless	
Single moms, old people	
The elderly , Parents with young children, People with mental illness or disability, Single parents. Any vulnerable person	
Pensioners and Disable people	
Disabled, sick and elderly and for those who are carers	
Pensioners	
Elderly , Disabled, Young People under 20 years of age. As with one parent family	
Elderly , single parents, low income families	
Single parents and disables also pensioners	
Pensioners , disabled	
Pensioners	
Elderly , disabled and students	
Old people , Disabled people. Q5 - or they could pay 5% (it would still give something to the council)	
Students, job seekers, disabled, mentally sick people, poor pensioners and other poor groups	
Disabled and old folk . Pensioners , Folk and disabled	
Pensioners , Terminally ill - Hospital welfare officers can take time to arrange meetings with client group and backdating may be an issue	
Pensioners and the very poor	
Pensioners	
Disabled and pensioners	
Pensioners and people with disabilities	
60 years and above	
Pensioners	
Pensioner , disabled and very low income	
Pensioners	
Elderly and disabled	
Pensioners	
People over the age of sixty	

Older people and pensioners	Our response
Disabled people; old people	
Pensioners and elderly people . widows and single parents.	
Elderly ; people on benefit.	
Pensioners ; people with learning difficulties, etc, other disabilities. physical	
The disabled - be this physically or mentally - pensioners	
Pensioners ; disabled; people in pre-retirement age.	
Older people and pensioners	
The pensioners and disabled people	
The unemployed and retired	
Elderly and disabled people who are not able to work	
Pensioners , single parents	
Old people ; families on low income	
Pensioners and disabled claimants	
Disabled. Pensioner . Unemployed and people with bad health.	
The long term illnesses and the disabled as well as the old age pensioners as I fall into this group and I can't go back to work	
Pensioners should be protected and people with disabilities also the council should treat child benefit as income when calculating how much benefit a family should receive	
Disabled people income support JSA ESA pension people etc	
Probably pensioners should be protected and families with small children (or just with children)	
Lone parents, Elderly and Disabled	
Pensioners	
Older people , single parents, disabled people	
Elderly , low income	
Old people , people who are not working, people with low income, single parents	
Pensioners , Disabled	
Pensioners , unemployed. Those on low income	
Elderly , disabled, low income families	
Pensioners - disabled. Low income families.	

Older people and pensioners	Our response
OAPs Adult full DLA claims	
Old people should be protected and young couple just married with kids	
Retired groups of people and out of jobs people should be protected from changes and continue to get the same level of support as they do now	
Vulnerable, OAP , Disabled, Mental health, Problem alcoholics, Those are always targeted	
Pensioners	
Pensioners and students and disabled people	
Pensioners on Pension Credit Guarantee. Single parents on low income, Refugees transferring between different benefits and low income	
The people that are less able the Elderly and Disabled	
Disabled people. Aged	
Elderly - because they cannot work anymore to find the extra money	
Disabled. Those on incapacity benefit. Pensioners . Those claiming unemployment benefit	
Pensioners with savings below 10k. Disabled people receiving higher rate of DLA	
OVER 60S AND MINIMUM 24 HOUR WORKING PEOPLE AND ALSO UNEMPLOYED PEOPLE	
Students (at university and school), the unemployed, pensioners , single parents, people with a disability that affects their ability to get and sustain work, people on minimum wage who earn so little they are still entitled to help with their council tax.	
The elderly , the sick and disabled.	
Pensioners	
Pensioners and people with genuine disabilities.	
pensioners	
Pensioners , Disabled, Very low income families	
Pensioners	
Disabled, learning difficulties, elderly , refugees etc. People on low income, people out of work or no income. pensioners	
Pensioners	
Pensioners and unemployed people	
Old Age , Disabled, Short of wages, sickness	

Older people and pensioners	Our response
Pensioners	
All pensionable people over 65 years old should be protected	
Pensioners , disabled and those in poverty	
Old Age pensioners . The poorest people. People with disability	
Elderly , dissabled, unemployed/single parent	
Pensioners, old people and people who cannot help themselves, work or do something	
Pensioner	
Old People over 70 . They have worked all their lives.	
Pensioners , Disabled, Unemployed	
Elderly , Mental Health users, Single parents, Pregnant women	
Pensioners and Disabled people, elderly	
The elderly	
Pensioners	
State pensioners	
Elderly (over 60) and full time students	
Pensioners , Disabled	
I think that the groups of people shoulc continue the same support that is old people and disability must be protected	
Severely disabled. Pensioners	
Pensioners and families with school age children	
Old persons , single parents, disabled persons	
People who are pensioners get only to live and disabled peple who cannot work at all.	
Disabled and Elderly	
Pensioners and people with mental and physical disabilities	
Pensioners , unemployed, disabled, low income families	
Pensioners , Disabled, Vulnerable people	
If only 50 very difficult to get a job. Those unwell and elderly	
Pensioner , Unemployed	
Over 80 years	

Older people and pensioners	Our response
Pensioners and disabled	
Pensioners	
Over 70 years	
Pensioner /Disabled person. People on benefits and people with young children	
Elderly , Unemployed, Low income, If you do not earn or earn enough how can you pay this high tax	
Old age and pensioners	
Pensioners , mentally disabled, learning disability and other disabilities	
Pensioners and disability people	
Disabled/chronically sick, people in care system people on sick benefit, single parents and elderly	
The elderly, those in hostels, those classified as disabled and those caring for elderly , disabled and mentally ill	
Those of 50+ (due to lack of job prospects). Those with physical disabilities single parent families with children under 12 yrs	
Old people , people with low income and disabled people	
Disability people , age 60+ , income support and employment allowance and support	
Pensioners	
Pensioners , severely disabled who are not able to work	
Low income, jobless, sick or disabled, pensioners	
Unemployed, Single alone on benefits, Claimants benefits, elderly, sick single parents	
Pensioners, Job seekers and people on ESA or Income support as long as their savings don't exceed ok.	
Pensioners if savings under £10000. Lone parents.	
Old people. People on very low incomes	
Disabled, unemployed and elderly should be protected	
Pensioners; ex military personnel; spouses of deceased military personnel if spouse is looking after their children; key workers; unemployed; the seriously ill who cannot work; low income workers.	
Pensioners; people who are ill or disabled.	
Elderly and disabled	
For pensioners and disabled	
Elderly, vulnerable people and those with children.	

Older people and pensioners	Our response
Old people people claiming JSA	
All groups - But, as you have asked, Pensioners who I understand are being protected, all those on benefits. Why are pensioners and those on benefits, helping to support the government? this satire needs to be questioned. We should not be making any cuts! The government, as far as I am concerned, are using this financial problem, as a cover for cutting services, left, right and centre. It is not necessary.	

People who are unwell	Our response
Those who are unable to work because they are unwell	<p>As a result of the feedback from the consultation it is proposed that protection is extended to claimants in receipt of one of the following disability benefits:</p> <p>Attendance Allowance (including Constant AA)</p> <p>* Disability Living Allowance (including Care/Mobility components)</p> <p>Severe Disablement Allowance (including Exceptionally SDA)</p> <p>Long Term Rate Incapacity Benefit</p> <p>Mobility</p>
Disabled, pensioners, and the chronically ill	
Pensioners, those with serious health conditions that don't enable them to work	
pensioners and people on a health benefit	
Disability, sick 40-50 and 60 unemployed	
People on benefit due to illness , who have contributed to the state by working for at least 10 years	
Disable people and mental illness and long term illness as long as there is proof	
Pensioners, the chronically sick , the disabled	
Ill health	
People that are unable to work due to illness or disabilities and people with low income	
Long term sick and disabled people, people in full time education	
the disabled, people on long term sickness benefit , the unemployed and people on income support; in short the most vulnerable members of the community!	
People suffering from long term illness	
Pensioners, single persons and people 'genuinely' unable to work for medical or care reasons	
Pensioners and those unfit to work /disabled	
Pensioners Disable Mentally ill	
The elderly and people with mental health	
Vulnerable, unfit for work e.g. on ESA or Incapacity benefits , on low income etc with disabilities	

People who are unwell	Our response
People with Mental and physical disability - no alcoholic or drugs	Allowance/Supplement Working Tax Credits – Disability element <i>* DLA to be replaced by PIP from April 2013</i>
Disabled single parents/foster carers - single occupiers 25% discount. Invalids i.e. those unable to work	
Low income - Sick and Disabled. Older people out of work	
Pensioners, Disabled, People with long term illness	
Over eighty - Handicaps Long Term illness	
Disabled; pensioners; ill ; mothers with babies; low income	
1. People needing constant meds for incurable illness; short life expectancy . 2. Severely mental + disabled people and their carers. 3. Elderly infirmed. 4 Foster parents. 5. Working parents who are struggling	
People with health problems that is on the system	
Pensioner, unemployed disabled with health problems, families/person claiming working tax credit	
Disabled sick people	
Disabled, Mentally ill , Over 65's on low income	
Anyone that needs it elderly, sick , single mums, job seekers. Those on low incomes	
Single parents of disabled children (Carers), The very old, vulnerable groups presently unable to pay fuel bills not to mind council tax. Poverty groups	
People with mental problems , people on benefit with more than 3 children	
Q2 - If they have savings over £10,000 why are they getting council tax benefit? Q3 I do not understand this question. Pensioners (all) sick and disabled people on benefits should be protected and receive full council tax benefits	
People with or suffering from disability - people retired/taking early retirement due to ill health, people on pensions/low income	
Pensioners. People with physical/mental disabilities. Long term sickness	
who does not work or stopped work or is sick	
Sick and disabled people should be exempt from paying	
Mental Health groups and the elderly and the disabled	
Those with Mental Health and Learning Difficulties (unmanageable)	
Disabled people. Pensioners, Long term sick people	

People who are unwell	Our response
Sick, Old, Disabled and Poor	
Disabled and mentally ill	
Pensioners, People with disabilities, People on incapacity, People with long term illness conditions. Jobless people	
Those who are unable to work due to physical or mental health problems	
People with long term illness and disability. Lone parents with young children. Those with mental health issues. Those on low income	
Pensioners , sick , disabled mentally ill,	
Sick, Disabled and old poor	
Severely disabled with low income/benefits. Terminally ill with low income/benefits	
Pensioners, people who are ill	
People who are severely disabled - mentally or physically - or seriously ill people - wherever they live (in care including family or not).	
Those on permanent sick unable to work due to mental, physical disability. Not either/or, but to include both.	
Disabled - if unable to work; terminally ill.	
Elderly, sick and disabled people and poor people who have no other income, like fat cats have	
Lone parents; disabled person; unemployed person; sick person	
Sick long term people on DLA	
Long term sick . People on DLA	
Elderly, Disabled, Sick	
Disabled, Health problems	
People suffering from long term illnesses	
Pensioners. Long term health groups i.e. Dialysis, cancer and young adults with physical disabilities living independent lives and not in supported accommodation.	
People with health issues	
I believe that people unable to work due to illness should be protected	
Disabled, sick and elderly and for those who are carers	

Those people with **life threatening illnesses** and degenerative conditions who are unable to look for

People who are unwell	Our response
work. They have enough hidden expenses when trying to get by without this expense as well	
Unemployed, Sick with ill health , people living on their own. Low income	
Pensioners, Terminally ill - Hospital welfare officers can take time to arrange meetings with client group and backdating may be an issue	
People unable to work for medical reasons . People unable to find employment.	
III ; SEN	
The long term illnesses and the disabled as well as the old age pensioners as I fall into this group and I can't go back to work	
Disabled, unemployed, long term illnesses	
Disabled, Long term illness	
long-term mentally ill, long term sick , disabled should all pay zero, irrespective of whether they are on contribution based benefits or not	
The elderly, the sick and disabled.	
Blind, Mentally ill , Disbled, Learning difficulties	
Old Age, Disabled, Shot of wages, sickness	
Elderly, Mental Health users , Single parents, Pregnant women	
People on sickness benefit	
Not working families with children anyone with illness	
Disabled people (severely) People with severe mental health issues/conditions . Critical groups (terminally ill etc etc)	
Long term mentally ill	
If only 50 very difficult to get a job. Those unwell and elderly	
Disabled/chronically sick, people in care system peiople on sick benefit, single parents and elderly	
People with mental health problems and disabilities should be protected. But in effect all benefit claimants who are awarded minimum legal amount should not have anything cut without benefits increasing	
The elderly, those in hostels, those classified as disabled and those caring for elderly, disabled and mentally ill	
People with disability and also people with illnesses who get income support	

People who are unwell	Our response
Low income, jobless, sick or disabled, pensioners	
Unemployed, Single alone on benefits, Claimants benefits, elderly, sick single parents	
Disabled (those with both physical and mental health conditions)/ those out of work / carers	
Those on benefits; those unable to work through ill health/disability; the vulnerable	
Pensioners; ex military personnel; spouses of deceased military personnel if spouse is looking after their children; key workers; unemployed; the seriously ill who cannot work; low income workers.	
Pensioners; people who are ill or disabled.	

People who receive benefits	Our response
Anyone who receives council tax benefit who, for whatever reason, cannot work	<p>The option of protecting all claimants in receipt of 100% support was considered, however doing this had a severe financial impact on the remaining claimants.</p> <p>The option of protecting all claimants was considered, however this would mean the Council would have to absorb the shortfall and reduce spending in a different area. This was not deemed an acceptable option as it does not support</p>
Working families fully dependent on benefits , pensioners fully dependent on benefits, vulnerable single people	
People already on benefits along with pensioners who are still in receipt of benefits as of 1 April 2013 should be protected. New applications from 2nd April 2013 onwards should fall into the new rules	
People who are in receipt of benefits and not earning enough to pay	
Pensioners and people on benefits	
Vulnerable, unfit for work e.g. on ESA or Incapacity benefits , on low income etc with disabilities	
People on benefit	
People on benefits pensioners	
Everyone on benefits	
The elderly and those receiving benefit	
Pensioners and people on low income and people on benefits	
People on benefits should be protected	
Elderly, Students, People on low Income, People on benefits	
People on income support/jobseekers allowance . People working for minimum wage. People with	

People who receive benefits	Our response
children under 11 years	the Government's work incentives programme.
Those on disability living allowance . Single parents	
Severely disabled with low income/benefits . Terminally ill with low income/benefits	Please see the Full Council report for further information on this.
Pensioners on Low income/no incomes people on disability allowance who are unable to work. Single parents on low/no income	
People on Income support, Jobseekers allowance people on low income who find it difficult already (If you are working or have savings I believe you can pay)	
1. Pensioners with limited savings; 2. families where relatives are looking after disabled members, adults or children, on already limited incomes or benefits ; 3. Families or single people who have lost jobs and have run out of savings and are already relying on benefits.	
People in receipt of any benefits due to illness or disability	
Anyone currently receiving benefits should be exempt from this scheme. The rich do not need support.	
Higher rate mobility allowance (DLA) and pensioners	
Sick long term people on DLA	
Pensioners disabled and anyone receiving other benefits	
Claimants on JSA people signing on receive far less money than pensioners so this is not fair!!!	
Long term sick. People on DLA	
Low income people on benefit because of illness. Jobseekers	
Pensioners, Income support receivers, Disability claimants. JSA and ISA	
JSA	
They get income support . Very low income	
Disabled claimants, Pensioners, Claimants on incapacity benefit	
Disabled, Families with children, Long term seekers , Single mothers	
Old ge pension. Those on Benefits	
Pensioners, Disabled, Lonely parents, students, un employed (receiving JSA)	
All disabled people that cannot work. Job Seekers , Income support, Low income. Those that can work give reduced rate	

Pensioners and those who are single parents on **benefits** with more than one child. Pensioners and single parent families on benefits with more than one child. I do not mean to discriminate just it's a bit

People who receive benefits	Our response
easier for a single person on benefit with one child than those with more	
Anyone on income support or any such benefit	
Benefits /income support and low income households	
Jobseekers and low income	
Students, job seekers , disabled, mentally sick people, poor pensioners and other poor groups	
On Benefit	
People on sickness benefit . Reactive depression.	
Elderly; people on benefit .	
Those who are on long term sickness benefit and those with cancer.	
Income support or jobseekers allowance	
Disabled people income support JSA ESA pension people etc	
OAPs Adult full DLA claims	
Those already on low/no income and receiving benefits such as carers, income support. Those people who are caring for a disability/dependent individual, whilst being widowed.	
Pensioners on Pension Credit Guarantee. Single parents on low income, Refugees transferring between different benefits and low income	
Groups of people which live only on the state benefit . They have no money to come in. This concerns disabled people	
Disabled. Those on incapacity benefit . Pensioners. Those claiming unemployment benefit	
Those on very low income, ie sickness benefit etc.	
Not to change the level of support of people already in receipt	
Those on benefit and low income people	
Pensioner/Disabled person. People on benefits and people with young children	
Those groups of people who rely solely on their benefits for their income as it would make it more difficult to pay their other bills and to buy food as prices continue to rise (by the week)	
Disability people, age 60+, income support and employment allowance and support	
Existing claimants i.e. vulnerable people who are sick and disabled people of working age who are unable to work due to medical conditions (mental and physical) should be left alone and not forever stressed or harassed. New rules if needed should be applied to new claimants not existing ones.	

People who receive benefits	Our response
People with disability and also people with illnesses who get income support	
Unemployed, Single alone on benefits, Claimants benefits, elderly, sick single parents	
Receiving DLA and vulnerable adults	
Pensioners, Job seekers and people on ESA or Income support as long as their savings don't exceed ok.	
Those on benefits; those unable to work through ill health/disability; the vulnerable	
The people who should be protected who get disability benefits, employment and support allowance. Job seekers, students and the people who have finished their universities with huge debts.	

Single adult occupants	Our response
Single adult occupants as they by definition receive less support for their payments - less rubbish/recycling, less road use, less use of other services. Particularly applies to single parents	Single person's discount is not affected by these changes.
1. Unemployed; 2. Disabled; 3. Single people living on their own	
Pensioners/ Single households any age	
Pensioners, single persons and people 'genuinely' unable to work for medical or care reasons	
Disabled single parents/foster carers - single occupiers 25% discount. Invalids i.e. those unable to work	
Single people and families with 2 or more children	
Single people ; lone parents; elderly	
Old people and disabled. Those who genuinely live alone and are unwaged	
Pensioners, Students, Low income families, Single parents, Single people	
Old people, Disabled people, Genuinely single people on very low income or on no income at all	
Disabled (Adults , children), the elderly	
Unemployed, Single alone on benefits, Claimants benefits, elderly, sick single parents	
Single occupants	

Those with children and young families	Our response
Elderly, disabled and those with children under 18yrs	<p>The option of protecting families with dependants was considered, however doing this had a severe financial impact on the remaining claimants.</p> <p>Please see the Full Council report for further information on this.</p>
Pensioners and lone parents	
Single parents, disabled, students, the unemployed	
Disabled, OAPs, Single parents, parents with pre-school children	
Pensioners, lone parents	
Disabled, elderly, single parents, unemployed	
Family monoparental (Mother single) - less income - Disabled people	
Single parents with young children, Disability, Elderly	
Single parent who are not working	
Physically disabled, students, lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets	
people with children, vulnerable	
Single parent. people which support relative, over 65year-old, living in the same house and who does not have any income	
Pensioners, those with the lowest incomes, those with 2 children or less, those who have contributed national insurance for the past 3 years, those who have been UK residents for over 5 years	
People with disabilities; poor households with children; single parents	
Single parents	
Elderly, single mothers/fathers, disabled	
Single parent families, families and individuals on low incomes and those who cannot work through no fault of their own. Vulnerable individuals, such as asylum seekers	
Not sure. Old people. Families with several children who will find it difficult	
Families on low income with children	
Disabled single parents/foster carers - single occupiers 25% discount. Invalids i.e. those unable to work	
Single people and families with 2 or more children	
Elderly/Senior citizens, disabled people, parents on benefit	
Disabled; pensioners; ill; mothers with babies; low income	
Single people; lone parents; elderly	
Pensioners; single mums; low income	

Those with children and young families	Our response
1. People needing constant meds for incurable illness; short life expectancy. 2. Severely mental + disabled people and their carers. 3. Elderly infirmed. 4 Foster parents. 5. Working parents who are struggling	
Pensioners, Single parents, Low paid workers, Disabled people, Unemployed people	
Women running single parent households, The cost of paying childcare would not be worth them working if other benefits inc. council tax benefit are cut	
Pensioner, unemployed disabled with health problems, families/person claiming working tax credit	
Single parents with kids	
Low income family with more than 3 children - single mum	
Old people, disabled, single parent and unemployed	
The unemployed, Single parents , People with disability, people in part-time work, Households with total income below annual minimal wage, students, low income families with many children/dependents	
Anyone that needs it elderly, sick, single mums , job seekers. Those on low incomes	
Disabled, victims of crime, single mothers, people of Mental Disability. Vulnerable pensioners	
People with mental problems, people on benefit with more than 3 children	
Landlords take many profits. By council tax must owner or landlord this property is not me own. Family, young mum and old people	
Old age pensioners - Families with underage children	
Old aged, single parents, disabled	
Pensioners, Disabled people, Single parents	
I think that single parents on low income (below the average wage) should not have to pay . Also people in full time studies between 18-24 should not pay out of their student loans in present current economic climate	
Single parents who have children under the age of 7 years old. People who are disabled and on low-income	
Those who have disabilities of any level or those who are full time carers. Those in Hostel accommodation or those who are single parent families	
Young families, Disabled, Those on minimum way or loss	
Those on low incomes and single mums and disabled people	

Those with children and young families	Our response
Pensioners, single parents, disabled	
Disabled kids and any single parent	
Those who are unemployed not by choice and with kids	
Families, Children and Young People Old people and disabled	
Single mothers with more than 3 children	
Long-term unemployed, Disabled, Single parents with children under 5	
Pensioners, Students, Low income families, Single parents, Single people	
Elderly, Single mums, Workers who qualify, Disabled	
Families, Elderly Disabled	
People with long term illness and disability. Lone parents with young children. Those with mental health issues. Those on low income	
The poorest with children/people they need to support	
Single parents	
People on income support/jobseekers allowance. People working for minimum wage. People with children under 11 years	
Those on disability living allowance. Single parents	
Single mums should get the same benefit as they do now, as they are struggling as it is, changes will effect them really badly	
People/families with income of less than a certain amount. People with disabilities or other problems that mean they are unable to work.	
Ages 60+ Disabled people, parents with disabled children or with children under 4 years	
Pensioners, Disabled, Single parents	
Pensioners on Low income/no incomes people on disability allowance who are unable to work. Single parents on low/no income	
Single parents, Vulnerable people, Poor people	
Disabled, Families with someone with a serious MH problem esp children and children with learning difficulties	
People who are on low income; single parents; people who are vulnerable; physically and mentally disabled	

Those with children and young families	Our response
1. Pensioners with limited savings; 2. families where relatives are looking after disabled members, adults or children, on already limited incomes or benefits; 3. Families or single people who have lost jobs and have run out of savings and are already relying on benefits.	
Elderly; disabled; lone parents	
Disabled (Adults, children), the elderly.	
Disable people and families	
Lone parents; pensioners	
Pensioners and unemployed people should be protected; including single parents.	
Lone parents; disabled person; unemployed person; sick person	
Pensioners, single parents, people with children with disabilities. Women of sixty and above who are still working because of the changes to the default retirement age of 60.	
Single parents. People with disabilities, carers, parents of disabled persons	
Families with children still at school or college	
Disabled children according to household total income	
Disabled, Group with small children. Those with school and higher education getting children	
It depends on their situation. If no one is working and they have children that are in full-time education then they should be protected	
People with disabilities who live with parent/independently	
Disabled on low income. Pensioners with less than £15,000. Single parents	
Parents supporting young children	
Disabled. Lone parents	
Disabled, Families with children, Long term seekers, Single mothers	
Young people 16-25 and parents with 1-3 children	
Those with young children and disabled children	
Single parents who are not working and are on low income	
Disabled, Single parents, Those on low income	
Pensioners, Single parent with primary age children	
Pensioners and those who are single parents on benefits with more than one child. Pensioners and single parent families on benefits with more than one child. I do not mean to discriminate just it's a bit	

Those with children and young families	Our response
easier for a single person on benefit with one child than those with more	
Disabled, Single parents	
The most vulnerable groups, particularly those with children	
Older people, People with disabilities, Mental health problems, Full time students, Single parent households	
Single moms, old people	
The elderly, Parents with young children, People with mental illness or disability, Single parents. Any vulnerable person	
Single parent	
Elderly, Disabled, Young People under 20 years of age. As with one parent family	
Elderly, single parents, low income families	
Single parents and disables also pensioners	
Single mums and disabled people should be protected.	
Pensioners and elderly people. widows and single parents.	
Single mums; disable/mental or health people, less income people	
Pensioners, single parents	
Old people; families on low income	
Yes people on low income, or people bringing up their children on their own.	
Probably pensioners should be protected and families with small children (or just with children)	
Lone parents, Elderly and Disabled	
Older people, single parents, disabled people	
Old people, people who are not working, people with low income, single parents	
Old people should be protected and young couple just married with kids	
Pensioners on Pension Credit Guarantee. Single parents on low income, Refugees transferring between different benefits and low income	
Households with dependent children	
People with a lot of children to look after, People with language difficulties as it will be more difficult for them to find a job.	
Students (at university and school), the unemployed, pensioners, single parents, people with a disability	

Those with children and young families	Our response
that affects their ability to get and sustain work, people on minimum wage who earn so little they are still entitled to help with their council tax.	
Single mums	
Single parents , Disabled, Unemployed	
Disabled, Single mums/partners , unemployed	
Elderly, dissabled, unemployed/ single parent	
Elderly, Mental Health users, Single parents, Pregnant women	
Single parents , Disabled People, Unemployed	
Not working families with children anyone with illness	
Disability benefit claimants; workers expemt from income tax (low paid); full-time students; single parents claiming income support.	
Pensioners and families with school age children	
Old persons, single parents , disabled persons	
Disabled people. Single parents . Unemployed people	
I am concerned about the impact that these changes will have on child poverty. I think all families with young children , especially those on very low incomes, should continue to receive the full benefit. I think that all families with children under 5, currently in receipt of full benefit, should continue to receive it. This is because of the cost of caring for children under five and the long term negative impact of child poverty on diet and health, which is most pronounced in the early years.	
Pensioner/Disabled person. People on benefits and people with young children	
Disabled/chronically sick, people in care system peiople on sick benefit, single parents and elderly	
Young families	
Those of 50+ (due to lack of job prospects). Those with physical disabilities single parent families with children under 12 yrs	
Unemployed, Single alone on benefits, Claiments benefits, elderly, sick single parents	
Pensioners if savings under £10000. Lone parents.	
Families are already struggling to make ends meet. So people on the lowest of incomes, single parents with children and the disabled. All the most vulnerable!	
Elderly, vulnerable people and those with children.	

Vulnerable people	Our response
I don't actually think any claimant should have to have less, but I am concerned that vulnerable people will be hit hard by this. I don't think it is fair in these times that any claimant should be singled out, things are already very difficult for everyone but there must be guarantees for people with disabilities and health problems	<p>Pensioners are protected from any changes to their entitlement.</p> <p>The Council is recommending disabled people are protected in addition to this.</p> <p>The EQIA explains some of the initiatives being looked at to assist various vulnerable groups.</p>
Working families fully dependent on benefits, pensioners fully dependent on benefits, vulnerable single people	
What is this? Divide and rule? This is a scandalous approach to helping the most vulnerable in Haringey and anyone responsible for these daft proposals should hang their head in shame. Recipients of CTB are in need, withdrawing support or of support means that you are	
Disabled, vulnerable and people with severe low income	
people with children, vulnerable	
the disabled, people on long term sickness benefit, the unemployed and people on income support; in short the most vulnerable members of the community!	
Single parent families, families and individuals on low incomes and those who cannot work through no fault of their own. Vulnerable individuals, such as asylum seekers.	
Vulnerable young adults, learning disabled, other disabled people, depending on severity of disability perhaps	
Vulnerable, unfit for work e.g. on ESA or Incapacity benefits , on low income etc with disabilities	
Anyone that needs it elderly, sick, single mums, job seekers. Those on low incomes	
Single parents of disabled children (Carers), The very old, vulnerable groups presently unable to pay fuel bills not to mind council tax. Poverty groups	
Those who have disabilities of any level or those who are full time carers. Those in Hostel accommodation or those who are single parent families	
The poor and needy	
The poorest with children/people they need to support	
Pensioners , sick, disabled mentally ill,	
Disabled, Victims of Domestic Violence, Elderly, Over 50's unemployed	

Vulnerable people	Our response
To the old vulnerable and people with genuine financial problems/needs	
Vulnerable people and people who receive very low incomes should not have to pay an extra 20% because all bills and food have increased during these hard times	
Single parents, Vulnerable people, Poor people	
Vulnerable people	
Disabled, Families with someone with a serious MH problem esp children and children with learning difficulties	
Pensioners; vulnerable	
People who are on low income; single parents; people who are vulnerable; physically and mentally disabled	
People with learning problems. They should not have council tax at all.	
The vulnerable people in our community should be exempted such as the poor, disabled and pensioners.	
Pensioners and those who are physically/mentally unable to work	
Elderly, vulnerable adults, teenagers	
Vulnerable adults especially those with learning disabilities	
People with Health problems plus people with disabilities that find it very hard to work or cannot work	
People with mental health. People with learning disabilities. Vulnerable people i.e. Snr. citizens that may have dementia etc. Serious health conditions	
Elderly, Disabled, long-term illnesses (physically or mentally), Armed forces members	
Not sure, maybe - Mentally ill same as myself	
The most vulnerable groups, particularly those with children	
Older people, People with disabilities, Mental health problems, Full time students, Single parent households	
Disabled, Pensioners, Vulnerable Adults, Homeless	
People with disabilities, mental health conditions, learning difficulties	
The elderly, Parents with young children, People with mental illness or disability, Single parents. Any vulnerable person	
Disabled/mental health/unemployed/low income/special needs etc	

People that are not able to work, for example if they are a carer or disabled, those people should be

Vulnerable people	Our response
continue to get the same support.	
Students, job seekers, disabled, mentally sick people, poor pensioners and other poor groups	
Disabled and mental illness	
Those leaving care (looked after children). Those who need extra space for disabled relative.	
People on sickness benefit. Reactive depression.	
Pensioners; people with learning difficulties, etc, other disabilities. physical	
Single mums; disable/mental or health people, less income people	
Adults of working age who have learning difficulties so are unable to manage their affairs. Also those who have terminal illnesses and already have DLA care/mobility components	
Disabled people, physically and mentally. The government is bullying us and giving us constant anxiety!!!!	
People who can't work because of illness or consequences of an accident	
Vulnerable, OAP, Disabled, Mental health, Problem alcoholics, Those are always targeted	
Vulnerable people/children. Poor, mental and Disability	
Disabled, learning difficulties, elderly, refugees etc. People on low income, people out of work or no income. pensioners	
Pensioners, old people and people who cannot help themselves , work or do something	
Pensioners, Disabled, Vulnerable people	
People with mental health problems and disabilities should be protected. But in effect all benefit claimants who are awarded minimum legal amount should not have anything cut without benefits increasing	
The elderly, those in hostels , those classified as disabled and those caring for elderly, disabled and mentally ill	
Existing claimants i.e. vulnerable people who are sick and disabled people of working age who are unable to work due to medical conditions (mental and physical) should be left alone and not forever stressed or harassed. New rules if needed should be applied to new claimants not existing ones.	
Receiving DLA and vulnerable adults	
Those on benefits; those unable to work through ill health/disability; the vulnerable	
Families are already struggling to make ends meet. So people on the lowest of incomes, single parents	

Vulnerable people	Our response
with children and the disabled. All the most vulnerable!	
Elderly, vulnerable people and those with children.	

Students and those in full time education	Our response
People over 65 and students in full time education	Students do not have to pay Council Tax and are not entitled to Council Tax Support; they will not be affected by these changes.
Single parents, disabled, students , the unemployed	
Long term sick and disabled people, people in full time education	
Physically disabled, students , lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets	
Physically disabled, students , lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets	
young people , unemployed people, people on very low wages, old people, disabled people	
students unemployed disabled old people	
The unemployed, Single parents, People with disability, people in part-time work, Households with total income below annual minimal wage, students , low income families with many children/dependents	
Students - OAP's	
I think that single parents on low income (below the average wage) should not have to pay . Also people in full time studies between 18-24 should not pay out of their student loans in present current economic climate.	
Pensioners, Students, Low income families, Single parents, Single people	
Older people, People with disabilities, Mental health problems, Full time students, Single parent households	
Elderly, disabled and students	
Pensioners and students and disabled people	

Students (at university and school), the unemployed, pensioners, single parents, people with a disability that affects their ability to get and sustain work, people on minimum wage who earn so little they are still

Students and those in full time education	Our response
entitled to help with their council tax.	
People of working age who are unable to work - eg due to disabilities, or if they are carers, or out of work. People who are working but on low incomes. Full-time students	
Older people, People with disabilities, Mental health problems, Full time students, Single parent households	
Elderly, disabled and students	
Pensioners and students and disabled people	
Students (at university and school), the unemployed, pensioners, single parents, people with a disability that affects their ability to get and sustain work, people on minimum wage who earn so little they are still entitled to help with their council tax.	
People of working age who are unable to work - eg due to disabilities, or if they are carers, or out of work. People who are working but on low incomes. Full-time students	
Disability benefit claimants; workers exempt from income tax (low paid); full-time students ; single parents claiming income support.	
Elderly (over 60) and full time students	
The people who should be protected who get disability benefits, employment and support allowance. Job seekers, students and the people who have finished their universities with huge debts.	

Unemployed people and those on low incomes	Our response
Unemployed, Low income	The option of protecting all claimants in receipt of 100% support was considered, however doing this had a severe financial impact on the remaining claimants.
Pensioners; people in work but below £10,000/yr income	
Disabled, those in poverty	
Old people, people with small incomes who can't afford to look after their families	
Single parents, disabled, students, the unemployed	
People with disability and unemployed	
1. Unemployed; 2. Disabled; 3. Single people living on their own	

Unemployed people and those on low incomes	Our response
<p>Disabled, elderly, single parents, unemployed</p> <p>Disabled, vulnerable and people with severe low income</p> <p>Pensioners and disabled and working people with low incomes</p> <p>Family monoparental (Mother single) – less income – Disabled people</p> <p>Disability, sick 40-50 and 60 unemployed</p> <p>People with low income, Disabled people</p> <p>People that are unable to work due to illness or disabilities and people with low income</p> <p>Physically disabled, students, lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets</p> <p>At this stage with so many people trying to find work, it's more about can they afford these changes. I'm sure most of them need much more help then they actually get</p> <p>the disabled, people on long term sickness benefit, the unemployed and people on income support; in short the most vulnerable members of the community!</p>	<p>The option of protecting all claimants was considered, however this would mean the Council would have to absorb the shortfall and reduce spending in a different area. This was not deemed an acceptable option as it does not support the Government's work incentives programme.</p> <p>Please see the Full Council report for further information on this.</p>
<p>young people, unemployed people, people on very low wages, old people, disabled people</p> <p>Pensioners, those with the lowest incomes, those with 2 children or less, those who have contributed national insurance for the past 3 years, those who have been UK residents for over 5 years</p> <p>students unemployed disabled old people</p> <p>Single parent families, families and individuals on low incomes and those who cannot work through no fault of their own. Vulnerable individuals, such as asylum seekers</p> <p>Low income and the disabled.</p> <p>People who are in receipt of benefits and not earning enough to pay</p> <p>Families on low income with children</p> <p>Low income - Sick and Disabled. Older people out of work</p> <p>People on disability benefits and income support benefits</p> <p>A group with low income</p>	

Unemployed people and those on low incomes	Our response
Pensioners; disables; low income	
Low income	
Disabled; pensioners; ill; mothers with babies; low income	
Pensioners; single mums; low income	
J.S.A. recipients; ESA both levels	
Unemployed and disabled persons	
Pensioners. People who are unemployed - especially with no savings. Disabled people.	
Pensioners, Single parents, Low paid workers, Disabled people, Unemployed people	
Old people, disabled, single parent and unemployed	
Disabled on low income especially families on low income especially	
Unemployed people	
The unemployed , Single parents, People with disability, people in part-time work , Households with total income below annual minimal wage, students, low income families with many children/dependents	
Anyone that needs it elderly, sick, single mums, job seekers. Those on low incomes	
People who haven't got a good full time job and are not earning much	
Single parents of disabled children (Carers), The very old, vulnerable groups presently unable to pay fuel bills not to mind council tax. Poverty groups	
People on genuinely low incomes and disabled people on low incomes	
People with or suffering from disability - people retired/taking early retirement due to ill health, people on pensions/low income	
Unemployed disabled who cannot work, pensioners, people on low wages	
Short-term unemployed who can evidence genuine and active attempts to gain employment	
Unemployed disabled	
Single parents who have children under the age of 7 years old. People who are disabled and on low-income	
The groups of people who have less money or less income and he people that are unemployed and who have no job.	

Unemployed people and those on low incomes	Our response
I think people who only work part time should pay as little as possible	
All ages of unemployed household	
Elderly and people on JSA, if people on JSA have to pay 20% towards Housing benefit instead of getting 100% this would mean more property for families. How are we suppose to manage JSA is not enough money to pay extra 20% as it is. JSA claimant find it hard to manage to the raising of Fuel bills and everyday living	
Young families, Disabled, Those on minimum way or loss	
Pensioners. Disabled which needs to be proved unemployed, low paid, with savings and investments under £5000	
Disabled pensioners and people on low incomes	
Those on low incomes and single mums and disabled people	
who does not work or stopped work or is sick	
People over 6p yrs, disabled people, people on low income	
Pensioners and anyone on low income	
OAP, Disabled Residents, The low paid and below minimum wage	
Those who are unemployed not by choice and with kids	
People on low wages should be protected	
Pensioners and people on low income and people on benefits	
Pensioners, People with disabilities and low income	
Sick, Old, Disabled and Poor	
The poor and needy	
The pensioners, Low income	
Long-term unemployed, Disabled, Single parents with children under 5	
Elderly. Disabilities, Low income	
Pensioners, Students, Low income families, Single parents, Single people	
Who gets benefit because they have limited income	
Pensioners, People with disabilities, People on incapacity, People with long term illness conditions. Jobless people	
Elderly, Students, People on low Income, People on benefits	

Unemployed people and those on low incomes	Our response
People with long term illness and disability. Lone parents with young children. Those with mental health issues. Those on low income	
The poorest with children/people they need to support	
The poorest	
Old people, Disabled people, Genuinely single people on very low income or on no income at all	
Unemployed and Pensioners disabled	
People/families with income of less than a certain amount. People with disabilities or other problems that mean they are unable to work.	
Poor, Disabled	
Severely disabled with low income/benefits. Terminally ill with low income/benefits	
Disabled, Victims of Domestic Violence, Elderly, Over 50's unemployed	
Lower income groups and pensioners on low income	
The unemployed, Disabled, OAP	
Those people without any savings in a very difficult financial situation, maybe unemployed?	
Student. Low income	
Pensioners on Low income/no incomes people on disability allowance who are unable to work. Single parents on low/no income	
Vulnerable people and people who receive very low incomes should not have to pay an extra 20% because all bills and food have increased during these hard times	
People on Income support, Jobseekers allowance people on low income who find it difficult already (If you are working or have savings I believe you can pay)	
Single parents, Vulnerable people, Poor people	
Pensioners should be protected, especially those who are on low pensions and live on their own.	
People who are on low income; single parents; people who are vulnerable; physically and mentally disabled	
1. Pensioners with limited savings; 2. families where relatives are looking after disabled members, adults or children, on already limited incomes or benefits; 3. Families or single people who have lost jobs and have run out of savings and are already relying on benefits.	
Elderly, sick and disabled people and poor people who have no other income, like fat cats have	

Unemployed people and those on low incomes	Our response
<p>Pensioners and unemployed people should be protected; including single parents.</p> <p>Lone parents; disabled person; unemployed person; sick person</p> <p>People of working age who are receiving low income. ,most of them are seeking for jobs but they are not able to get any. How they will pay for Council Tax?</p> <p>Disable people and people with low income under 12000 £ - 13000 £ per year</p> <p>Disabled; Those whose earning is genuinely classed as so low they require assistance.</p> <p>Disabled, Low income families</p> <p>The vulnerable people in our community should be exempted such as the poor, disabled and pensioners.</p>	
<p>Low income people on benefit because of illness. Jobseekers</p> <p>Disabled on low income. Pensioners with less than £15,000. Single parents</p> <p>Low income - unemployed</p> <p>They get income support . Very low income</p> <p>Students; OAPs; unemployed; disabled</p> <p>Single parents who are not working and are on low income</p> <p>The group who are they have a low income</p> <p>Disabled, Single parents, Those on low income</p> <p>Pensioners, Disabled, Lonely parents, students, un employed (receiving JSA)</p> <p>All disabled people that cannot work. Job Seekers, Income support, Low income. Those that can work give reduced rate</p> <p>Pensioners, Seriously disabled, very poor (ie in fuel poverty etc)</p> <p>Unemployed. Disabled. Recently unemployed</p> <p>People with low income</p> <p>The poor class</p> <p>Disabled/mental health/unemployed/low income/special needs etc</p> <p>Low income</p> <p>Disabled/income support</p> <p>Elderly, single parents, low income families</p> <p>Benefits/income support and low income households</p> <p>Jobseekers and low income</p>	

Unemployed people and those on low incomes	Our response
Students, job seekers, disabled, mentally sick people, poor pensioners and other poor groups	
Unemployed, Sick with ill health, people living on their own. Low income	
People with less income, Disabled people who are unemployed and people with financial difficulties	
Pensioners and the very poor	
People with severe disabilities. People in extreme poverty. People in low income employment	
People unable to work for medical reasons. People unable to find employment.	
People with disabilities and low income or on state benefit	
Pensioner, disabled and very low income	
People on very low incomes	
The unemployed and retired	
Single mums; disable/mental or health people, less income people	
The people on low income and not working.	
Old people; families on low income	
Disabled. Pensioner. Unemployed and people with bad health.	
Yes people on low income, or people bringing up their children on their own.	
Disabled people and families where only 1 adult works. People on low incomes	
Those who cannot make up the difference either because their wages or benefits are too low.	
Disabled to sick people and people on income support	
Elderly, low income	
Old people, people who are not working, people with low income, single parents	
Pensioners, unemployed. Those on low income	
Elderly, disabled, low income families	
Disabled, unemployed, long term illnesses	
Pensioners - disabled. Low income families.	
Those already on low/no income and receiving benefits such as carers, income support. Those people who are caring for a disability/dependent individual, whilst being widowed.	
Retired groups of people and out of jobs people should be protected from changes and continue to get the same level of support as they do now	

Pensioners on Pension Credit Guarantee. Single parents on low income, Refugees transferring between

Unemployed people and those on low incomes	Our response
different benefits and low income	
Low income people. No one works within the household	
Vulnerable people/children. Poor, mental and Disability	
OVER 60S AND MINIMUM 24 HOUR WORKING PEOPLE AND ALSO UNEMPLOYED PEOPLE	
Students (at university and school), the unemployed, pensioners, single parents, people with a disability that affects their ability to get and sustain work, people on minimum wage who earn so little they are still entitled to help with their council tax.	
people on low income like me, or ill people....duh. Even if I am working is already a big struggle, and I still don't really see the value of paying council tax at all, even though I pay it. I frankly think it's a rip-off. Even though the benefit is paying about half of it. I am still struggling. What am I getting for the £ 65 a month that I am paying toward Council Tax? I can buy food for almost 3 weeks with that money.	
Long-term unemployed, those with disabilities, people who cannot work because they are caring for members of their families.	
People of working age who are unable to work - eg due to disabilities, or if they are carers, or out of work. People who are working but on low incomes. Full-time students	
Disabled, Unemployed	
Pensioners, Disabled, Very low income families	
Unemployed - claiming JSA	
Disabled, learning difficulties, elderly, refugees etc. People on low income, people out of work or no income. pensioners	
Pensioners and unemployed people	
Old Age, Disabled, Shot of wages , sickness	
Who could not find work	
Pensioners, disabled and those in poverty	
Single parents, Disabled, Unemployed	
Disabled, Single mums/partners, unemployed	
Old Age pensioners. The poorest people . People with disability	
Elderly, dissabled, unemployed /single parent	
Pensioners, Disabled, Unemployed	

Unemployed people and those on low incomes	Our response
Single parents, Disabled People, Unemployed	
Disability benefit claimants; workers exempt from income tax (low paid); full-time students; single parents claiming income support.	
Poor people on low income and disabled people	
Those on benefit and low income people	
Pensioners, unemployed , disabled, low income families	
Disabled people. Single parents. Unemployed people	
Pensioner, Unemployed	
Larger families. Where head of family is working but on a low income .	
The poorest.	
Elderly, Unemployed, Low income , If you do not earn or earn enough how can you pay this high tax	
Old people, people with low income and disabled people	
Low income , jobless, sick or disabled, pensioners	
Unemployed, Single alone on benefits, Claimants benefits, elderly, sick single parents	
Pensioners, Job seekers and people on ESA or Income support as long as their savings don't exceed ok.	
Old people. People on very low incomes	
Disabled, unemployed and elderly should be protected	
People like me. I only earn £48.60 per week and I have a wife who does not work. I have a daughter who goes to Barnet college as a full time student	
Pensioners; ex military personnel; spouses of deceased military personnel if spouse is looking after their children; key workers; unemployed; the seriously ill who cannot work; low income workers.	
Families are already struggling to make ends meet. So people on the lowest of incomes, single parents with children and the disabled. All the most vulnerable!	

Carers	Our response
Single parent. People which support relative, over 65year-old, living in the same house and who does not	The EQIA explains some of

Carers	Our response
have any income.	the initiatives being looked at to assist various vulnerable groups.
Pensioners, single persons and people 'genuinely' unable to work for medical or care reasons.	
Disabled single parents/foster carers - single occupiers 25% discount. Invalids i.e. those unable to work	
1. People needing constant meds for incurable illness; short life expectancy. 2. Severely mental + disabled people and their carers . 3. Elderly infirmed. 4 Foster parents. 5. Working parents who are struggling	
Disabled with long term disabilities, with ESA and full time carers	
Those who have disabilities of any level or those who are full time carers. Those in Hostel accommodation or those who are single parent families	
People with less income	
Disabled people, Carers, blind people, old people, people with learning difficulties	
Disabled (those with both physical and mental health conditions)/ those out of work / carers	

Other comments about who should be protected
In relation to Q2, £10,000 isn't a lot of money with the increased expenses people encounter. £15,000 to £20,000 seems a bout more reasonable.
Council have to look more carefully to who gets these benefits. Many people receiving council tax don't deserve it.
I have constantly asked my landlord to move me to a cheaper band house as my income does not cover outgoings. I would have to make myself and family homeless if I did not receive support of Housing Council Tax benefit. Haringey hasn't given us a pay rise for 3 years, as I work for Haringey I am finding it very difficult to live. I was decanted to this property by my housing because they sold the previous flat. Council tax should be fairer – equal to all – bring back a people tax. Bring back people tax. Why should 1 household member be responsible for other members who cannot find work? As workers are working on low incomes it takes 3 days to cover rent let alone council tax.
Everyone who is protected now should be protected
What is difficult is that those who may be on a benefit who can't work because of illness like myself who only get a certain amount to live on each week, with this extra amount to come out and pay for council tax is making it hard for us to have the necessities like food, clothing

Other comments about who should be protected
and shelter.
Physically disabled, students, lone mothers, orphans, under 18, pensioners, over 60, foreigners and anyone who can not live with the income that he gets.
Pensioners, those with the lowest incomes, those with 2 children or less, those who have contributed national insurance for the past 3 years, those who have been UK residents for over 5 years
Pensioners and those that have previously contributed to society.
No one. Why should other people work hard to fund the lifestyle choices of others? My friends have had their legs blown off and still manage to work harder than most able bodied people.
Isn't this discrimination? Surely C.T.Benefit should be given to all who are in need.
People who don't have any savings in their accounts. People with their big balances and rich with big amounts should be taxed heavily in all walks of life.
Young = old
No
All the groups who is not British
Answered Don't know for Q1 to Q4
Groups that need it not the ones that do not like worker that claim
Can some one let me know
All groups
People who, or who family, have paid tax and insurance in this country for at least 30 years
Everybody on Benefits is obviously in need. The creators and supporters of this policy are financial abusing the needy; they are taking away people's living rights. I strongly believe this is a big crime.
Only if the claimants whom would get less support are the ones who are much better off than the ones who are worse off.
I assume this refers to single occupant reduction. No info in supplied documents to answer /inform opinion
Homeless People, Disabled parents with under 18 years children and old people
Disabled, victims of crime, single mothers, people of Mental Disability. Vulnerable pensioners
Landlords take many profits. By council tax must owner or landlord this property is not me own. Family, young mum and old people
40's and under
You should base the amount of benefit on what income the person receives. Some people are already on the breadline
Those with disability or which really deserve help from the council

Other comments about who should be protected
No groups of people should be protected everyone should be able to contribute something towards council tax
Old people should be protected and refugees
No information provided
I am a severely disabled person and my condition is progressive. My son looks after me for 36 hours a week, but don't live with me. I have a two bedroom so not only will I be paying C/T in April bit I will also be paying 15.00 a week rent. I will have less to live on after April and moving may take some time. Disabled people should not be targeted you should be targeting people who don't want to work and not people who are unable to work.
I just cannot see how I would be able to pay council tax from the little pension that I received
People who have worked hard until they retired and have paid taxes fully
Pensioners, Disabled, Carers
But if your over 60 or more and live alone you should get a bit of help like me.
This is an unfair question. Pensioners are owed or entitles at they have worked all their lives. Everyone should pay according to their means
Privatise British and EU citizens. No benefits to foreigners outside of EU e.g. Turkish
To the old vulnerable and people with genuine financial problems/needs
Try to be fair to working people - life for us is hard too
All
They are people living together don't pay anything , one partner is working and paying nothing
Young people leaving home
The elderly and people that have a valid reason for not being able to work
Council tax benefit claimants should not be subsidising other CTB claimants. Any subsidy should be funded by an increase in council tax or other council income.
East European
Me
People who receive less money
Elderly, Disabled, long-term illnesses (physically or mentally), Armed forces members
Homeless People
People who need it only
Pensioners, Disabled persons, People unable to work due to circumstances beyond their control

Other comments about who should be protected

It would disadvantage people from trying to save from their wages if they felt that trying to save more for their future was being lost by council tax

Those leaving care (looked after children). Those who need extra space for disabled relative.

We are saving the Council money for caring for our love ones. We shouldn't pay anything. Shouldn't pay at all as a carer.

The Government would have to decide in doing what they want to do I have no say

The richer the person is the more tax they should pay. But all we seem to see at the moment is the government attacking the vulnerable people and it must stop.

I don't know politics not good on these things - we won't win

Those already on low/no income and receiving benefits such as carers, income support. Those people who are caring for a disability/dependent individual, whilst being widowed.

People who have lived and worked, paying taxes, not Asylum seekers or immigrants from Eastern Block

People living in the lowest band houses i.e. A,B,C and people who are not landlords. Take more from Landlords - squeeze them not the poor.

Age 50+

People with money should pay something towards the tax.

Empty properties

Single occupancy

Single occupants; people with no income other than savings more than £10, 000

The only thing I recommend is to tax people who got a lot of rents from the Government. You should tax them 30% of what they get.

Religious Leaders

People are working

Every one

If only 50 very difficult to get a job. Those unwell and elderly

Everybody

All people on the country

Pensioners not living in properties in the top 3 bands that is higher income pensioners should not be protected. People with disabilities if they get ESA or appealing against an assessment that they don't deserve ESA

The same categories as now should receive 100% benefit. This is not a neutral question it seeks to get an answer supporting the council's proposals.

Other comments about who should be protected
People with mental health problems and disabilities should be protected. But in effect all benefit claimants who are awarded minimum legal amount should not have anything cut without benefits increasing
Those with savings of above £10k
All people
Pensioners; ex military personnel; spouses of deceased military personnel if spouse is looking after their children; key workers; unemployed; the seriously ill who cannot work; low income workers.

Appendix P16: Other comments about the draft scheme

Equal application of the Government's reduction	Our response
I think applying the cuts across all groups is fair	<p>The Council is recommending an equal reduction of Council Tax Support across all working age claimants in line with the reduction in Government funding. Pensioners are protected from any reductions in support. It is recommended that claimants in receipt of one of the following are also protected:</p> <p>Attendance Allowance (including Constant AA) * Disability Living Allowance (including Care/Mobility components) Severe Disablement Allowance (including</p>
It does not address the issue of single adult occupancy	
I am very concerned about the implications of this and the effect it will have on equality in the borough, as well as personal health. I really believe it is unfair that claimants have to be hit with further reductions when the pressure is on in so many other areas already. I worry that these are the kind of policies which will cause a lot of suffering and hard ship and think that Haringey council must continue providing support for all vulnerable people. In a time of recession therefore all the unemployed are vulnerable and will need support. I personally feel given my own circumstances that support for people with illness and disabilities as well as a history of homelessness should be prioritised, but this is not a choice I am happy to make and makes me feel very stressed and unhappy to do so. I speak as someone who regularly uses mental health services in the borough, and is concerned about the proposals as they will entail a very stressful outcome. People already are having to chose not to eat to pay their utility bills, the council tax reduction scheme is going to add to many people's problems and really should not go ahead like this.	
I fully support the idea that every household of working age should be contributing something towards council tax. Council tax is a large monthly bill for me and to me it seems impossible that anyone who is able to have savings of 10,000 pounds would warrant protection from paying council tax. I would support the threshold going even lower to 7,000 even. I think even a contribution of 10 or 20 pounds per month from lower income families sends a message that people need to contribute to our community. Every neighbour within 5 houses of me is on housing benefit and probably council tax benefit too, it makes me want to leave the area rather than plough my earnings into a community where no one works. I would welcome a tough approach on the council tax reduction scheme which targets those who currently pay nothing towards council tax.	
Savings have to come from somewhere. I think the proposals are fair.	
In order to get the money you need council tax should be increase and those with higher earnings pay and the other groups should be exempt or given full benefit	

Equal application of the Government's reduction	Our response
I fully and strongly support any reduction in council tax benefits and all other benefits	<p>Exceptionally SDA) Long Term Rate Incapacity Benefit Mobility Allowance/Supplement Working Tax Credits – Disability element</p> <p><i>* DLA to be replaced by PIP from April 2013</i></p>
As a working person and a tax payer, my council tax is higher because of all the reductions offered to so many people who actually should be paying their fair share. The government's help to Haringey to cover the support given to unemployed people comes from my income tax, and should be instead spent on helping people back into work, not actively encouraging them to stay at home claiming benefits.	
The proposed scheme should take into account: the amount of household income; number of dependents in the household; and the type of family (e.g. lone parent, double income or single income family).	
Any person on low income regardless of band should pay the band A 20% rate as there will be people living in areas allocated by the council.	
We should all be treated as equal - I don't think we should be classify as a group	
All I can tell you is that I am earning £300 a month and that life is a bitch the way it is. so everything that will make it worse is not going to help.	
I'm on IB. I already pay towards my council tax. I can't afford to pay any more.	
If this scheme goes through I will not b able to afford to pay my bills. You need to take this into account before taking people to court in future.	
I can barely pay for my gas/electric bills on what I receive now! Any more expenses and we will be in trouble!	
Those who have NEVER contributed to UK should NOT receive any benefit of any kind for a minimum of one year. Asylum seekers should join the UK armed forces and sent to frontline services.	
People with expensive cars and expensive lifestyles don't deserve to get council housing benefit. Make strong investigations about people's applications.	
I do not agree with the council tax reduction scheme because I will have to contribute to my council tax and I can't afford it.	
I personally do not think this scheme will help whatever the government is trying to achieve. This is only going to make the poor poorer!	
I think you have to have reductions but look at other services first. This might affect the poorest people who are probably finding it hard. What about the W4 bus may be cut those down or turn off some lights.	
This is unfair as it hits the poorest and disabled	
It won't work. JSA is just enough to keep alive on. You will create poverty and crime. This will end up in having to pay more.	

Equal application of the Government's reduction	Our response
Why should I as a tax payer subsidise other council tax people who are on line income. I am all for the Government in cutting council tax benefit.	
It will cause more who can't afford it to be n the poverty line through no fault of their own.	
Poor people who are disabled and rely on benefits will not be able to afford to pay out of their already reduced benefits. Do not take away their council tax benefits.	
Many people on benefits struggle with their day to day living expenses, so having to find more money to pay yet another tax is just demoralising.	
Does not appear to say anything about the single person discount, which I believe SHOULD continue. Overall the proposals and government policy look a lot like a return to the poll tax (everyone having to pay at least 20%). Look what happened in 1990 - Poll Tax Riots.	
If council taxes go up, all people of working age that could be working, including lone parents, unemployed etc should take on their share of the rises. No single person discount should be applied to any one. The tax is on the property, not the amount of people living there.	
why shouldn't the benefit be covered by the council	
This is the wrong time for this to be put into action, due to the state some people are working only part time or not at all, they still need to find money for every day things.	
It is only fair that claimants start to pay something towards their council tax. In a typical band D property, claimants would be paying only £5.73 per week towards council tax, this is very little and we are all feeling the pinch, it is time we all feel the pinch not only some of us.	
To propose this for all people of working age is completely ridiculous. Many people who are too ill or disabled to work are 'of working age' but are physically incapable of working. This is unfair and completely heinous.	
People in receipt of benefits receive an amount that is determined as the minimum needed to be able to live on and function in society. Having to dip into these benefits to make up for a shortfall in Council Tax Benefit means they will have less than the Government determines they need to make do. Therefore these proposals will place residents who are in this situation with a dilemma as to where they will find the money to pay the Council Tax they used to receive full benefit for. Should they get into arrears with utilities companies and risk disconnection of services? Should they go cold during winter? Or perhaps not feed them properly, and see their health suffer? There is no justification for asking residents, who are already living on the lowest means the Government says they require to live on, to use those benefits to pay for the shortfall of Council Tax	

Equal application of the Government's reduction	Our response
Benefit.	
Pensioners should be exempt as on obviously low income. Single households or one income households should have a reduction otherwise they will be paying 50% more than households with 2 incomes not fair	
We need to cut our cloth according to our means. If people can't afford to live in Haringey they should move somewhere they can afford to live rather than rely on subsidies. We also need to improve our council tax collection rates and enforcements.	
You don't have to pass the costs on to the most vulnerable! People on benefits already have the least amount they need to survive, these proposals would impact on them the most!	
I live in a household where both adults work full time and extremely hard to support ourselves. We have concerns that the money needed to fund council tax benefits will come from those that currently pay the full amount. I hope this will not lead to council tax rises for those that pay their way. I understand that some people are vulnerable and need help but am very shocked to hear that 1 in 3 households don't pay council tax. That is quite a burden for those that pay.	
I do not think that pensioners should be automatically protected. I think entitlement should be means tested as other benefits are. It is unfair to expect working people on modest salaries to subsidise wealthier pensioners simply because they are pensioners.	
It's disgraceful that people who have contributed in some way will be penalised due to cuts, government inadequacies, political posturing and over crowding in the UK.	
As the Government keep on telling us, this is a period of austerity and people are already suffering with cuts to various ways of life. This is more pressure on already highly pressured people. Some people receiving Council Tax Benefits are suffering with mental health problems and this could be the tipping point for them to hurt themselves further or start hurting themselves if they haven't already.	
Need to be clear about who will lose out and why.	
As usual the workers will have to pay for the lazy scroungers in this borough who when there was work never wanted to get up and seek work. This borough attracts lots of people who are not able to work or who do not want to work and therefore there will always be a divide where those who get off their backsides and get up in the morning will have to pay for the lazy devils who lay in bed until the early afternoon or sit watching daytime TV get all the help and benefits. There are lots of people where I live who claim benefits yet run top of the range cars, go on holiday every year how do they do this by claiming and working. Benefit could be	

Equal application of the Government's reduction	Our response
saved if you published more freely how people could report anonymously and put details on line of how to report it. The thought that I will have to pay more council tax because of the cheats and lazy scroungers who don't want to work is infuriating	
I don't understand why it is necessary as there are so many people already in the need of benefits and will struggle to get by without them	
It is crucial to protect the most vulnerable from government cuts to ensure that people have enough money for a basic healthy life.	
Stop spending my money on other people, please.	
I do not think Council tax benefit should be reduced - try living on benefits to see how important they are. However, you should pursue those that do not pay, even though they can pay, i.e. they have jobs!	
If I get Council Services, I should pay for them. No mention of allowance for single occupancy. I would be prepared for this to be cut as well.	
The government cuts are inhumane. All groups should be protected. I disagree with all the cuts to benefits. It will cause terrible hardship.	
The Council should say 'NO' to implement the scheme and organise a protest movement with other labour councils! There should be no cuts to recipients who are in enough hardship economically already.	
Remember the "Community charge" expecting people to pay something regardless of whether they can afford to or not will result in a false economy - money you save will be spent trying to recover money from people with none.	
Should be based on current earnings not value of home	
Not at the expense of people suffering financial hardship or unemployment.	
Add Q1 This would read the contribution on more people but not equally. Q2. Take from those who live high life not those who have worked hard to save. Q3 It's not worth the paperwork and hassle. Q4 One should be on top of their eligibility in a timely manner	
I don't agreed that alcoholic and drug addicts should get help	
This resembles the Poll tax - Why should working person pay CT. It's unreasonable. I noticed that no mention of single person discount - will they be affected?	
I am willing to make a contribution to the National debt	
Completely out of touch. I work as a cleaner with lowest wages. I can't afford high increases on council tax	

Equal application of the Government's reduction	Our response
Council has awarded benefit to those deemed in need. Reducing the benefit would cause hardship. The government is yet again forcing councils to make unfair decisions.	
I am concerned about the impact on children	
Make certain that people with children can afford any tax reduction!!	
People who are unemployed with no income other than JSA etc should still receive full council tax benefit as it would be an extra struggle to support themselves otherwise	
Funding for underprivileged people should not be stop regarding council tax	
It's a joke if you are on benefits you can not afford any extra out goings. It's not fair or right.	
The council tax should be less for people with low income.	
I think it's generally a good idea that everyone pays something to the council for providing services; then they will value them more.	
Seems OK under the circumstances	
Clamp down on people who should not receive benefit and reduce council tax on others.	
I think the reduction should only affect the 2 in 3 households that receive 100% council tax that are on job seekers or income support	
It seems fair to reduce everything by 20% but you need to protect the poorest	
Everyone should contribute people paying already should not pay anyone	
I agree	
It should not change for single mums full stop	
Everyone should pay some council tax. They should be no such thing as a free ride. Everyone pays in this world	
We should all receive good reductions	
It needs to be applied fairly with regulations to ensure those who would be most impacted from the loss of this assistance could be helped through other measures	
I think that everyone that is able to work should have to contribute and then I believe that there should be priority given to people who are born in this country	
What ever your decision is, it must be a fair system that will work for every household in Haringey and avoiding pushing people into deeper poverty	
All pensioners regardless of their savings should be treated equally. Some might have worked very hard all	

Equal application of the Government's reduction	Our response
their life to maintain their standard of living. Please do not change their savings to pay council bill. Let them live properly	
I think the very rich group of people should be paying more council tax and not get away with not paying	
Every household in Haringey should have to pay something towards council tax that would be more fair to all who have to pay	
Q2 threshold is too low. Should be £20,000 savings or investments. Everyone who lives, owns or rents within the borough should contribute towards council tax	
Everyone should pay council tax, even pensioners as everyone uses at least one council service weekly (rubbish collection). If we are all in it together then NO-ONE should be exempt, neither those on full benefits, those in work or retired pensioners.	
I pay enough council tax already. I don't want to pay more to subsidise non-working families. Everyone should pay! Everyone gets their bins emptied! Also, council tax has gone up so much because a quarter of it pays council pensions. The easiest way to cut council tax is to make council employees pay towards their own pensions, not expect people who don't even have a pension (private sector) to pay for other peoples pensions!	
I find this draft council tax reduction scheme interesting but I'm not agreeing with the idea of reducing payments to all working age claimants by an equal	
I should say people are getting benefit at least should pay something and people are working get more discount than now	
The council total discretion to absorb the 10% reduction in the central government grant. Why has it not done so? Many of the remaining questions are irrelevant. Many households do not own coputers and cannot afford the cost of running them.	
Every household of working age does not have job. I think it is difficult to pay something towards their council tax bill. If it is about a household that is working it should not be equal	
It's not realistic. Don't agree with blanket effect policy does not allow for individual assessment in priority groups and exceptional circumstances or hardship	

Levels of savings and investments	Our response
I think the savings amount should be reduced to £5,000. Anyone with more than £5,000 in savings and/or investments should not be entitled to assistance. I would also say that anyone who is entitled to less than £5.00 (not £1) should not be eligible for assistance.	It is recommended that the level of savings and investments allowed by claimants is reduced to £10,000.
Q2 Over £20000 I would agree; Q4 Considering the fact that like ourselves we paid for years without realising that we could claim therefore lost out. More help for those who do not understand council procedures and make things plainer to understand.	
I have savings because I need to move out of this flat and buy my own property. If you remove the entitlement I will never be able to buy my own place.	
I do not have savings but why should people who have worked hard and saved paid their taxes so the lazy scroungers can eat, get education and NHS treatment be penalised again. No they should not be penalised they have worked hard and do not deserve to be "discriminated against" because they have worked hard and put money aside for a rainy day.	
Add Q1 This would read the contribution on more people but not equally. Q2. Take from those who live high life not those who have worked hard to save. Q3 It's not worth the paperwork and hassle. Q4 One should be on top of their eligibility in a timely manner	
People with savings of £10,000 should not be entitled. It means someone who is unemployed with an income of £71 per week JSA and no savings will have the same reduction as someone with a lot of money saved. Start charging people who don't recycle rubbish instead.	
You could save paper and money not repeating the info pages 1-3 in the accompanying leaflet	
Let people keep their life time savings for emergencies or for better retirement years. Target all the so called single mothers single people who live with partners who have very good wages. All the single mothers I know of are not single at all and live very well. Target those who fake disability	
I can't believe anyone with £10,000 would get a reduction.	
Capital cut off should still be kept at £16,000 as this penalises people who have worked very hard in the past but have got into this predicament of having to claim. May be as a result of unemployment due to redundancy, sickness or incapability.	
As council tax is already extremely high, I strongly feel that you should be looking for the funding from elsewhere rather than from the already over-stretched council tax payers.	
Re Q2 Dropping from £16,000 to £10,000 is a 37 1/2 percent drop - surely a 20% reduction or thereabouts	

Levels of savings and investments	Our response
would be fairer e.g. £13,000?	
Seems fairly reasonable to me. The only proposal I am a little concerned about is allowable backdate period (mth in which claimed) should be 30 days and allowable savings £10k	
20% = too much 10% and 5% according to the groups of people - council tax are the high to start with.	
I think council tax should be on the rich and the government should find other means to cover this area	
I feel strongly that every effort must be made to support those on low incomes. I do feel that if people have savings then they could use part of them to pay council tax £10.000 is not an unreasonable threshold	
£10.000 does not appear to be a lot of saving. Removing the entitlement for values over £1 would appear reasonable - £2 say	
Q2 threshold is too low. Should be £20,000 savings or investments. Everyone who lives, owns or rents within the borough should contribute towards council tax	
Pensioners should be not have to be means tested below these original savings £16.000. They worked hard to have this if amount saved it is reduced not taxed	
You need to be careful, excluding individuals with savings as there is a possibility that this savings will be used for a mortgage deposit. for I have savings for a mortgage deposit if my single person allowance is removed then I will have to stay in your flat a lot longer. Believe me I do not want that.	

Removal of entitlement if less than £1	Our response
Add Q1 This would read the contribution on more people but not equally. Q2. Take from those who live high life not those who have worked hard to save. Q3 It's not worth the paperwork and hassle. Q4 One should be on top of their eligibility in a timely manner	It is recommended that entitlement is removed if less than £1.00 per week is awarded.
Can't see the point, what can £1 a week buy these days	
£10.000 does not appear to be a lot of saving. Removing the entitlement for values over £1 would appear reasonable - £2 say	
Those receiving £1.00 should lose this - the amount is too small to make a real difference	

Reduction in backdating period	Our response
<p>In regards to backdating of benefit I strongly agree that those who claim but can't be bothered to complete forms or who say they never received the form or the reminder should not get it backdated nor those who say they cannot understand English this is not an excuse and no other country would tolerate this nonsense and nor should Haringey. Those who are elderly or with mental health or hospitalised through ill health and incapable should be assisted by Social Services and the Mental Health Team to obtain help on all occasions so they can get assistance with backdating. Those with mental health are not always capable of filling in forms and the elderly do get forgetful which is something that comes with age. Those who are home all day and not working have no excuse nor those who say they cannot understand the language they are home all day and they have no excuse for not seeking help.</p>	<p>It is recommended that the backdating period remains at 6 months for working age claimants and 3 months for pensioners.</p>
<p>Clarify backdating changes as many people are given wrong amount and ability to appeal about this must be protected.</p>	
<p>Add Q1 This would read the contribution on more people but not equally. Q2. Take from those who live high life not those who have worked hard to save. Q3 It's not worth the paperwork and hassle. Q4 One should be on top of their eligibility in a timely manner</p>	
<p>Comments next to answer for Q1 - Should also apply to other groups who receive a high income and Q3 If this is the only benefit they receive which qualified them for other assistance. Comment next to Q4 - If the reason to backdate is the fault of an organisation or of the council, i.e. given poor advice by a government body, backlog of processing the claim errors in progressing claim, delay in processing ,claim if awaiting supporting documents, the production of which were delayed through no fault of the claimant etc.</p>	
<p>I waited 7 months for my application to be processed and I had to pay council tax during this time even if I did not have money for other bills. If you reduce back payment period, at least make sure all claims are processed within a month.</p>	
<p>Reducing maximum period allowed for backdating claims would cause problems for people with learning disabilities and mental health issues.</p>	
<p>Seems fairly reasonable to me. The only proposal I am a little concerned about is allowable backdate period (mth in which claimed) should be 30 days and allowable savings £10k</p>	
<p>I really don't think the council should reduce the back dated period for council tax reduction as the process takes a long time to be processed, people may not pay at all</p>	

Reduction in backdating period	Our response
A slight increase in Council tax could offset some of the government cuts, so the whole reduction isn't passed to the least able to pay. Q4 reducing the max period may penalise those who do not understand the system	
Maybe having two dates for backdating one for protected groups and one for all others	
Don't agree backdating should be removed. Bureaucracy - takes a long time sorting out papers, may take weeks or months, mistakes can be mad and backdating maybe necessary and fair - Thank you fro asking our opinion!	
Q4 As the claim process takes so long there shuld be no reduction in period for backdating	
There should perhaps be more flexibility regarding backdating claims than is in the proposal. Also on savings	

Support for the draft scheme	Our response
The scheme is great. This will eliminate corruption in council tax benefits. Haringey, please create jobs for residents. Some people are losing jobs. I am looking for one for 3 years. Now I really need one with the council as a receptionist. Please help.	We welcome positive feedback and are encouraged by this support to a challenging consultation.
It's very strong, but affect the family because the economic situation is difficult in the world.	
I believe that people who really need support will be in this Scheme.	
If this will encourage people to look for jobs and start up their own businesses then I'm sure that the majority of UK tax payers will be for it.	
I think it's a good idea. People on benefits should have to pay something it gives them a bit of self respect as well. I know I would feel a bit better about myself if I were contributing more to society. I wouldn't have others pay more for my benefit	
Good scheme: Most people in Haringey can find money for smoking, drinking and buying and running cards. My car cost over £1000 to run so it had to go. Ford Fiesta 1100, 12 year old	
I think the savings threshold should be reduced further and the 20% contribution for those on means tested benefits should be reduced to 10%	
Everyone uses the services so everyone should have to pay something	
Overall I think the changes introduced are reasonable. I just wonder if the time and manpower increase in assessing different groups might not cancel the capital gain through the new scheme	

Support for the draft scheme	Our response
I think it is a good idea	
The proposals are fair given the circumstances. Pensioners should be protected.	
I think it is a good idea and hopefully helps others who cannot really cope on their own without help from others	
Council Tax should get people which really deserve not those which have over £10,000. Thank you	
I'd rather these cuts did not have to be implemented but as long as the most needy are not affected then I suppose this is the fairest solution	
I believe council tax should be paid by all those of working age who are in employment it reduces the financial burden on the government considering the current economic climate	
It is fair	
I agree	
It's good	
So far it looks alright	
I agree with your draft council tax reduction scheme	
No complaint	
We strongly believe that council tax should be reduced and this scheme should take place	
Excellent idea. About time too!	
Seems fairly reasonable to me. The only proposal I am a little concerned about is allowable backdate period (mth in which claimed) should be 30 days and allowable savings £10k	
It will benefit everyone because the Council tax is killing every household in Britain	
I agree with some of the council tax reduction changes but I also think that the council tax itself is too expensive. Many people cannot afford to pay the full amount	
This is a welcome change and a long time in it's coming. Too many people apply for CT benefit and do not deserve it. This is a shake up and a wake up call to all residents. Well done	
I am totally agreed with the new scheme	
I think the Council should have this scheme because pensioners, disability, lone parents should be allowed to have tax reduction scheme no matter what their issues are.	
I strongly agree that the Government policy on benefit reduction is correct.	
I am still a little confused. It seems all households would be in the same boat and we are better off with the	

Support for the draft scheme	Our response
new scheme	
It's a good draft but you should be more attentive when grant the council tax benefit	
I strongly disagree with the Government's decision to abolish the current Council Tax Benefit scheme and it will not be possible to implement a fair alternative with less money in this Borough.	
It sounds as fair as it can be given the inherent unfairness of the government's changes. Why people who already clearly have very little?	
I feel people on benefits should be supported into appropriate voluntary or paid work. We all need to contribute to the community not penalise those who work and save.	
I guess or feel that this will help bring the deficit down in order for growth to develop. Every little helps	
Acceptable	
Council tax reduction would be better for everyone	
Seems reasonable	
This coalition government are extremely nasty and right wing. They have the power. Your proposals seem like a fair method of carrying out their obvious policies	

Opposition to the draft scheme	Our response
I think you've gone for a vote winning, headline grabbing scheme, to try and make political capital out of it. Shame on you for not having the principles to protect the vulnerable; instead you use them as a human shield to further your political careers...and that's said by one of your supporters!	We understand and recognise the concerns expressed as a result of these changes. It is a challenging time for our residents and we are working with the voluntary sector to see
This is basically Haringey going back to the 1990s and bringing back the poll tax. This is outrageous and unforgivable given the current economic climate.	
The council could opt out of the scheme altogether! Failing that, you must continue to support the poorest members of society or they don't end up being forced out of their home. Many people will already have to pay bedroom tax if they want to stay in their home (in many cases they will have lived there for many years; the council tax reduction scheme is another nail in the coffin for them. Why isn't the council fighting the	

Opposition to the draft scheme	Our response
government on this? When is going to end?	how we can best offer support to those who need it most.
Stop paying huge sums in housing benefit to landlords that take advantage of temporary accommodation.	
How does the draft paper affect local service? How about reducing staff pay increase if above £60,000.00 instead of cutting benefit!	
This is an affront to the vulnerable people who are already struggling financially	
There should not be a council tax reduction scheme I disagree with such a scheme	
These changes should not affect people which already pay 100% of council tax bill.	
I think that people are struggling enough , those who are on full benefit when this comes into effect. We will see more burglaries, muggings and killings, if you think the riots were bad you have not seen anything yet.	
If the consultation goes through what will happen to the above	
This is not helping anyone with low income	
If people is not working on Benefit How they going to pay?	
Disgraceful attack on the living standards of the poorest and most vulnerable in society	
I think it is too severe	
It will lead to more riots on the street. It's too Black and white doesn't cover the grey areas. Vulnerable groups unprotected. Persons not quite pension age. May be unable to work i.e. late 50's early 60's age related illness. Younger pensioners may be able to work. Disabled persons of any age can't work. You may end up with loads of people in Court 4 not paying and can't.	
It puts all sick and disabled people on benefits due to sickness and disability at a disadvantage because they need extra help also.	
This scheme could penalise people still further who already find it difficult and struggling	
Is a good idea more grease	
20% it's too much. 10% should be considered more than enough	
People would not be able to pay for rent as the Housing benefit is going to be reduced also be able to pay for council tax	
I think it is unworkable/untenable to cut people's benefits. Doing so would put people in a vulnerable position and cost more in the long term	
Benefits have already been reduced and or changed. It is too much for people to deal with	
If you are on jobseekers there is no way you can afford to pay even 20%	

Opposition to the draft scheme	Our response
I think CT benefit should be the same. Most of the people are on low income	
It's an unfair proposal as cost of living in London alone is shocking	
Its just another way of Haringey council raising more money. Haringey just hit the poor all the time. Why don't you take a pay cut that's a good idea.	
Ridiculous idea should stay the same	
This scheme is totally unfair. Once again it attacks the poor and needy who cannot work due to ill health	
Savings to an extent should not be considered as people who save for their family and their future should not be penalised	
Think its disgraceful	
It is very silly and pointless obviously people would not be claiming council tax benefits if they could afford it. Causing more of a problem	
In my opinion all households should be entitled to council tax benefit regardless	
I strongly disagree with the council proposing to remove working groups exception of council tax - If the council is facing a deficit shortfall every group in our community should face the bill not protected groups	
It is a very financial penalising scheme for an already destitute population	
There should be no reduction in council tax scheme	
This is not a good idea, and should not be supported	
This is going to affect my life whereby I have to cut back on food , heating, telephone after paying out all the government are asking for. I will be left with very little. I am receiving higher and medium allowance and my son if my carer but don't live with me - spends weekend looking after me.	
End your life! It's shit as it is now. thanks for making it worse I can now starve myself!	
By hitting the lowest income household you hold them in a trap of poverty and debt. You will halt social mobility	
I don't agree with all the governments CTRS	
You should lobby this coalition Government to stop victimising people who are sick or old and disabled	
As a single mum I am not happy to pay for the tax. I just started working and its hard for me raising my two kids	
I am not happy with this decision which may happen in near future.	
I think it is a bad idea to reduce the council tax working people	

Opposition to the draft scheme	Our response
I don't agree with taking from lone parents who are already finding it hard to live	
I am not happy with the Council Tax Reduction Scheme. I will not afford to pay some Council Tax.	
Very wrong for those in hardship. I am a carer for my son. long term illness	
It is not a good change	
People on JSA will have less to live on so yet people with other benefits/pensioners will be exempt. This is not fair	
Should be reconsidered	
I don't think it should happen as most people who are on benefit don't have money and this will make them even poorer	
I am totally against the proposed council tax reduction scheme	
Do not think it fair to pick the poor and are on benefit	
It's going to cause too many problems don't do it	
The annual CT Bill should not increase in order to pay for the CT bill of those claiming benefits	
Again the government is attacking those who have the least. First the housing benefit cap, cutting benefits and now this what about trying to balance and cap the rent private landlords charge instead	
I don't think pensioners should be universally protected	
Council tax in this borough is already too high and therefore needs a lot of reduction at all levels. The resident and visitors parking permits are constantly on the increase. Please consider that times are hard	
Don't agree with government plans of abolishing council tax. This will be very difficult for people with low income	
I think it is unfair that people who are unable to work due to illness are not protected in your draft council tax reduction scheme	
Overall I do not agree with the new changes	
The council will make what ever decision that suits them and not the residents of the borough. It is therefore difficult to make any good comments about the draft as people's comments are not taken into consideration. I have seen quite a lot of wastage of resources in the borough o things that are not a priority when it can be put to better use in helping people	
I think it is a disgraceful scheme and will lead to greater poverty. Shame on you all for even thinking about allowing it to happen. Shame on you	

Opposition to the draft scheme	Our response
It's not good	
I don't think the Government should reduce the older people council tax benefit	
You need to understand the reality of living hand to mouth. Try it for a week and see how a large proportion of this countries citizens struggle.	
Disabled people on benefits are ill, such people have already not enough money for focusing on getting well. They can't afford anything extra!!!!	
The Haringey Council cancelled the Alexandra clinic, now they want disabled people to pay council tax. Shame on them!!!! its disgusting!!	
I am not happy at all with new law tax reduction scheme. How is gona be for us living-misors	
If someone is on full income support due to looking after small child as lone parent, this bill will be too much	
The central governments visions attacks on ordinary people continue with cuts in council tax benefit. The local government should find its own means so that vulnerable people are least effected.	
Overall I think council tax reduction scheme is what government want to make the economy better by increasing taxes, underground tickets, house rentals, cutting some of the benefits. I personally don't support this decision	
Disgrace it targets vulnerable people like me. There are not enough jobs that pay liveable wages. This causes me to aggravate my health problems	
Squeezing every penny out of very needy people in a very poor area, ie. Tottenham is unacceptable	
it seems very unfair	
I feel that this scheme will endanger many vulnerable adults i.e. their quality of life people should be excluded are mose with disabilities	
Over your pension age should not paid council tax	
You do well by tax reduction by not get people to pay what they cannot pay	
I can't understand how you can ask people these questions. People on benefits are poor you will make us even poorer. This is wrong and I can't pay. I get £71 a week only.	
The council tax reduction scheme is flawed, I propose the introduction of a council tax surcharge for 2 home owners within council boundaries and in 2 councils. This would be payable in both councils and could encourage renting in such homes. There are 250,000 second homes in London. Bring in a council tax surchagre payable on both houses and encourage more renting - and tax big business at higher rates.	

Opposition to the draft scheme	Our response
It's a ridiculous scheme. The current scheme is good, the new scheme will lead to pverty whereby increase in crime, along the fact of closing policy stations	
The borough is at a disadvantage as it hyas a very high unemployment population. This change will only make living muchy worse, as you will have an extra bill to worry about paying	
People who would be assessed as deserving to pay very small amount of council tax, and who have been unwaged for at least 6 months, should not have to pay because the cost of enforcement/collection would be excessive	
You do not have to do this. It will cost more than it saves, it will drvie many people into further poverty and cause suffering, suicide etc	
This scheme just forces the poorest of people to struggle and suffer more, leaving families and children suffering even more poverty, its disgraceful.	

Keep the system as it is	Our response
Continue to protect vulnerable people, pensioners, unemployed and single parents. Keep it as it is.	We understand and recognise the concerns expressed as a result of these changes. It is a challenging time for our residents and we are working with the voluntary sector to see how we can best offer support to those who need it most.
I am happy with the present situation. Thank you!	
There is no need - let it be the same s usual	
I am a disabled person and not able to work so I think people in this state should be able to continue to get the same benefit	
Keep the current system	
I personally think the government should stick to the old system of the council tax benefit is very worrisome	
Don't charge anything	
Neither disagree or agree as there are people who are genuine and shouldnt lose their money. Council tax benefit or housing etc. As therese people are at risk and on the poverty line! and there are others who are not and are fradulent and should pay their taxes.	
All vulnerable, disabled and those with special and additional needs, elderly and sick people	
I strongly believe that all households should continue to receive council tax benefit	
Pay people where is due. If not vote the conservatives out of Government asap.	We are unable to

	maintain the existing system as the Government has abolished this benefit and Local Authorities must design a new scheme.
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Opposition to Government cuts	Our Response
Enough cuts already	We understand and recognise the concerns expressed as a result of these changes. It is a challenging time for our residents and we are working with the voluntary sector to see how we can best offer support to those who need it most.
I disagree with the Government making all these cuts and filling their own pockets!!	
Silly	
Typical Tory bollocks	
Fight the Con/Dem Gov. Target the rich.; they can afford more. L.B.H. is overcrowded; hence level of subsidies.	
The Government always robs the poor! to feed the rich more goose fat, caviar, and champagne!	
The Council Tax Rate is too high. I think the Government should reduce this and get rid of the bands.	
The council should protest to the Government with other councils. Pensioners shouldn't be protected as such: income not age	
Disgraceful- You should oppose this rotten government and refuse to implement their plans	
Re-assess all Arts and Culture spending, irrelevant to possibly 60% of CT payers and resist and lobby against this change which seems to have had no public sanction	
We do not agree in principle with the abolition of council tax benefit. We believe that Haringey Council should not accept the Government's decision silently and produce a detailed report on how this is going to affect our community	We are unable to maintain the existing system as the Government has abolished this benefit and Local Authorities must design a new
This government will not be happy until it has taken every last crumb from our hands. They are intent on taking this country back to pre-NHS/benefit system to intense poverty stop handing over the tax payers money to developing countries, cause keep this trend going and we will become one. The poor are very quickly getting poorer.	
Once again the poor, sick, vulnerable and disabled will suffer as the government continues to penalise these	

groups. I gather there is little else Haringey can do in the circumstances	scheme.
It is disgusting that poor people are punished for being so lets hope the fat cats at the top have to live under such conditions at some point	
People having a hard time as some people can't afford to maintain their home	
This reduction is going to cause hardship for majority of people. The Government has already cut Housing Benefit and Working Tax Benefit, therefore its bound to be difficult	
This Government is determined to squeeze people for every penny while other rich take their money out of this country and don't have to pay the same taxes	
It is not necessary for people with low income to pay council tax. It should be abolished years ago	
We strongly object to the Government's new policy on Council tax which risks pushing more people into poverty. We recognise that the council has to prepare a scheme but should work with other council's to oppose this policy.	
The government should not get councils to do their dirty work	
How are people whom are unemployed be able to contribute if they do not have jobs? The government is out of touch with the people and does not represent it in it's truest form	
We need new government	
I believe Haringey council should not simply accept the Tory-Liberal cuts programme but should take them on by refusing to hack away at the benefits system for people who find themselves unable to meet their bills. I can see why you propose to attempt to make the cut in the fairest way but ultimately it will fail. You will succeed in putting people in hardship who voted for a labour led local authority. Voters in Haringey gave you a mandate not to give in to the con-dem government attacks on poorer people - use that mandate!	
I think that they are destroying everything that we stand for.	
I have no idea if single occupancy discount is labelled as 'Council Tax Benefit' as none of this pamphlet says one way or the other. As a single occupancy resident it would be nice to know if these plans will affect me or not.	
Ask central Government's Local Government Minister for suggestions/comments	
We are poor (sick, disabled and vulnerable people) scraping the barrel to simply exist and make ends meet in a very hostile world. Why does the Government need to penalize us even more?	
Think what the government is doing is terrible. Labour Councillors and the Labour Party should be protesting strongly about these changes. Don't agree with this as it essentially puts people against each other.	
This about no comment what Cameron doing because this government is only for reach people this mean for as POR people he don't care at all for as in may opinion I think he don't care for POR people this is may	

thinking he don't nothing but he GONA pull country in worse and making people doing more crime	
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Means testing	Our response
Central government's blanket protection of pensioners regardless of income shifts an unfair burden on benefit-dependent families who cannot afford this. A means testing element should be brought in for people of working age where the benefit may apply.	We understand and recognise the concerns expressed as a result of these changes. It is a challenging time for our residents and we are working with the voluntary sector to see how we can best offer support to those who need it most.
Pensioners should all be means tested; not automatically entitled to benefit.	
Claim like people. Bleeding the system. This should be investigated?	
Please council should look every case very carefully then can decide from there	
I hope that these changes will take into account claimants circumstances and incomes	
Consider the really needy people, not these pretending to be poor and claiming fake disabilities or circumstances	
Removed all benefits to all trouble makers and tax fraud people	
People's individual circumstances needs to be considered rather than just measuring people's need by their age	We are unable to maintain the existing system as the Government has abolished this benefit and Local Authorities must design a new scheme.
In this age of austerity the council should use methods to determine those who are in the most need	
Even pensioners with savings will generally be receiving tiny interest on capital so they lose this additional income source. Without means testing, which must be time consuming and expensive, this is a difficult question to answer. However, if someone cannot pay their council tax their individual circumstances should be investigated before wasting time and money in taking them to court.	
No separate council tax should be included in the income tax. Degree of taxation should be based on the ability to pay.	
Why should single occupants and couples pay the same amount. Single parents and families with children when they benefit far more from taxes. Schools, free school meals, free dental care free eye test. They access far more services than single occupants and couples why should we pay the same as them. They should pay more	
It would be unfair to apply these reductions to those of working age who through no fault of their own i.e. ill health are unable to work and owning a property, paid for while they were healthy should not reduce their entitlement	

Means testing	Our response
Think about the differences between the rich and poor and allow those who cannot pay anything not to pay any tax	
No one who hasn't paid NI or Tax should get any benefit	
The government gives benefits which it assesses we need to live on. The poverty line. How can Haringey cut Council Tax benefit to people who are already living on means tested benefits decided by the government itself. What are these people supposed to pay 20% - Give up food etc for 1 or 2 days or weeks!!!!	
Stop CT reduction to job seekers allowance recipients	
Residents should be thoroughly checked and assessed as here are many of them committing fraud and abusing the system. Many are working and yet claiming full entitlement. Thousands of EU nationals are bleeding the system.	
it seems to me that it should not be about who, amongst those entitled to benefits, should get the axe. rather, it should be about those who can afford paying more to contribute to those legitimately entitled to benefits	
I understand that the council is getting less money and must find another way to recoup the money they are loosing. However I don't really understand how you expect people who are entitled to benefits and therefore probably do not have a job or earn so little they can barley afford rent, bills food and transport let alone council tax to pay you? If you need them to pay council tax then are you looking for a way to either a) get them employment b)reduce their other bills (for example giving people cheaper transport who are willing to travel at off peak times, regulating rent etc.)You can't only ask for the money with out providing a solution to the underlying problems of unemployment and an inflated cost of living in London.	
The many residents of Haringey who are capable of working but choose not to, should not receive council tax benefit. The burden should not be put on a single professional living on his/her own.	
Like other tax, council tax should be income based. I find tax based purely on which property you live in is unfair. Also the fact that you in principle will be responsible for the full council tax if you are share a property with somebody who is exempt from paying - like a student - is completely unfair.	
Should be assessed on an individual basis	
It should be means tested. Benefit money is small and if soem cut is made to it, life will be very difficult for people	

Fairness	Our response
Stop giving houses to non-British people then you wouldn't need to change anything.	We understand and recognise the concerns expressed as a result of these changes. It is a challenging time for our residents and we are working with the voluntary sector to see how we can best offer support to those who need it most.
There are too many people willing to accept welfare and a Council too willing to indulge them.	
Unfair	
How much will the rich have to pay to bear the cost of Government austerity	
This is happening only because of the present government bad policies by paying attention on rich people.	
The next general elections are not far. Please only rich people be taxed not poor.	
The government should tax those earning more than £50k more to help those poorer	
It is now time to look after our own and stop paying out to people who come into this country to sponge off it.	
If anybody who has worked and paid in should not be penalised.	
Bring back poll tax - people use council services, not homes! Collect more from multiple occupancy homes.	
Q 7 yes if single occupant. One page questionnaire! two pages equal opportunities.	
For example unemployed people and parents with university students	
The council should protest to the Government with other councils. Pensioners shouldn't be protected as such: income not age	
Errors in benefits like CT benefit, or in processing claims (see q4) Should be deducted from employees wages not those in receipt of benefits	
If the scheme goes ahead people on low income/benefit should get an increase (JSA, ESA etc) in benefit	
How can it be right that I living in 1 room fall under band D which I believe is based on House value yet would be liable to pay £1400 - in pool tax living in one room how do you value 1 room?	
1. If landlords who exploit benefits for illegal working immigrants knew they couldn't get help would stop crime in areas. 2. Tougher checks on people claiming and their dodgy landlords.	
To abolishing council tax benefit is not fair on people on benefit	
You state all people of working age, what about those who are officially disabled and unable to work through disability or unemployment?	
My only comment the unemployed will suffer and cannot afford to pay the council tax out of their benefits. I am not happy	
Again people that have not paid into the country should not get anything out of it. It is so very unfair to the people that have paid into the country.	
I think this country should look after the old and disabled people better. It is stressful enough for people who	

Fairness	Our response
are sick without having to worry about money	
Can some of the executives on the councils payroll who live in the borough investigate the real cost of less money for the list of people above?	
I believe the unemployed should receive council tax reduction scheme if they cannot find a job to cover their bills	
It is not fair to exclude all pensioners as they receive higher levels of support from the council compared to people of working age only disadvantaged groups should receive discount	
Remember to take into consideration the pensioners they are the ones who really need to be considered even if they have savings or investments	
I comment that council tax reduction scheme must be given to everyone with low income	
All these people coming in from Europe get full benefit and housing in some cases 900 to 1200 a month. People who live in this country for years don't have jobs because foreign workers take all the money and jobs, why should the government take money from us.	
I hope the council makes a decision that will help vulnerable people, continue help	
The council should run campaigns to tackle those that are taking advantage of the system. Look to change those that leave their properties empty	
It would be nice if you do it right way except that we live in an unjust world	
They should also protect people with disabilities. Learning difficulties and Mental health people	
Make the council tax higher for people earning extremely good wages. Leave the low income alone they find it hard enough as it is. Often the mother goes without to feed and clothe her children	
It is important to support those that need support to spread the wealth	
We should all receive good reductions	
To help those who are unable to work with no one to help	
I think it is unfair when people on benefits find it hard to make ends meet as it is. Gas, electric, rent, food and bills have all increased yet the benefit hasn't increased in properties	
Vulnerable groups should always be protected	
Unemployed people. They need support as well	
I don't think any pensioners should be paying council tax	
People on Welfare Benefits i.e. Job Seekers Allowance of £71 per week. Where do they expect people to	

Fairness	Our response
keep finding these extra payments. The Government is squeezing people on benefits to extremes to get back into work. There is no jobs. As a result people will resort to crime to keep afloat	
People on low incomes should always be protected	
To cut the deficit a reduction in benefits must happen people must pay their own way	
People that don't need it should say they don't need it	
People who are living on benefits, those who cannot work and those who support a family on their own must continue to be supported	
It is unfair to those who are not using all rooms in their house and are on a fixed low income	
I am appalled at cuts that target the poor and the vulnerable. This policy along with housing benefit capping will make more people homeless. That's disgusting only the privileged would seek to make such unfair changes.	
I think it is only fair that the council government should only support those who are in need of financial assistance because of their financial status in society	
People of low income. The unemployed and retired should get reduction.	
It should be for old people, they should be protected.	
The scheme will affect so many people, especially those who can't work at all. Where will they get the money to pay for Council tax without nay benefit?	
Peoples benefits are being cut, so how does the government expect them to pay more council tax?	
Pensioners who work and now not able should be helped more	
I'm ill myself so I get paid income support this means I can't work so I'm entitled to council tax payments	
People living in bands D,E,F,G, and H should pay more. Landlords should pay more as they are setting a profit	
I am afraid I am unfamiliar with your draft Council Tax Reduction Scheme. I would like there to continue to be discounts available for/applicable to the poor, elderly and single occupants	
I think that it is wrong to make the poorest residents pay for the cuts to Council Tax Benefit, as they are the ones who can least afford it. I think that wealthier residents should pay for the cost through increased Council Tax bills. I think that there need to be more property bands and that those living in the most expensive properties should pay a lot more than they currently do. I also think that the single person's allowance should be scrapped for anyone living in above a Band C property.	

Fairness	Our response
<p>To the Council - I live up the north for 40 years and have to make a remark. The Council never listened to advice; they pretend they are going to listen. Anyhow, my advice is: (1) Don't tax the working people before you examine their financial problems and tax them accordingly; (2) There are people who get a lot of money from rents the Governments, they don't owe anything and are not paying anything to the Council. Make a move; find them; tax them; (3) There are houses of the Council with one person in. Sell them at the right price - one person must not be provided with a three and two and four bedroom flat or house. Take steps to remove them. You know there are people who rent the council properties and get the money out of the Council. Why do you sit in your sofas and ask advice and then you do what you like? There is much injustice and corruption in the Haringey Council. rectify that and then you get advice.</p>	
<p>Need to ensure that the vulnerable are protected</p>	
<p>This seems to me similar to the poll tax. For anybody on benefits, already struggling to pay their bills, even paying a small amount of council tax is not only unfair, but will cause the council even more problems and possibly greater costs as many people will not be able to pay. This will lead to court action and possibly bailiffs being sent in. I know the proposals come from central government, and I hope as with the poll tax there is enough people across the country who oppose this and councils continue to get the same funding as the present.</p>	
<p>I think you are trying to make the best of a bad job of being Cameroned, but you should ask more not of those people who cannot work and rely solely on their benefits for their income. As usual with Mr. Cameron cuts it is always the poor that suffer most.</p>	
<p>Rich and working should be paying full tax don't need it and on benefits, poor, or low income shouldn't pay council tax</p>	
<p>This has been only thought out using the elderly as a case for exemption. However Disabled people not only have to live below poverty line due to benefit cuts but as a lot of us who can't go back out to work and have extra expenditure due to disabilities extra money has to come from somewhere. I can accept it with other areas of working age people but allowances have to be made for the physically sick, physically and mentally handicapped.</p>	
<p>I think it is very unfair to expect lone parents to be expected to lose out on this full help. As a lone parent I am currently trying to get back to work and cutting these benefits will make it even harder.</p>	
<p>The scheme ultimately risks criminalising many residents simply because they are poor, which is FUNDAMENTALLY UNFAIR, but for which I hold central govt responsible. I would suggest further cuts in</p>	

Fairness	Our response
services to offset the reduction in central govt CTB funding, but presume that this would not be relevant / not how the system works. The reduction in central govt funding for CTB is yet another example of the coalition government burdening the poorest in society with responsibility for reducing the fiscal benefit. At a time when the highest earners are going to receive tax breaks, it is an absolute disgrace. If employers paid those on low wages a living wage for example, then some claimants might not even need to claim CTB.	
Add more taxes to the rich and stop putting more taxes on the poor	

Single occupancy	Our response
It is unclear whether single occupancy discount is affected by this change. I think single occupants should continue to receive a reduction in council tax	Single person's discount is not affected by these proposed changes.
I'm on a low income and I get single occupancy reduction. This helps me a lot, will I be affected?	
What is the proposal for single occupancy reduction charges?	

Consultation process	Our response
The draft has been clearly written and very easy to understand.	We value feedback from our residents and have actively sought out people's opinions as part of this consultation. We always take on board learning points and will consider these comments for future
I don't really understand do they mean we pay council tax even on benefits	
I don't understand Q3 - please explain - Q4 what happens if the council makes a mistake - will the benefit be backdated?	
It's pretty hopeless to comment without a great deal more analysis of alternatives. I am reluctant to see a disincentive to savings for low earners so do not like that feature. I do not believe pensioners should be exempted but realise you have no choice in the matter	
Why have the council waited this long to send out the questionnaire	
Should be published before form sent out and also be addressed as no one will open it and fill in this pointless form and why spend so much on the same information twice in these f.....ing forms.	

Consultation process	Our response
The council needs to explain this change to many people, because there are a lot of non-English people who misunderstand so please involve the people as much as you can	consultations.
Why is Haringey council different from other councils in London because it charges more than other councils can you find out? thanks	
I did not understand question 3	
I think the questions in this consultation DO NOT allow for my opinion on this issue to be recorded. I think many people affected will be unable to afford to pay. You will be subjecting them to further hardship, stress and poverty due to your decisions. You can do better. Questions 2, 3 and 4 are irrelevant questions and Q5 is two different questions.	
The proposals are not specific enough to be able to comment and for example reduce the maximum amount to what?	
The information and forms are very difficult to understand especially if you have a learning disability	
This is hardly a chance to voice an opinion - there are more questions about me overleaf than about the issue. not worthy replying except that would count as me not minding democracy - you will do what you want	
Why are your questions worded so people don't understand	
You could save money by not sending out a 2 page apartheid type questionnaire with a 1 page survey. less paper and printing - fewer people to record the information	
I know you take no notice of this survey whatsoever and will do exactly what you want.. This is just to brainwash the gullible into thinking that they really have a say.	

Personal concerns	Our response
shocked	We understand and recognise the concerns expressed as a result of these changes. It is a
it's terrifying	
It's not going to be fun.	
I do not receive any benefit apart from attendance allowance	
There should not be such a thing as council tax	

Personal concerns	Our response
Myself	challenging time for our residents and we are working with the voluntary sector to see how we can best offer support to those who need it most.
As a disabled person I am already £60 short of my minimum living	
I don't know how to live with all expenses I have to pay like single parent. I am very worried about my son and myself.	
I am a single man working part-time due to injury. Will I lose my 25% deduction after next April?	
Does it matter whatever decision they agree to they will implement	
My council tax is average so if is possible to be less it could be better	
Due to economic reasons, we cannot pay more council tax as we've got less money	
I feel this new support system will increase the crime in Haringey	
Well what's going to happen with my rent council tax etc.	
I do not even know what band my property comes under	
It will make a bad situation worse for a lot of people	
Your giving us Hobson's choice. How can claimants pay extra when they have not received any extra income	
As we are already receiving council tax benefit but still pay part of it we are wondering what will happen to us?	
It may only be approx £5 per week but in my case it's a choice of Food, heat & light or pay the council tax. It would represent a significant portion of my weekly income. With cost spiralling, 8% on energy, where do I get this money. I do not cover my costs now and rely on my friends. What am I to do?	
I will not be able to afford paying towards council tax, I have problems paying for gas/electric and food. I would like to add that before being made redundant I have worked over 25 years.	
People leaving a difficult situation under the new system of government	
I have never applied for C.Tax Benefit, but receive a reduction for a pensioner living alone	
As a single parent I would struggle hugely to find weekly amount also changes take too long leading to debt	
If you can help me I will be very happy thanks	
Old for £150 weekly Out £5.18 Out £8.79 what left £136	
I get single person reduction which is incredibly helpful and now considering my pension. I do think pensioners on low income/savings should be helped and I am sure some other groups too.	
I am a pensioner widowed and have to pay £87 for the council tax. I think that is too much and I am now working	

Personal concerns	Our response
I am on JSA. My income is £71 per week. I pay water, gas, electricity and internet monthly. All together exceeds £71. This cut is another punch in the stomach. To poor people on benefits what's next?	
I am very unhappy about the forthcoming changes. I will be badly affected as I earn so little money. I am hand to mouth so I need help. Thanks	
The Council Tax is already quite high and the people even do not have money to buy food, clothes, electricity and gas, - phone bills to pay, # students come out of universities. There are no jobs for them and they are already in huge debts.	

Other general comments
Haringey is one of the borough with the highest council tax bill, so the scheme is not required.
None
Get views and ideas from these people of Haringey.Combine them together
Please check all restaurant owners
I don't think I am in a position to comment on others when I am not affected as I'm over 65.
As... to ordinary people have to pay it for the rich to Flore Banks (Case 246)
NA
They should leave those who wish not to work are those who are 40's and up and leave them alone with there benefit
Yes have to draft Council Tax Reduction scheme
N/A
No comment
1%
No
I am a pensioner. I am sixty five and receive a state pension from the government
Dear David Lammy MP & Claire Khober Disability, Abolition of Council Tax Benefit, April 2013 and Haringey's Proposed replacement

Other general comments

I'm deeply concerned about the impact of the government's abolition of Council Tax Benefit from April 2013 (for those who are supported by welfare benefits) and Haringey council's proposed replacement to those who live with a long term disability. With reference to Haringey Council's consultation document I understand that the local authority proposes to apply central government guidance in forming the replacement council tax reduction scheme from April 2013. In essence this will mean every household with occupants of working age pays 20% towards council tax, in instalments per annum from April 2013. Clearly whilst this will adversely impact on all those on welfare benefits, arguably the impact will be proportionately greater on those who may not be in a position to work in the future and medically certified so. I understand the proposal applies regardless of how many occupy a household, and regardless of circumstances i.e. whether those welfare benefits are a temporary situation pending successful job search outcomes etc or whether the occupant is registered disabled as a consequence of a long term disability, and realistically is unable to work. Both the government and the council have acknowledged that all those over pensionable age will be protected and will therefore not be required to contribute to council tax. Presumably this is recognition that in the long term their financial circumstances are unlikely to improve. With reference to my personal circumstances – I'm a 50 year old man (a single occupant in social housing), living with a long term disability, in receipt of support from Adult Services and home care, and my circumstances/medical condition(s) are unlikely to improve enough for me to be able to work (and therefore improve my financial circumstances). I'm in receipt of Disability Living Allowance and am currently in the initial stages of being moved from Incapacity Benefit paid through Income Support to the new Employment Support Allowance. Living in a band 'B' property the implications are that I will need to find an extra £4.46 per week (£265.07) from April onwards, and for the foreseeable future. I, like many others in similar circumstances will find this additional expenditure difficult to manage and in the context of other financial pressures. At the same time, I understand that the council is not proposing to increase revenue from other sources e.g. by increasing council tax on larger properties occupied by working people. And like many London boroughs Haringey has areas that are broadly considered 'wealthy' e.g. Highgate and those, such as Tottenham which have high deprivation indicators. I feel extremely uncomfortable with the proposals and the impact on people who live with a long term disability. I would go as far as saying as I feel discriminated against. In this context the consultation invites suggestions on whether other groups should be protected and get the same level of support as they do now. "Doing this would mean that other claimants get less support." I would urge Haringey council to consider protecting those who live with a long term disability to the same extent as people over pensionable age. "Although pensioners will move to the new Council Tax Reduction scheme, they will receive the same amount of support they would have received under the current Council Tax Benefit regulations." I think the 100% council tax benefit should be applied to disabled residents under the new system. Taking such a position requires the council to determine 'disability': This could be applied by considering those: * registered on the council's disability list * receiving support from Adult Services * in receipt of Disability Living Allowance * in receipt of Employment Support Allowance (support group) * granted a discretionary Freedom Pass Or a combination of these could be applied. In conclusion, I feel strongly that this proposal adversely and disproportionately affects those who rely on welfare benefits and who live with a long term disability, and who are amongst the poorest

Other general comments

residents in the borough. The council is at risk of 'colluding' with central government ideology in implementing the guidance 'to the letter' rather than develop an alternative 'local' system appropriate and 'fair' to Haringey residents. I would urge Haringey Council to reconsider the proposal and accept this letter as a contribution to the current consultation. I would welcome a response from David Lammy MP.

End your life! It is shit as it is now. Thanks for making it worse I can now starve myself!

No comment

Let people keep their life time savings for emergencies or for better retirement years. Target all the so called single mothers single people who live with partners who have very good wages. All the single mothers I know of are not single at all and live very well. Target those who fake disability

Only house owners should pay council tax

Comments next to answer for Q1 - Should also apply to other groups who receive a high income and Q3 If this is the only benefit they receive which qualified them for other assistance. Comment next to Q4 - If the reason to backdate is the fault of an organisation or of the council, i.e. given poor advice by a government body, backlog of processing the claim errors in progressing claim, delay in processing, claim if awaiting supporting documents, the production of which were delayed through no fault of the claimant etc.

Council Tax benefits need to be cut much further if our economy is going to recover

Disable people , pensioners

Those with low income and no income at all.

The rates of council tax should be reduced or cancelled completely

To all....four Q Don't know

The amount is a lot and will not be collected. Someone on job seekers paying over £7 per week also have to pay Gas, electricity and water. This is unsustainable - a lot of people will be in court for non payment. Anyway who listens? just do what you want to.

I always think that poor and sick disabled people should receive help and support from government

Wasn't this Margaret Thatchers concern

Where and who had this brain wave and will any good come out of this or will we have more people losing their homes

No comment

Take into consideration there are people who have various support needs - a lot are supported by family members. These people suffer financially and will not be able to enhance their income

None

The government has decided so I think this is all a waste of time. All the best though.

When on benefit sometimes it is the benefit office who let some people be in c/tax or rent arrears therefore it should also be looked at and

Other general comments
charges has to be made in line with.....The council needs to be more forthcoming with the community
It does not matter what the public say or do. The council is giving to go ahead with all plans so having opinions is a complete waste of time- fact
None
Try and reduce the amount of council tax people have to pay because people are struggling and they are now going to struggle further
Like I said above people that are able to work should go with this scheme but, people that are not able to work should continue with the given support
No more council employee, at any cost
This is a joke, if you want to reduce shop paying any benefit to immigrants
When somebody is working without child he pays full council tax, this is very difficult because he has not any benefit. If he has to pay full rent and council tax it is very difficult
You have a lot of very hard decisions to make. Good luck
I think it is right to get rid of Council Tax if people are on benefit.
Because the elders and some pensioners do not work or earn any income to survive
Labour elected cllrs. get too much expenses paid to them and they are not living in the real world.
Landlords should not have any reduction for vacant periods
Other matters should be factored in such as fuel prices, food prices, actual pay
If the Labour party win the general election will this cut be reversed?
The comments about your draft council tax reduction scheme do not help the people out of jobs
The council has to do what it has to do and my comment won't help the situation. I don't think so
Will I pay more tax than Starbucks or Gary Barlow
It's crazy people in band E upwards get any assistance. They should move to cheaper property
I believe that making changes will only put people in more difficult financially.
The whole thing is ridiculous
Cut Council form translations; cut all benefits to non-British applicants; cut Council waste; cut pay and pensions for council workers; cut pointless questionnaires
None
A little radical
Some medium term guarantee of stability would engender trust

Other general comments
Council tax is too high
No other comments
If everyone has to pay something, the council need to look at what is making Haringey's CT so much more higher than neighbouring boroughs
Instead of looking for cuts in benefits, the Council need to generate extra money, as an income to support it. The working are paying out, hand over fist and those on benefits, are struggling to make ends meet. Can we not do something with Alexandra Palace to generate money that the Council will then hold onto and not pay in taxes to the Government. Ask people as you are with this survey, for money making ideas. I assume you are not publishing the monthly Haringey news magazine, I haven't seen it since the Olympics? I read it, and enjoyed it, but... You have to generate an income, you can't tax people any more, they've had enough! Here is my starter for 10(4)... You need to earn so much, run something at Ally Pally that will contribute to this money. It doesn't have to be every week, occasionally or once a year. A big spectacular thing that is affordable, lots of people paying shall at one time the Council investigated and abandoned, pony trotting can this be a viable plan now, bearing in mind that people are struggling to pay basics.

Appendix Q: Emails received

Date received	Comment	Our response

Date received	Comment	Our response
02/09/2012	Info needed about how, if at all, single adult occupants will be affected. I am a single parent who currently pay 75% based on occupancy and need to know how all this will affect me.	Email response sent to claimant explaining that CTAX charge and SPD is not changing as part of this, however if she is on CTB then she will be affected and should complete questionnaire
22/09/2012	My question is will the proposed changes to Council Tax Benefit affect me. I am a pensioner; I get 25% reduction as I am a single occupier. Will this be changed with the new proposals? I get no other benefit.	Email response sent to claimant explaining that pensioners are protected from change and will receive the same level of support. In addition SPD is not changing as part of this.
21/09/2012	Could you please advise if the changes to Council Tax Benefits apply to single occupancy? I am a pensioner and do not claim Council Tax Benefit only I do get single occupant reduction.	Email response sent to claimant explaining that pensioners are protected from change and will receive the same level of support. In addition SPD is not changing as part of this

Date received	Comment	Our response
24/09/2012	To whom it may concern, it has now been brought to the attention of any one who receives a reduction in their Council tax will be losing this. I get a single occupancy of 25%, as all we have to pay monthly as a Leaseholder this will hit me hard considering we are also having the Decent Home coming in next year. I don't know why you feel this has to be done. Far too many things have been cut or have increased. I feel I should make my feelings known about these changes, I do hope this will be taken into account and looked at in more detail as this could make a very bad situation a lot worse for many of us.	Response sent confirming SPD is not affected and asking her to complete the online questionnaire.
24/09/2012	Will SPD be affected by the changes	Response sent confirming SPD is not affected
24/09/2012	I apologise in advance if I have missed this point, but is there a proposal to scrap the one occupant discount as part of the scrapping of Council Tax benefits?	Response sent confirming SPD is not affected

Date received	Comment	Our response
21/09/2012	Who is allowed to receive Council Tax Benefits?	Response sent asking customer to look at eligibility criteria on the website.
21/09/2012	Will SPD be affected by the changes?	Response sent confirming SPD is not affected
22/09/2012	In my view this is welcome as too many people expect something for nothing. They need to take responsibility for their own lives and situations not rely on the state as the sole provider. Protecting pensioners is welcome as they worked hard in their lives.	Response sent asking customer to complete online questionnaire
25/09/2012	Request for disabled people to also be protected in the scheme	Copy sent to David Lammy and Cllr Kober. Response sent explaining all views are welcomed and would be considered as part of scheme.
26/09/2012	Will SPD be affected by the changes?	Response sent confirming SPD is not affected
26/09/2012	Maybe you should make all the lazy benefit cheats get a job and stop punishing hard working people!!!!	Response sent explaining all views are welcomed and would be considered as part of scheme.

Date received	Comment	Our response
26/09/2012	<p>About time somebody addressed the freeloading something for nothing culture so prevalent in the UK today, and this is coming from somebody who supports the LibDems. I'm glad the pensioners are protected, perhaps now your department will do more to weed out the benefit cheats who ruin it for the genuine claimants.</p>	<p>Response sent explaining all views are welcomed and would be considered as part of scheme.</p>
26/09/2012	<p>Thank you for the information. I was pleased to see that you are not intending to raise council tax to current residents to make up the shortfall, please, please, please, think carefully before doing this, as a young family both working and paying childcare, mortgage and receiving no benefits at all (I wouldn't even know if we are entitled to them) I am so relieved. The plans sound as sensible as possible with such drastic cuts. Good luck</p>	<p>Response sent explaining all views are welcomed and would be considered as part of scheme.</p>

Date received	Comment	Our response
26/09/2012	As a landlord renting to council tenants on a regular basis who can barely afford to top up the rent to the agreed figures, I feel the abolishment of council tax benefits is utterly ridiculous and will leave a lot of council tenants homeless.	Response sent explaining all views are welcomed and would be considered as part of scheme.
27/09/2012	Thank you for your email, but I don't understand the point you are making. What is the link between cutting council tax benefit and a 20% shortfall in funding? Surely by cutting council tax benefit, there should be an increase in funding revenue?	Response sent explaining all views are welcomed and would be considered as part of scheme. Explanation given around the funding and the shortfall
28/09/2012	Will SPD be affected by the changes?	Response sent confirming SPD is not affected

Date received	Comment	Our response
27/09/2012	Changes in the government have hit the working class severely, especially with taxes. The government squander the tax-payers money and we have to suffer for it. Now as a pensioner, life will be more difficult! I want to enjoy what life I have before life becomes unbearable...it is enough to live with pain due to my ailments but, to suffer even more with the governments greed is giving me bad headaches just thinking that the government can get away with everything they do to hurt the British people.	Feedback given via webpage without any contact details - no action to take
26/09/2012	I am a pensioner. I am paying the full Council Tax charge as I do not receive any Council Tax Benefits.	Feedback given via webpage without any contact details - no action to take
02/10/2012	Complaint that pack was sent incorrectly as not in receipt of benefits	Apologised for error
04/10/2012	Query sent back on front cover of consultation document asking for information about whether she will have to pay council tax.	Called customer a number of times but phone remains engaged

Date received	Comment	Our response
25/09/2012	Query asking for explanation as to whether she will have to pay CTAX as she is on benefits	Called customer to explain that she would be receiving a reduction in benefits as a result of the changes but could not confirm exact amount at this stage
17/10/2012	Complaint about her appeal not being dealt with	Forwarded email to correct mailbox and informed customer
17/10/2012	Complaint that pack was sent incorrectly as not in receipt of benefits	Apologised for error
18/10/2012	Although I am a pensioner, the only reduction that I am entitled to on my council tax is the reduction for single-person occupancy. Is that allowance/reduction likely to continue, please?	Response sent confirming SPD is not affected